

Verizon Communications Inc.

**Section 272 Biennial Agreed-Upon Procedures Report
For the Period January 3, 2005 to January 2, 2007**

Volume 2

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VERIZON CONNECTICUT 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	0	0	2	15	4	30	27	24	27	13	17	6
	INTERVALS	0:00	0:00	3:49	3:31	2:11	0:44	1:00	1:20	0:46	2:08	1:07	0:41
	STD. DEV.	N/A	N/A	0:08	0:41	1:42	0:41	1:01	1:22	0:16	1:37	0:59	0:08
NON AFFILIATES	RECORDS	132	136	115	174	89	116	28	84	206	38	29	157
	INTERVALS	2:01	1:35	2:00	1:29	1:30	0:55	2:04	1:54	3:30	1:10	0:59	1:18
	STD. DEV.	2:03	1:23	1:39	1:18	1:10	0:39	1:35	1:29	0:54	1:02	0:58	0:49

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

VERIZON CONNECTICUT 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	21	6	3	17	5	10	2	12	1	1	2	19
	INTERVALS	0:40	0:38	0:41	0:47	2:54	0:48	0:39	0:46	0:52	0:47	0:52	0:47
	STD. DEV.	0:04	0:06	0:07	0:05	4:26	0:01	0:00	0:01	0:00	0:00	0:00	0:00
NON AFFILIATES	RECORDS	36	50	100	18	20	27	34	17	148	31	23	25
	INTERVALS	0:03	1:38	1:38	1:35	1:24	1:24	3:02	1:10	1:19	1:14	1:26	3:45
	STD. DEV.	1:10	1:25	1:22	1:25	1:15	1:11	2:23	0:59	1:12	1:01	1:17	2:54

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DE	DS0	Non-Affiliate	Circuit Orders	12	5	12	18	23	5	11	7	9	4	5	15
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	100.00	85.71	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.38	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuit Orders	0	0	0	2	0	5	12	11	4	13	13	4
			% Confirmed on Time	--	--	--	100.00	--	100.00	100.00	100.00	100.00	100.00	100.00	75.00
			Standard Deviation	--	--	--	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	0.50
	Non 272 Affiliates		Circuit Orders	1	0	0	0	0	0	0	0	0	0	1	0
			% Confirmed on Time	100.00	--	--	--	--	--	--	--	--	--	100.00	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuit Orders	168	125	157	175	109	105	84	101	88	111	95	76
			% Confirmed on Time	100.00	99.20	100.00	98.86	96.33	97.14	97.62	100.00	100.00	97.30	96.84	100.00
			Standard Deviation	0.00	0.09	0.00	0.11	0.19	0.17	0.15	0.00	0.00	0.16	0.18	0.00
	Verizon 272 Affiliates		Circuit Orders	5	0	12	8	1	30	33	38	28	26	39	16
			% Confirmed on Time	100.00	--	91.67	100.00	100.00	100.00	100.00	97.37	100.00	96.15	97.44	100.00
			Standard Deviation	0.00	--	0.29	0.00	--	0.00	0.00	0.16	0.00	0.20	0.16	0.00
	Non 272 Affiliates		Circuit Orders	3	2	0	4	14	3	0	4	1	5	2	1
			% Confirmed on Time	100.00	100.00	--	100.00	100.00	100.00	--	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	--	0.00	0.00	0.00	--	0.00	--	0.00	0.00	--
DS3 and above	Non-Affiliate		Circuit Orders	0	7	6	3	15	6	7	5	8	6	5	4
			% Confirmed on Time	--	71.43	100.00	33.33	100.00	100.00	85.71	100.00	75.00	66.67	80.00	100.00
			Standard Deviation	--	0.49	0.00	0.58	0.00	0.00	0.38	0.00	0.46	0.52	0.45	0.00
	Verizon 272 Affiliates		Circuit Orders	5	2	0	0	0	5	0	3	0	2	2	6
			% Confirmed on Time	60.00	100.00	--	--	--	80.00	--	100.00	--	50.00	50.00	100.00
			Standard Deviation	0.55	0.00	--	--	--	0.45	--	0.00	--	0.71	0.71	0.00
	Non 272 Affiliates		Circuit Orders	2	0	0	1	0	1	1	1	1	1	0	0
			% Confirmed on Time	100.00	--	--	100.00	--	100.00	100.00	100.00	100.00	100.00	--	--
			Standard Deviation	0.00	--	--	--	--	--	--	--	--	--	--	--

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
DE	DS0	Non-Affiliate	Circuit Orders	8	5	7	3	1	4	--	4	1	2	4	2	
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	--	100.00	100.00	100.00	100.00	100.00	
			Standard Deviation	0.00	0.00	0.00	0.00	--	0.00	--	0.00	--	0.00	0.00	0.00	
	Verizon 272 Affiliates		Circuit Orders	12	10	12	5	7	3	2	6	1	3	4	1	
			% Confirmed on Time	91.67	90.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.29	0.32	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	0.00	--	
	Non-272 Affiliates		Circuit Orders	--	--	--	--	1	1	--	--	--	--	--	--	
			% Confirmed on Time	--	--	--	--	100.00	100.00	--	--	--	--	--	--	
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--	
DS1	Non-Affiliate		Circuit Orders	86	62	117	85	141	120	85	107	103	80	108	75	
			% Confirmed on Time	100.00	100.00	99.15	100.00	98.58	100.00	100.00	100.00	97.09	100.00	99.07	100.00	
			Standard Deviation	0.00	0.00	0.09	0.00	0.12	0.00	0.00	0.00	0.17	0.00	0.10	0.00	
	Verizon 272 Affiliates		Circuit Orders	30	27	16	28	19	41	35	34	26	31	27	35	
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	97.14	100.00	96.15	100.00	100.00	100.00	
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.17	0.00	0.20	0.00	0.00	0.00	
	Non-272 Affiliates		Circuit Orders	13	--	2	1	2	16	12	2	3	3	2	--	
			% Confirmed on Time	76.92	--	100.00	100.00	100.00	100.00	91.67	100.00	100.00	100.00	100.00	--	
			Standard Deviation	0.44	--	0.00	--	0.00	0.00	0.29	0.00	0.00	0.00	0.00	--	
DS3	Non-Affiliate		Circuit Orders	6	6	2	5	6	4	7	8	3	4	2	--	
			% Confirmed on Time	100.00	66.67	50.00	100.00	100.00	75.00	71.43	87.50	100.00	100.00	100.00	--	
			Standard Deviation	0.00	0.52	0.71	0.00	0.00	0.50	0.49	0.35	0.00	0.00	0.00	--	
	Verizon 272 Affiliates		Circuit Orders	--	6	4	2	6	5	2	3	--	1	--	2	
			% Confirmed on Time	--	100.00	100.00	100.00	100.00	100.00	0.00	100.00	--	100.00	--	100.00	
			Standard Deviation	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	--	--	0.00	
	Non-272 Affiliates		Circuit Orders	--	--	2	--	--	--	--	--	--	--	--	--	
			% Confirmed on Time	--	--	100.00	--	--	--	--	--	--	--	--	--	
			Standard Deviation	--	--	0.00	--	--	--	--	--	--	--	--	--	

PERCENT INSTALLATION APPOINTMENTS MET - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DE	DS0	Non-Affiliate	Circuits Installed	9	9	16	9	28	4	8	3	13	15	20	29
			% Installation Appointments Met	77.78	100.00	93.75	100.00	50.00	100.00	50.00	33.33	100.00	93.33	100.00	93.10
			Standard Deviation	0.44	0.00	0.25	0.00	0.51	0.00	0.53	0.58	0.00	0.26	0.00	0.26
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	12	7	13	7	12	15	4
			% Installation Appointments Met	--	--	--	--	--	91.67	85.71	84.62	100.00	75.00	80.00	100.00
			Standard Deviation	--	--	--	--	--	0.29	0.38	0.38	0.00	0.45	0.41	0.00
	Non 272 Affiliates		Circuits Installed	1	0	0	0	0	0	0	0	0	0	0	1
			% Installation Appointments Met	100.00	--	--	--	--	--	--	--	--	--	--	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	204	147	199	197	200	143	114	143	209	216	223	303
			% Installation Appointments Met	96.08	92.52	93.97	92.39	92.00	86.01	90.35	84.62	93.78	95.83	93.27	94.39
			Standard Deviation	0.19	0.26	0.24	0.11	0.27	0.35	0.30	0.36	0.24	0.20	0.25	0.23
	Verizon 272 Affiliates		Circuits Installed	12	5	3	13	3	56	35	46	38	26	31	33
			% Installation Appointments Met	91.67	100.00	66.67	92.31	100.00	100.00	97.14	95.65	97.37	84.62	83.87	93.94
			Standard Deviation	0.29	0.00	0.58	0.00	0.00	0.00	0.17	0.21	0.16	0.37	0.37	0.24
	Non 272 Affiliates		Circuits Installed	8	20	24	13	35	40	13	10	8	2	4	13
			% Installation Appointments Met	87.50	85.00	100.00	100.00	60.00	90.00	69.23	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.35	0.37	0.00	0.00	0.50	0.30	0.48	0.00	0.00	0.00	0.00	0.00
DS3 and above	Non-Affiliate		Circuits Installed	2	3	6	3	14	5	5	3	8	9	2	3
			% Installation Appointments Met	100.00	100.00	100.00	100.00	85.71	100.00	100.00	100.00	75.00	100.00	50.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.58	0.36	0.00	0.00	0.00	0.46	0.00	0.71	0.00
	Verizon 272 Affiliates		Circuits Installed	3	2	3	1	2	2	2	4	1	1	1	8
			% Installation Appointments Met	66.67	100.00	33.33	100.00	100.00	100.00	100.00	75.00	100.00	100.00	100.00	75.00
			Standard Deviation	0.58	0.00	0.58	--	0.00	0.00	0.00	0.50	--	--	--	0.46
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	0	1	0	0	0
			% Installation Appointments Met	--	--	--	--	--	--	--	100.00	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DE	DS0	Non-Affiliate	Circuits Installed	32	19	59	12	35	12	14	58	23	2	4	2
			% Installation Appointments Met	96.88	89.47	96.61	100.00	94.29	75.00	92.86	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.18	0.32	0.18	0.00	0.24	0.45	0.27	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	5	6	6	10	3	7	3	5	4	1	4	2
			% Installation Appointments Met	80.00	83.33	83.33	100.00	100.00	85.71	100.00	80.00	75.00	100.00	75.00	100.00
			Standard Deviation	0.45	0.41	0.41	0.00	0.00	0.38	0.00	0.45	0.50	--	0.50	0.00
	Non-272 Affiliates		Circuits Installed	--	--	--	--	1	--	1	--	--	--	--	--
			% Installation Appointments Met	--	--	--	--	100.00	--	100.00	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	355	114	273	184	157	144	135	228	125	199	95	122
			% Installation Appointments Met	96.34	90.35	93.77	95.11	91.08	94.44	85.93	95.18	92.80	93.97	83.16	94.26
			Standard Deviation	0.19	0.30	0.24	0.22	0.29	0.23	0.35	0.21	0.26	0.24	0.38	0.23
	Verizon 272 Affiliates		Circuits Installed	39	26	32	36	23	32	39	32	33	29	60	36
			% Installation Appointments Met	97.44	88.46	93.75	97.22	91.30	93.75	94.87	90.63	87.88	96.55	90.00	100.00
			Standard Deviation	0.16	0.33	0.25	0.17	0.29	0.25	0.22	0.30	0.33	0.19	0.30	0.00
	Non-272 Affiliates		Circuits Installed	17	11	33	30	4	153	90	20	50	39	6	12
			% Installation Appointments Met	100.00	100.00	87.88	100.00	100.00	100.00	98.89	90.00	100.00	100.00	83.33	100.00
			Standard Deviation	0.00	0.00	0.33	0.00	0.00	0.00	0.11	0.31	0.00	0.00	0.41	0.00
	DS3 and above	Non-Affiliate	Circuits Installed	6	3	4	1	2	6	5	10	2	4	3	3
			% Installation Appointments Met	83.33	100.00	100.00	100.00	100.00	100.00	100.00	100.00	50.00	100.00	100.00	100.00
			Standard Deviation	0.41	0.00	0.00	--	0.00	0.00	0.00	0.00	0.71	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	3	--	31	5	6	3	7	4	--	--	7	8
			% Installation Appointments Met	100.00	--	96.77	100.00	100.00	100.00	100.00	100.00	--	--	100.00	100.00
			Standard Deviation	0.00	--	0.18	0.00	0.00	0.00	0.00	0.00	--	--	0.00	0.00
	Non-272 Affiliates		Circuits Installed	--	--	--	--	--	--	--	--	--	--	--	--
			% Installation Appointments Met	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

NEW INSTALLATION TROUBLE REPORT RATE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DE	DS0	Non-Affiliate	Circuits Installed	23	9	9	16	9	22	4	8	3	13	15	20
			% New Circuit Failures	4.35	0.00	0.00	0.00	0.00	18.18	0.00	12.50	0.00	7.69	0.00	0.00
			Standard Deviation	0.21	0.00	0.00	0.00	0.00	0.39	0.00	0.35	0.00	0.28	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	6	12	7	13	7	12	15
			% New Circuit Failures	--	--	--	--	--	0.00	8.33	14.29	7.69	14.29	8.33	6.67
			Standard Deviation	--	--	--	--	--	0.00	0.29	0.38	0.28	0.38	0.29	0.26
	Non 272 Affiliates		Circuits Installed	0	1	0	0	0	0	0	0	0	0	0	0
			% New Circuit Failures	--	0.00	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	143	205	147	199	197	136	143	114	143	209	216	223
			% New Circuit Failures	2.80	3.41	4.76	1.01	1.52	5.15	2.80	3.51	2.10	2.39	1.39	2.24
			Standard Deviation	0.17	0.18	0.21	0.10	0.12	0.22	0.17	0.18	0.14	0.15	0.12	0.15
	Verizon 272 Affiliates		Circuits Installed	5	12	5	3	13	67	56	35	46	38	26	31
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	2.99	0.00	5.71	0.00	0.00	3.85	6.45
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.17	0.00	0.24	0.00	0.00	0.20	0.25
	Non 272 Affiliates		Circuits Installed	27	8	20	24	13	35	40	13	10	8	2	4
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
DS3 and above	Non-Affiliate		Circuits Installed	6	2	3	6	3	1	5	5	3	8	9	2
			% New Circuit Failures	0.00	50.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.71	0.00	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	3	3	2	3	1	15	2	2	4	1	1	1
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	25.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00	0.50	--	--	--
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	0	0	1	0	0
			% New Circuit Failures	--	--	--	--	--	--	--	--	0.00	--	--	
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	

NEW INSTALLATION TROUBLE REPORT RATE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DE	DS0	Non-Affiliate	Circuits Installed	29	32	19	59	12	35	12	14	58	23	2	4
			% New Circuit Failures	0.00	9.38	5.26	0.00	0.00	8.57	0.00	7.14	1.72	4.35	0.00	25.00
			Standard Deviation	0.00	0.30	0.23	0.00	0.00	0.28	0.00	0.27	0.13	0.21	0.00	0.50
	Verizon 272 Affiliates		Circuits Installed	4	5	6	6	10	3	7	3	5	4	1	4
			% New Circuit Failures	25.00	0.00	16.67	0.00	10.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.50	0.00	0.41	0.00	0.32	0.00	0.00	0.00	0.00	0.00	--	0.00
	Non-272 Affiliates		Circuits Installed	1	--	--	--	--	1	--	1	--	--	--	--
			% New Circuit Failures	0.00	--	--	--	--	0.00	--	0.00	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	303	355	114	273	184	157	144	135	228	125	199	95
			% New Circuit Failures	2.31	2.82	0.00	2.56	2.17	3.18	7.64	2.96	4.39	0.00	4.02	5.26
			Standard Deviation	0.15	0.17	0.00	0.16	0.15	0.18	0.27	0.17	0.21	0.00	0.20	0.22
		Verizon 272 Affiliates	Circuits Installed	33	39	26	32	36	23	32	39	32	33	29	60
			% New Circuit Failures	0.00	0.00	0.00	0.00	2.78	8.70	0.00	0.00	0.00	0.00	3.45	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.17	0.29	0.00	0.00	0.00	0.00	0.00	0.19
		Non-272 Affiliates	Circuits Installed	13	17	11	33	30	4	153	90	20	50	39	6
			% New Circuit Failures	0.00	0.00	9.09	0.00	0.00	0.00	2.61	1.11	0.00	2.00	5.13	0.00
			Standard Deviation	0.00	0.00	0.30	0.00	0.00	0.00	0.16	0.11	0.00	0.14	0.22	0.00
	DS3	Non-Affiliate	Circuits Installed	3	6	3	4	1	2	6	5	10	2	4	3
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00
		Verizon 272 Affiliates	Circuits Installed	8	3	--	31	5	6	3	7	4	--	--	7
			% New Circuit Failures	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	--	--	0.00
			Standard Deviation	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	--	--	0.00
		Non-272 Affiliates	Circuits Installed	--	--	--	--	--	--	--	--	--	--	--	--
			% New Circuit Failures	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DE	DS0	Non-Affiliate	Circuits Installed	23	9	9	16	9	22	4	8	3	13	15	20
			% New Circuit Failures	4.35	0.00	0.00	0.00	0.00	18.18	0.00	12.50	0.00	7.69	0.00	0.00
			Standard Deviation	0.21	0.00	0.00	0.00	0.00	0.39	0.00	0.35	0.00	0.28	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	6	12	7	13	7	12	15
			% New Circuit Failures	--	--	--	--	--	0.00	8.33	14.29	7.69	14.29	8.33	6.67
			Standard Deviation	--	--	--	--	--	0.00	0.29	0.38	0.28	0.38	0.29	0.26
	Non 272 Affiliates		Circuits Installed	0	1	0	0	0	0	0	0	0	0	0	0
			% New Circuit Failures	--	0.00	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	143	205	147	199	197	136	143	114	143	209	216	223
			% New Circuit Failures	2.80	3.41	4.76	1.01	1.52	5.15	2.80	3.51	2.10	2.39	1.39	2.24
			Standard Deviation	0.17	0.18	0.21	0.10	0.12	0.22	0.17	0.18	0.14	0.15	0.12	0.15
	Verizon 272 Affiliates		Circuits Installed	5	12	5	3	13	67	56	35	46	38	26	31
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	2.99	0.00	5.71	0.00	0.00	3.85	6.45
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.17	0.00	0.24	0.00	0.00	0.20	0.25
	Non 272 Affiliates		Circuits Installed	27	8	20	24	13	35	40	13	10	8	2	4
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
DS3 and above	Non-Affiliate		Circuits Installed	6	2	3	6	3	1	5	5	3	8	9	2
			% New Circuit Failures	0.00	50.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.71	0.00	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	3	3	2	3	1	15	2	2	4	1	1	1
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	25.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00	0.50	--	--	--
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	0	0	1	0	0
			% New Circuit Failures	--	--	--	--	--	--	--	--	0.00	--	--	
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DE	DS0	Non-Affiliate	Circuits in Service	711	694	678	667	653	636	612	610	594	575	576	556
			Failure Report Rate	1.41	2.88	1.33	3.00	1.38	1.26	1.80	3.77	1.85	4.70	5.03	3.42
			Standard Deviation	0.12	0.17	0.11	0.17	0.12	0.11	0.13	0.19	0.13	0.21	0.22	0.18
	Verizon 272 Affiliates		Circuits in Service	492	494	491	490	488	477	474	469	458	439	431	420
			Failure Report Rate	2.64	1.82	1.22	3.67	2.46	7.76	4.22	1.49	1.75	3.42	3.48	3.10
			Standard Deviation	0.16	0.13	0.11	0.19	0.16	0.27	0.20	0.12	0.13	0.18	0.18	0.17
	Non-272 Affiliates		Circuits in Service	3	3	3	3	4	4	5	5	5	5	5	5
			Failure Report Rate	100.00	0.00	0.00	0.00	25.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	--	--	--	0.50	--	--	--	--	--	--	
DS1	Non-Affiliate		Circuits in Service	5430	5296	5346	5406	5478	5569	5643	5663	5685	5719	5723	5802
			Failure Report Rate	1.73	1.40	2.08	3.63	1.97	2.35	2.76	1.41	2.66	2.20	2.39	1.62
			Standard Deviation	0.13	0.12	0.14	0.19	0.14	0.15	0.16	0.12	0.16	0.15	0.15	0.13
	Verizon 272 Affiliates		Circuits in Service	1505	1526	1537	1531	1506	1503	1523	1534	1551	1535	1562	1571
			Failure Report Rate	1.40	1.18	2.08	2.74	1.99	2.20	1.71	2.41	1.93	2.61	1.66	1.27
			Standard Deviation	0.12	0.11	0.14	0.16	0.14	0.15	0.13	0.15	0.14	0.16	0.13	0.11
	Non-272 Affiliates		Circuits in Service	567	572	585	608	603	609	623	634	640	646	650	655
			Failure Report Rate	0.18	0.35	1.03	0.66	0.83	1.48	2.57	2.05	2.50	2.01	1.23	1.37
			Standard Deviation	0.04	0.06	0.10	0.08	0.09	0.12	0.16	0.14	0.16	0.14	0.11	0.12
DS3	Non-Affiliate		Circuits in Service	182	183	183	182	180	185	194	202	204	206	207	209
			Failure Report Rate	1.10	1.09	0.00	1.10	0.00	0.00	0.00	0.00	0.00	0.49	0.48	0.48
			Standard Deviation	0.10	0.10	--	0.10	--	--	--	--	--	0.07	0.07	0.07
	Verizon 272 Affiliates		Circuits in Service	119	130	159	159	162	165	171	174	174	172	172	175
			Failure Report Rate	0.00	0.77	0.00	2.52	0.62	0.61	0.58	0.00	0.00	0.00	0.58	0.00
			Standard Deviation	--	0.09	--	0.16	0.08	0.08	0.08	--	--	--	0.08	--
	Non-272 Affiliates		Circuits in Service	38	34	35	35	35	35	35	35	35	35	35	35
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.86
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DE	DS0	Non-Affiliate	Trouble Reports	22	33	21	13	24	14	18	18	10	28	9	61
			AverageRepair Interval	3.77	3.33	2.80	3.44	2.83	3.32	3.96	5.94	4.12	5.34	4.05	2.94
			Standard Deviation	3.13	2.67	2.16	2.70	1.90	3.28	2.33	5.91	3.49	4.04	2.70	4.56
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	1	3	8	18	9	14	1	32
			AverageRepair Interval	--	--	--	--	3.32	3.31	4.35	5.67	6.06	4.44	5.75	1.65
			Standard Deviation	--	--	--	--	--	1.40	3.31	8.28	7.25	2.83	--	1.53
	Non 272 Affiliates		Trouble Reports	0	0	0	0	0	0	0	0	0	0	0	0
			AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Trouble Reports	144	95	95	112	91	115	142	108	117	171	74	110
			AverageRepair Interval	4.30	4.15	4.98	4.22	4.28	4.60	4.47	5.28	4.50	6.55	4.59	3.81
			Standard Deviation	3.27	2.76	4.79	5.90	3.05	4.03	3.76	4.46	5.57	11.63	4.32	2.73
	Verizon 272 Affiliates		Trouble Reports	0	1	2	0	5	29	40	29	27	24	22	23
			AverageRepair Interval	--	4.88	4.47	--	2.46	4.96	4.65	4.19	5.95	6.31	4.13	2.80
			Standard Deviation	--	--	1.67	--	0.61	3.47	3.70	3.53	6.60	3.63	3.08	2.92
	Non 272 Affiliates		Trouble Reports	0	3	2	16	1	1	2	9	6	14	3	1
			AverageRepair Interval	--	1.11	2.50	3.37	3.73	2.32	3.39	4.42	3.05	5.85	0.36	0.30
			Standard Deviation	--	0.76	2.92	1.42	--	--	1.94	2.53	1.58	2.87	0.03	--
DS3 and above	Non-Affiliate		Trouble Reports	3	0	1	2	0	0	3	1	1	4	1	4
			AverageRepair Interval	2.74	--	2.10	3.93	--	--	4.44	1.53	7.50	4.69	4.25	5.88
			Standard Deviation	1.84	--	--	5.54	--	--	4.34	--	--	2.97	--	3.11
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	1	2	2	1	1	1	0	1
			AverageRepair Interval	--	--	--	--	0.68	1.70	8.93	8.37	3.98	3.33	--	0.65
			Standard Deviation	--	--	--	--	--	1.73	0.05	--	--	--	--	--
	Non 272 Affiliates		Trouble Reports	0	0	0	0	0	0	0	0	0	0	0	0
			AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DE	DS0	Non-Affiliate	Trouble Reports	10	20	9	20	9	8	11	23	11	27	29	19
			AverageRepair Interval	7.02	3.13	4.14	4.69	2.73	8.27	4.04	4.13	14.65	7.33	3.59	6.07
			Standard Deviation	8.12	2.52	3.63	3.35	0.91	11.34	2.72	2.53	25.15	5.12	2.77	5.41
	Verizon 272 Affiliates		Trouble Reports	13	9	6	18	12	37	20	7	8	15	15	13
			AverageRepair Interval	13.16	2.74	4.36	3.55	5.41	4.57	7.08	4.06	9.23	4.13	3.03	6.62
			Standard Deviation	23.90	1.82	3.70	1.86	4.05	4.22	5.98	2.32	14.87	3.25	1.88	2.60
	Non-272 Affiliates		Trouble Reports	3	--	--	--	1	--	--	--	--	--	--	--
			AverageRepair Interval	34.87	--	--	--	8.73	--	--	--	--	--	--	--
			Standard Deviation	43.80	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Trouble Reports	94	74	111	196	108	131	156	80	151	126	137	94
			AverageRepair Interval	5.62	5.11	8.39	4.72	4.26	4.98	5.48	3.67	4.84	4.54	6.29	5.31
			Standard Deviation	5.54	3.92	19.63	3.46	4.58	4.18	4.44	2.68	4.50	3.44	5.26	4.59
	Verizon 272 Affiliates		Trouble Reports	21	18	32	42	30	33	26	37	30	40	26	20
			AverageRepair Interval	5.42	4.06	4.60	4.65	3.42	6.04	8.16	4.16	5.39	5.25	4.58	6.37
			Standard Deviation	5.39	4.38	7.91	3.00	2.69	5.70	9.62	2.46	3.53	4.48	3.19	6.52
	Non-272 Affiliates		Trouble Reports	1	2	6	4	5	9	16	13	16	13	8	9
			AverageRepair Interval	16.77	3.68	2.59	1.66	2.98	4.52	4.13	5.71	5.31	3.41	6.06	5.21
			Standard Deviation	--	2.22	1.06	1.24	1.95	2.22	2.20	5.64	6.84	2.69	1.44	4.30
DS3	Non-Affiliate		Trouble Reports	2	2	--	2	--	--	--	--	--	1	1	1
			AverageRepair Interval	3.17	0.88	--	6.28	--	--	--	--	--	3.47	4.15	2.10
			Standard Deviation	1.65	0.08	--	0.00	--	--	--	--	--	--	--	--
	Verizon 272 Affiliates		Trouble Reports	--	1	--	4	1	1	1	--	--	--	1	--
			AverageRepair Interval	--	0.07	--	3.50	5.03	1.55	4.93	--	--	--	2.03	--
			Standard Deviation	--	--	--	1.42	--	--	--	--	--	--	--	--
	Non-272 Affiliates		Trouble Reports	--	--	--	--	--	--	--	--	--	--	--	1
			AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--	1.53
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

VERIZON DELAWARE 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	12	87	59	31	30	411	317	243	230	418	282	1345
	INTERVALS	0:37	0:47	3:01	3:15	2:19	1:33	1:26	1:07	1:09	1:16	1:02	5:01
	STD. DEV.	0:03	0:03	3:49	1:53	1:35	2:51	1:15	1:01	1:52	2:44	0:45	6:33
NON AFFILIATES	RECORDS	1395	2432	1531	1205	1062	1228	784	637	491	623	1075	1979
	INTERVALS	1:16	1:12	1:25	1:20	1:10	1:36	1:18	1:18	1:37	1:25	1:00	7:50
	STD. DEV.	2:00	1:27	1:46	2:32	1:28	1:38	1:26	1:56	2:47	2:43	1:30	4:38

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

VERIZON DELAWARE 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	166	157	112	132	93	153	60	204	168	78	43	99
	INTERVALS	1:04	1:00	0:43	0:54	0:58	2:18	0:50	2:09	1:19	2:39	1:03	0:54
	STD. DEV.	2:25	2:05	0:22	0:41	0:27	1:15	0:08	1:38	1:08	5:14	0:29	0:06
NON AFFILIATES	RECORDS	563	514	491	595	995	614	784	750	787	826	557	283
	INTERVALS	1:26	1:21	2:30	1:17	1:40	1:39	1:23	1:51	1:37	7:46	1:46	1:52
	STD. DEV.	2:40	1:52	4:31	2:39	1:46	2:19	2:12	6:40	1:15	12:48	3:27	3:27

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ME	DS0	Non-Affiliate	Circuit Orders	27	11	9	17	15	18	15	17	19	27	14	23
			% Confirmed on Time	96.30	90.91	100.00	100.00	100.00	100.00	93.33	100.00	94.74	96.30	100.00	100.00
			Standard Deviation	0.19	0.30	0.00	0.00	0.00	0.00	0.26	0.00	0.23	0.19	0.00	0.00
	Verizon 272 Affiliates		Circuit Orders	0	0	0	0	2	2	3	2	1	21	2	4
			% Confirmed on Time	--	--	--	--	100.00	50.00	100.00	100.00	100.00	95.24	100.00	75.00
			Standard Deviation	--	--	--	--	0.00	0.71	0.00	0.00	--	0.22	0.00	0.50
	Non 272 Affiliates		Circuit Orders	0	0	0	0	0	0	0	0	0	0	0	0
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuit Orders	105	94	146	94	92	91	105	99	83	99	108	98
			% Confirmed on Time	98.10	97.87	97.95	98.94	100.00	95.60	98.10	97.98	97.59	95.96	97.22	96.94
			Standard Deviation	0.14	0.15	0.14	0.10	0.00	0.21	0.14	0.14	0.15	0.20	0.17	0.17
		Verizon 272 Affiliates	Circuit Orders	0	1	4	1	3	19	16	40	32	23	29	20
			% Confirmed on Time	--	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	95.00
			Standard Deviation	--	--	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.22
		Non 272 Affiliates	Circuit Orders	3	1	8	6	13	19	9	25	36	33	5	11
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	66.67	88.00	80.56	100.00	80.00	100.00
			Standard Deviation	0.00	--	0.00	0.00	0.00	0.00	0.50	0.33	0.40	0.00	0.45	0.00
	DS3 and above	Non-Affiliate	Circuit Orders	3	0	1	5	8	3	4	2	2	4	2	1
			% Confirmed on Time	100.00	--	100.00	100.00	87.50	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	--	--	0.00	0.35	0.00	0.00	0.00	0.00	0.00	0.00	--
		Verizon 272 Affiliates	Circuit Orders	0	0	0	0	0	0	0	0	0	0	0	2
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	0.00
		Non 272 Affiliates	Circuit Orders	0	0	0	0	0	0	0	0	0	0	0	1
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	100.00	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ME	DS0	Non-Affiliate	Circuit Orders	11	18	5	5	10	8	6	12	4	9	5	3
			% Confirmed on Time	100.00	94.44	100.00	100.00	100.00	62.50	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.24	0.00	0.00	0.00	0.52	0.00	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuit Orders	2	1	7	2	5	5	--	1	2	1	1	1
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	--	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	--	0.00	0.00	0.00	0.00	--	--	0.00	--	--	--
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	--
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuit Orders	78	77	113	66	112	81	71	106	74	106	83	54
			% Confirmed on Time	98.72	98.70	96.46	98.48	97.32	98.77	98.59	95.28	98.65	96.23	97.59	100.00
			Standard Deviation	0.11	0.11	0.19	0.12	0.16	0.11	0.12	0.21	0.12	0.19	0.15	0.00
		Verizon 272 Affiliates	Circuit Orders	15	18	35	17	18	31	27	27	20	31	18	23
			% Confirmed on Time	100.00	94.44	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
		Non-272 Affiliates	Circuit Orders	7	2	5	2	--	--	--	10	--	--	--	2
			% Confirmed on Time	100.00	50.00	80.00	50.00	--	--	--	100.00	--	--	--	100.00
			Standard Deviation	0.00	0.71	0.45	0.71	--	--	--	0.00	--	--	--	0.00
	DS3	Non-Affiliate	Circuit Orders	2	6	1	2	3	1	4	3	5	10	4	5
			% Confirmed on Time	100.00	100.00	100.00	100.00	66.67	100.00	100.00	66.67	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	--	0.00	0.58	--	0.00	0.58	0.00	0.00	0.00	0.00
		Verizon 272 Affiliates	Circuit Orders	--	--	2	--	--	2	1	--	--	1	1	2
			% Confirmed on Time	--	--	100.00	--	--	100.00	100.00	--	--	100.00	100.00	100.00
			Standard Deviation	--	--	0.00	--	--	0.00	--	--	--	--	--	0.00
		Non-272 Affiliates	Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	1
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ME	DS0	Non-Affiliate	Circuits Installed	6	16	9	14	11	11	13	14	20	17	8	7
			% Installation Appointments Met	100.00	100.00	100.00	100.00	100.00	90.91	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.30	0.00	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	1	3	5	2	17	10	9
			% Installation Appointments Met	--	--	--	--	--	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	--	--	--	--	--	--	0.00	0.00	0.00	0.00	0.00	0.00
	Non 272 Affiliates		Circuits Installed	1	0	1	0	1	0	0	0	1	0	0	0
			% Installation Appointments Met	100.00	--	100.00	--	100.00	--	--	--	100.00	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	149	148	113	173	136	131	72	120	128	101	155	175
			% Installation Appointments Met	94.63	99.32	97.35	98.27	97.06	96.95	91.67	96.67	96.09	96.04	98.71	96.00
			Standard Deviation	0.23	0.08	0.16	0.10	0.17	0.17	0.28	0.18	0.19	0.20	0.11	0.20
	Verizon 272 Affiliates		Circuits Installed	2	0	1	1	2	56	102	57	40	39	21	26
			% Installation Appointments Met	100.00	--	100.00	100.00	100.00	100.00	96.08	98.25	95.00	94.87	100.00	92.31
			Standard Deviation	0.00	--	--	--	0.00	0.00	0.20	0.13	0.22	0.22	0.00	0.27
	Non 272 Affiliates		Circuits Installed	0	5	8	10	11	12	16	8	35	7	1	6
			% Installation Appointments Met	--	100.00	100.00	100.00	100.00	91.67	81.25	75.00	97.14	100.00	100.00	100.00
			Standard Deviation	--	0.00	0.00	0.00	0.00	0.29	0.40	0.46	0.17	0.00	--	0.00
DS3 and above	Non-Affiliate		Circuits Installed	1	1	12	1	3	8	2	1	1	4	2	3
			% Installation Appointments Met	100.00	100.00	100.00	100.00	100.00	100.00	50.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	--	--	0.00	0.00	0.00	0.00	0.71	--	--	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	1	0	0	1	0	0	0	1	0	0	0	1
			% Installation Appointments Met	100.00	--	--	100.00	--	--	--	100.00	--	--	--	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	1	1	3	3	5	2
			% Installation Appointments Met	--	--	--	--	--	--	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	0.00	0.00	0.00	0.00

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ME	DS0	Non-Affiliate	Trouble Reports	9	7	16	8	13	9	8	12	10	9	6	1
			AverageRepair Interval	4.70	4.51	5.11	4.20	2.39	4.16	6.13	6.16	4.28	5.70	9.02	6.32
			Standard Deviation	2.02	2.53	3.63	4.33	2.49	2.02	2.63	4.73	2.83	4.09	6.96	--
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	15	9	10	4	8	6	7
			AverageRepair Interval	--	--	--	--	--	3.61	3.09	8.87	5.76	7.76	4.13	7.35
			Standard Deviation	--	--	--	--	--	3.73	2.26	6.60	5.08	6.66	2.67	5.66
	Non 272 Affiliates		Trouble Reports	0	0	2	0	0	0	1	1	0	0	0	0
			AverageRepair Interval	--	--	2.79	--	--	--	4.47	10.25	--	--	--	--
			Standard Deviation	--	--	1.17	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Trouble Reports	50	71	57	62	75	56	57	43	51	66	22	35
			AverageRepair Interval	5.48	4.70	4.90	4.35	4.38	5.22	6.82	5.01	4.53	5.93	5.58	3.90
			Standard Deviation	2.54	3.64	4.04	2.85	3.43	3.95	7.81	3.79	3.06	4.24	2.24	2.27
	Verizon 272 Affiliates		Trouble Reports	1	0	0	0	0	12	11	13	9	25	8	10
			AverageRepair Interval	5.08	--	--	--	--	2.49	7.17	4.34	4.32	4.54	6.11	5.13
			Standard Deviation	--	--	--	--	--	2.65	8.02	2.69	4.21	2.20	3.02	2.80
	Non 272 Affiliates		Trouble Reports	2	1	3	7	1	3	0	1	1	2	5	2
			AverageRepair Interval	3.52	1.25	3.83	6.26	2.77	1.76	--	1.85	9.02	8.09	7.32	6.64
			Standard Deviation	0.00	--	3.20	1.16	--	0.85	--	--	--	0.11	5.04	4.73
DS3 and above	Non-Affiliate		Trouble Reports	0	2	1	1	2	0	0	1	0	3	0	0
			AverageRepair Interval	--	4.16	1.50	8.70	3.67	--	--	2.72	--	5.97	--	--
			Standard Deviation	--	4.42	--	--	1.12	--	--	--	--	3.06	--	--
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	0	0	1	0	1	0	0
			AverageRepair Interval	--	--	--	--	--	--	--	69.88	--	5.52	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	Non 272 Affiliates		Trouble Reports	1	0	1	0	0	0	0	0	0	3	0	0
			AverageRepair Interval	6.62	--	1.28	--	--	--	--	--	--	6.13	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	2.99	--	--

NEW INSTALLATION TROUBLE REPORT RATE – 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ME	DS0	Non-Affiliate	Circuits Installed	40	6	16	9	14	8	11	13	14	20	17	8
			% New Circuit Failures	2.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	1	0	0	0	0	3	1	3	5	2	17	10
			% New Circuit Failures	0.00	--	--	--	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	0.00	--	0.00	0.00	0.00	0.00	0.00
	Non 272 Affiliates		Circuits Installed	0	1	0	1	0	1	0	0	0	1	0	0
			% New Circuit Failures	--	0.00	--	0.00	--	0.00	--	--	--	0.00	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	138	149	148	113	173	95	131	72	120	128	101	155
			% New Circuit Failures	4.35	1.34	1.35	3.54	1.16	1.05	0.76	0.00	1.67	2.34	1.98	1.94
			Standard Deviation	0.20	0.12	0.12	0.19	0.11	0.10	0.09	0.00	0.13	0.15	0.14	0.14
	Verizon 272 Affiliates		Circuits Installed	3	2	0	1	1	43	56	102	57	40	39	21
			% New Circuit Failures	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	2.50	0.00	0.00
			Standard Deviation	0.00	0.00	--	--	--	0.00	0.00	0.00	0.00	0.16	0.00	0.00
	Non 272 Affiliates		Circuits Installed	0	0	5	8	10	11	12	16	8	35	7	1
			% New Circuit Failures	--	--	0.00	0.00	50.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	0.00	0.00	0.53	0.00	0.00	0.00	0.00	0.00	0.00	--
DS3 and above	Non-Affiliate		Circuits Installed	5	1	1	12	1	2	8	2	1	1	4	2
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	--	--	0.00	--	0.00	0.00	0.00	--	--	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	0	1	0	0	1	1	0	0	1	0	0	0
			% New Circuit Failures	--	0.00	--	--	0.00	0.00	--	--	0.00	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	1	1	3	3	5
			% New Circuit Failures	--	--	--	--	--	--	--	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	0.00	0.00	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ME	DS0	Non-Affiliate	Circuits Installed	7	15	20	7	4	11	106	14	9	5	4	4
			% New Circuit Failures	0.00	13.33	0.00	0.00	0.00	0.00	0.94	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.35	0.00	0.00	0.00	0.00	0.10	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	9	4	1	19	5	7	8	3	3	3	3	--
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--
			Standard Deviation	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--
	Non-272 Affiliates		Circuits Installed	--	1	--	2	--	--	--	--	1	--	--	--
			% New Circuit Failures	--	0.00	--	0.00	--	--	--	--	0.00	--	--	--
			Standard Deviation	--	--	--	0.00	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	175	134	120	142	81	202	416	143	156	117	107	102
			% New Circuit Failures	1.14	1.49	0.00	2.11	0.00	0.50	1.20	2.10	0.00	1.71	2.80	0.00
			Standard Deviation	0.11	0.12	0.00	0.14	0.00	0.07	0.11	0.14	0.00	0.13	0.17	0.00
		Verizon 272 Affiliates	Circuits Installed	26	23	11	42	60	61	36	62	35	43	49	63
			% New Circuit Failures	0.00	0.00	0.00	0.00	5.00	3.28	0.00	0.00	0.00	0.00	8.16	3.17
			Standard Deviation	0.00	0.00	0.00	0.00	0.22	0.18	0.00	0.00	0.00	0.00	0.28	0.18
		Non-272 Affiliates	Circuits Installed	6	19	14	8	21	43	14	15	28	40	33	17
			% New Circuit Failures	0.00	21.05	0.00	0.00	4.76	0.00	0.00	0.00	3.57	2.50	6.06	0.00
			Standard Deviation	0.00	0.42	0.00	0.00	0.22	0.00	0.00	0.00	0.19	0.16	0.24	0.00
	DS3	Non-Affiliate	Circuits Installed	3	1	--	5	3	3	1	10	2	4	6	4
			% New Circuit Failures	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	--	--	0.00	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00
		Verizon 272 Affiliates	Circuits Installed	1	1	--	3	--	2	1	2	2	1	--	2
			% New Circuit Failures	0.00	0.00	--	0.00	--	0.00	0.00	0.00	0.00	0.00	--	0.00
			Standard Deviation	--	--	--	0.00	--	0.00	--	0.00	0.00	--	--	0.00
		Non-272 Affiliates	Circuits Installed	2	2	--	--	--	--	--	--	--	--	2	9
			% New Circuit Failures	0.00	0.00	--	--	--	--	--	--	--	--	50.00	0.00
			Standard Deviation	0.00	0.00	--	--	--	--	--	--	--	--	0.71	0.00

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ME	DS0	Non-Affiliate	Circuits Installed	40	6	16	9	14	8	11	13	14	20	17	8
			% New Circuit Failures	2.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.16	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	1	0	0	0	0	3	1	3	5	2	17	10
			% New Circuit Failures	0.00	--	--	--	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	0.00	--	0.00	0.00	0.00	0.00	0.00
	Non 272 Affiliates		Circuits Installed	0	1	0	1	0	1	0	0	0	1	0	0
			% New Circuit Failures	--	0.00	--	0.00	--	0.00	--	--	--	0.00	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	138	149	148	113	173	95	131	72	120	128	101	155
			% New Circuit Failures	4.35	1.34	1.35	3.54	1.16	1.05	0.76	0.00	1.67	2.34	1.98	1.94
			Standard Deviation	0.20	0.12	0.12	0.19	0.11	0.10	0.09	0.00	0.13	0.15	0.14	0.14
	Verizon 272 Affiliates		Circuits Installed	3	2	0	1	1	43	56	102	57	40	39	21
			% New Circuit Failures	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00	2.50	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	--	--	--	0.00	0.00	0.00	0.00	0.16	0.00	0.00
	Non 272 Affiliates		Circuits Installed	0	0	5	8	10	11	12	16	8	35	7	1
			% New Circuit Failures	--	--	0.00	0.00	50.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	0.00	0.00	0.53	0.00	0.00	0.00	0.00	0.00	0.00	--
	DS3 and above	Non-Affiliate	Circuits Installed	5	1	1	12	1	2	8	2	1	1	4	2
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	--	--	0.00	--	0.00	0.00	0.00	--	--	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	0	1	0	0	1	1	0	0	1	0	0	0
			% New Circuit Failures	--	0.00	--	--	0.00	0.00	--	--	0.00	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	1	1	3	3	5
			% New Circuit Failures	--	--	--	--	--	--	--	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	0.00	0.00	0.00

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ME	DS0	Non-Affiliate	Circuits Installed	7	15	20	7	4	11	106	14	9	5	4	4
			% New Circuit Failures	0.00	13.33	0.00	0.00	0.00	0.00	0.94	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.35	0.00	0.00	0.00	0.00	0.10	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	9	4	1	19	5	7	8	3	3	3	3	--
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--
			Standard Deviation	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--
	Non-272 Affiliates		Circuits Installed	--	1	--	2	--	--	--	--	1	--	--	--
			% New Circuit Failures	--	0.00	--	0.00	--	--	--	--	0.00	--	--	--
			Standard Deviation	--	--	--	0.00	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	175	134	120	142	81	202	416	143	156	117	107	102
			% New Circuit Failures	1.14	1.49	0.00	2.11	0.00	0.50	1.20	2.10	0.00	1.71	2.80	0.00
			Standard Deviation	0.11	0.12	0.00	0.14	0.00	0.07	0.11	0.14	0.00	0.13	0.17	0.00
		Verizon 272 Affiliates	Circuits Installed	26	23	11	42	60	61	36	62	35	43	49	63
			% New Circuit Failures	0.00	0.00	0.00	0.00	5.00	3.28	0.00	0.00	0.00	0.00	8.16	3.17
			Standard Deviation	0.00	0.00	0.00	0.00	0.22	0.18	0.00	0.00	0.00	0.00	0.00	0.28
		Non-272 Affiliates	Circuits Installed	6	19	14	8	21	43	14	15	28	40	33	17
			% New Circuit Failures	0.00	21.05	0.00	0.00	4.76	0.00	0.00	0.00	3.57	2.50	6.06	0.00
			Standard Deviation	0.00	0.42	0.00	0.00	0.22	0.00	0.00	0.00	0.19	0.16	0.24	0.00
	DS3	Non-Affiliate	Circuits Installed	3	1	--	5	3	3	1	10	2	4	6	4
			% New Circuit Failures	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	--	--	0.00	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00
		Verizon 272 Affiliates	Circuits Installed	1	1	--	3	--	2	1	2	2	1	--	2
			% New Circuit Failures	0.00	0.00	--	0.00	--	0.00	0.00	0.00	0.00	0.00	--	0.00
			Standard Deviation	--	--	--	0.00	--	0.00	--	0.00	0.00	--	--	0.00
		Non-272 Affiliates	Circuits Installed	2	2	--	--	--	--	--	--	--	--	2	9
			% New Circuit Failures	0.00	0.00	--	--	--	--	--	--	--	--	50.00	0.00
			Standard Deviation	0.00	0.00	--	--	--	--	--	--	--	--	0.71	0.00

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE – 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ME	DS0	Non-Affiliate	Trouble Reports	9	7	16	8	13	9	8	12	10	9	6	1
			AverageRepair Interval	4.70	4.51	5.11	4.20	2.39	4.16	6.13	6.16	4.28	5.70	9.02	6.32
			Standard Deviation	2.02	2.53	3.63	4.33	2.49	2.02	2.63	4.73	2.83	4.09	6.96	--
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	15	9	10	4	8	6	7
			AverageRepair Interval	--	--	--	--	--	3.61	3.09	8.87	5.76	7.76	4.13	7.35
			Standard Deviation	--	--	--	--	--	3.73	2.26	6.60	5.08	6.66	2.67	5.66
	Non 272 Affiliates		Trouble Reports	0	0	2	0	0	0	1	1	0	0	0	0
			AverageRepair Interval	--	--	2.79	--	--	--	4.47	10.25	--	--	--	--
			Standard Deviation	--	--	1.17	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Trouble Reports	50	71	57	62	75	56	57	43	51	66	22	35
			AverageRepair Interval	5.48	4.70	4.90	4.35	4.38	5.22	6.82	5.01	4.53	5.93	5.58	3.90
			Standard Deviation	2.54	3.64	4.04	2.85	3.43	3.95	7.81	3.79	3.06	4.24	2.24	2.27
	Verizon 272 Affiliates		Trouble Reports	1	0	0	0	0	12	11	13	9	25	8	10
			AverageRepair Interval	5.08	--	--	--	--	2.49	7.17	4.34	4.32	4.54	6.11	5.13
			Standard Deviation	--	--	--	--	--	2.65	8.02	2.69	4.21	2.20	3.02	2.80
	Non 272 Affiliates		Trouble Reports	2	1	3	7	1	3	0	1	1	2	5	2
			AverageRepair Interval	3.52	1.25	3.83	6.26	2.77	1.76	--	1.85	9.02	8.09	7.32	6.64
			Standard Deviation	0.00	--	3.20	1.16	--	0.85	--	--	--	0.11	5.04	4.73
	DS3 and above	Non-Affiliate	Trouble Reports	0	2	1	1	2	0	0	1	0	3	0	0
			AverageRepair Interval	--	4.16	1.50	8.70	3.67	--	--	2.72	--	5.97	--	--
			Standard Deviation	--	4.42	--	--	1.12	--	--	--	--	3.06	--	--
		Verizon 272 Affiliates	Trouble Reports	0	0	0	0	0	0	0	1	0	1	0	0
			AverageRepair Interval	--	--	--	--	--	--	--	69.88	--	5.52	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
		Non 272 Affiliates	Trouble Reports	1	0	1	0	0	0	0	0	0	3	0	0
			AverageRepair Interval	6.62	--	1.28	--	--	--	--	--	--	6.13	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	2.99	--	--

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
ME	DS0	Non-Affiliate	Trouble Reports	12	6	12	18	9	13	40	5	9	10	5	8
			AverageRepair Interval	2.74	4.47	8.80	5.09	4.92	5.24	3.22	3.36	7.69	8.57	4.92	9.01
			Standard Deviation	1.00	3.40	3.09	3.10	5.16	3.36	2.57	2.54	5.95	4.94	3.76	6.22
	Verizon 272 Affiliates		Trouble Reports	13	2	8	2	5	5	8	8	12	6	5	4
			AverageRepair Interval	2.90	11.78	7.16	8.13	2.81	6.81	10.18	6.62	6.78	9.71	7.73	5.86
			Standard Deviation	2.26	4.67	1.20	0.00	0.66	3.28	12.12	7.62	3.47	5.17	3.99	2.10
	Non-272 Affiliates		Trouble Reports	--	1	--	--	--	--	--	--	--	--	--	--
			AverageRepair Interval	--	2.35	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	DS1	Non-Affiliate	Trouble Reports	49	38	65	76	50	60	77	51	44	57	98	65
			AverageRepair Interval	4.66	5.30	6.27	4.14	4.46	4.93	3.89	4.16	5.08	4.32	4.42	5.01
			Standard Deviation	3.83	2.36	4.23	2.93	2.66	3.19	3.70	2.95	3.19	3.24	3.15	3.76
	Verizon 272 Affiliates		Trouble Reports	13	5	8	10	15	12	17	11	16	29	15	27
			AverageRepair Interval	2.94	3.93	6.77	3.52	3.68	4.41	3.01	3.40	3.80	2.00	4.70	4.46
			Standard Deviation	2.21	2.97	3.05	1.88	2.78	2.66	2.64	2.01	3.42	2.86	5.04	3.80
	Non-272 Affiliates		Trouble Reports	5	9	7	4	3	10	13	4	3	8	18	14
			AverageRepair Interval	9.26	7.71	8.22	6.56	8.51	4.36	5.23	6.21	5.67	4.72	4.22	6.47
			Standard Deviation	5.59	3.73	1.92	1.80	5.48	1.88	3.46	1.66	2.09	3.48	3.39	5.27
DS3	DS3	Non-Affiliate	Trouble Reports	--	1	--	2	--	--	--	1	1	2	1	1
			AverageRepair Interval	--	1.83	--	1.65	--	--	--	1.50	1.98	2.13	1.47	8.87
			Standard Deviation	--	--	--	0.00	--	--	--	--	--	0.28	--	--
	Verizon 272 Affiliates		Trouble Reports	--	--	--	--	--	1	--	--	--	--	--	--
			AverageRepair Interval	--	--	--	--	--	0.88	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	Non-272 Affiliates		Trouble Reports	1	--	--	--	--	--	1	--	--	1	1	--
			AverageRepair Interval	0.52	--	--	--	--	--	2.98	--	--	0.27	1.08	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

VERIZON MAINE 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	21	131	48	62	118	382	430	529	420	321	442	187
	INTERVALS	1:09	0:54	0:54	3:09	1:26	0:56	1:22	0:51	0:56	1:02	1:05	1:19
	STD. DEV.	1:18	0:27	0:46	1:30	1:11	1:01	2:07	0:46	0:59	1:21	1:29	1:48
NON AFFILIATES	RECORDS	1365	1214	6101	1373	1164	917	886	764	521	1084	512	572
	INTERVALS	1:31	1:24	1:30	1:03	1:10	1:06	1:19	1:14	1:17	1:17	1:03	1:14
	STD. DEV.	1:44	1:36	0:47	1:13	1:43	1:17	1:32	1:18	1:33	0:57	1:42	1:21

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

VERIZON MAINE 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	150	161	187	178	172	126	103	155	102	114	65	75
	INTERVALS	0:53	0:59	0:54	0:49	0:48	1:04	0:47	1:15	1:51	0:48	0:52	1:05
	STD. DEV.	1:22	0:56	1:15	0:24	0:11	0:54	0:05	1:14	9:55	0:05	0:14	1:22
NON AFFILIATES	RECORDS	487	727	946	824	1230	1312	457	495	619	610	629	567
	INTERVALS	1:28	1:28	1:15	1:08	1:12	1:34	1:29	1:15	1:59	1:10	1:12	1:04
	STD. DEV.	2:06	1:41	1:31	1:07	1:07	1:06	1:32	1:34	6:05	1:23	1:15	1:03

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MD	DS0	Non-Affiliate	Circuit Orders	33	54	52	64	69	51	53	52	49	17	23	18
			% Confirmed on Time	100.00	100.00	96.15	100.00	98.55	98.04	98.11	96.15	91.84	76.47	86.96	100.00
			Standard Deviation	0.00	0.00	0.19	0.00	0.12	0.14	0.14	0.19	0.28	0.44	0.34	0.00
	Verizon 272 Affiliates		Circuit Orders	0	0	1	0	2	16	23	41	21	30	16	9
			% Confirmed on Time	--	--	100.00	--	100.00	100.00	100.00	100.00	100.00	90.00	93.75	88.89
			Standard Deviation	--	--	--	--	0.00	0.00	0.00	0.00	0.00	0.31	0.25	0.33
	Non 272 Affiliates		Circuit Orders	0	0	0	2	2	3	0	1	3	0	1	2
			% Confirmed on Time	--	--	--	100.00	100.00	100.00	--	100.00	100.00	--	100.00	100.00
			Standard Deviation	--	--	--	0.00	0.00	0.00	--	--	0.00	--	--	0.00
DS1	Non-Affiliate		Circuit Orders	695	829	849	809	835	699	692	808	765	718	688	688
			% Confirmed on Time	98.42	98.91	98.23	96.66	96.89	96.85	95.95	93.69	97.65	88.30	90.12	95.49
			Standard Deviation	0.12	0.10	0.13	0.18	0.17	0.17	0.20	0.24	0.15	0.32	0.30	0.21
	Verizon 272 Affiliates		Circuit Orders	26	29	24	28	18	226	165	244	214	136	147	163
			% Confirmed on Time	96.15	100.00	95.83	96.43	88.89	97.35	96.97	95.90	98.13	87.50	95.24	95.71
			Standard Deviation	0.20	0.00	0.20	0.19	0.32	0.16	0.17	0.20	0.14	0.33	0.21	0.20
	Non 272 Affiliates		Circuit Orders	34	69	41	17	12	13	5	6	4	6	11	9
			% Confirmed on Time	97.06	100.00	95.12	94.12	100.00	100.00	80.00	100.00	100.00	83.33	81.82	77.78
			Standard Deviation	0.17	0.00	0.22	0.24	0.00	0.00	0.45	0.00	0.00	0.41	0.40	0.44
DS3 and above	Non-Affiliate		Circuit Orders	30	26	30	27	27	35	44	51	30	32	37	32
			% Confirmed on Time	83.33	88.46	80.00	77.78	81.48	68.57	61.36	72.55	80.00	62.50	70.27	87.50
			Standard Deviation	0.38	0.33	0.41	0.42	0.40	0.47	0.49	0.45	0.41	0.49	0.46	0.34
	Verizon 272 Affiliates		Circuit Orders	6	3	9	5	6	8	8	14	12	17	17	6
			% Confirmed on Time	83.33	100.00	100.00	100.00	83.33	87.50	50.00	85.71	83.33	64.71	58.82	100.00
			Standard Deviation	0.41	0.00	0.00	0.00	0.41	0.35	0.53	0.36	0.39	0.49	0.51	0.00
	Non 272 Affiliates		Circuit Orders	2	2	2	0	1	4	3	1	0	1	1	13
			% Confirmed on Time	100.00	100.00	100.00	--	100.00	50.00	100.00	100.00	--	100.00	100.00	38.46
			Standard Deviation	0.00	0.00	0.00	--	--	0.58	0.00	--	--	--	--	0.51

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MD	DS0	Non-Affiliate	Circuit Orders	44	36	36	21	34	22	19	29	20	15	17	20
			% Confirmed on Time	97.73	91.67	91.67	100.00	100.00	95.45	100.00	100.00	100.00	100.00	100.00	95.00
			Standard Deviation	0.15	0.28	0.28	0.00	0.00	0.21	0.00	0.00	0.00	0.00	0.00	0.22
	Verizon 272 Affiliates		Circuit Orders	12	20	20	8	21	12	14	15	16	12	7	15
			% Confirmed on Time	100.00	95.00	100.00	87.50	100.00	91.67	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.22	0.00	0.35	0.00	0.29	0.00	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	--
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuit Orders	654	538	708	583	590	560	545	617	609	645	552	556
			% Confirmed on Time	97.09	96.84	96.89	94.68	97.29	99.29	99.08	99.68	98.52	98.45	97.83	96.76
			Standard Deviation	0.17	0.18	0.17	0.22	0.16	0.08	0.10	0.06	0.12	0.12	0.15	0.18
	Verizon 272 Affiliates		Circuit Orders	132	183	199	161	215	205	219	244	209	284	186	214
			% Confirmed on Time	97.73	96.17	96.48	96.27	98.60	98.54	96.80	99.59	99.04	98.94	97.85	97.66
			Standard Deviation	0.15	0.19	0.18	0.19	0.12	0.12	0.18	0.06	0.10	0.10	0.15	0.15
	Non-272 Affiliates		Circuit Orders	4	2	3	3	--	2	5	1	4	--	1	2
			% Confirmed on Time	100.00	100.00	100.00	33.33	--	100.00	100.00	100.00	100.00	--	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.58	--	0.00	0.00	--	0.00	--	--	0.00
DS3	Non-Affiliate		Circuit Orders	29	19	42	25	18	25	18	34	22	26	25	27
			% Confirmed on Time	86.21	84.21	83.33	80.00	83.33	84.00	100.00	97.06	90.91	92.31	96.00	96.30
			Standard Deviation	0.35	0.37	0.38	0.41	0.38	0.37	0.00	0.17	0.29	0.27	0.20	0.19
	Verizon 272 Affiliates		Circuit Orders	20	19	26	20	12	16	17	22	21	16	16	21
			% Confirmed on Time	85.00	63.16	100.00	85.00	83.33	87.50	94.12	86.36	100.00	93.75	87.50	95.24
			Standard Deviation	0.37	0.50	0.00	0.37	0.39	0.34	0.24	0.35	0.00	0.25	0.34	0.22
	Non-272 Affiliates		Circuit Orders	6	1	7	3	1	--	--	1	2	--	--	--
			% Confirmed on Time	66.67	100.00	100.00	100.00	100.00	--	--	100.00	100.00	--	--	--
			Standard Deviation	0.52	--	0.00	0.00	--	--	--	--	0.00	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET – 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MD	DS0	Non-Affiliate	Circuits Installed	31	37	51	28	68	38	52	259	213	42	22	55
			% Installation Appointments Met	90.32	91.89	94.12	96.43	92.65	100.00	92.31	97.68	98.59	92.86	81.82	67.27
			Standard Deviation	0.30	0.28	0.24	0.00	0.26	0.00	0.27	0.15	0.12	0.26	0.39	0.47
	Verizon 272 Affiliates		Circuits Installed	0	0	0	1	0	16	15	36	18	25	15	9
			% Installation Appointments Met	--	--	--	100.00	--	93.75	86.67	86.11	83.33	96.00	100.00	77.78
			Standard Deviation	--	--	--	--	--	0.25	0.35	0.35	0.38	0.20	0.00	0.44
	Non 272 Affiliates		Circuits Installed	2	0	0	2	1	1	1	1	3	1	2	2
			% Installation Appointments Met	100.00	--	--	0.00	100.00	100.00	100.00	100.00	66.67	100.00	100.00	100.00
			Standard Deviation	0.00	--	--	0.00	--	--	--	--	0.58	--	0.00	0.00
DS1	Non-Affiliate		Circuits Installed	1038	1177	1325	1292	1133	1095	781	1100	1197	1056	879	1104
			% Installation Appointments Met	94.12	95.75	93.66	93.03	90.56	86.21	85.66	87.18	91.06	90.63	90.33	90.13
			Standard Deviation	0.24	0.20	0.24	0.18	0.29	0.34	0.35	0.33	0.29	0.29	0.30	0.30
	Verizon 272 Affiliates		Circuits Installed	18	16	18	19	10	205	210	279	177	173	160	191
			% Installation Appointments Met	88.89	93.75	88.89	94.74	80.00	92.20	86.19	87.10	89.27	89.02	96.88	89.01
			Standard Deviation	0.32	0.25	0.32	0.19	0.42	0.27	0.35	0.34	0.31	0.31	0.17	0.31
	Non 272 Affiliates		Circuits Installed	156	96	119	175	55	88	122	172	63	94	76	72
			% Installation Appointments Met	84.62	91.67	92.44	89.71	69.09	88.64	84.43	78.49	96.83	70.21	98.68	72.22
			Standard Deviation	0.36	0.28	0.27	0.24	0.47	0.32	0.36	0.41	0.18	0.46	0.11	0.45
DS3 and above	Non-Affiliate		Circuits Installed	46	31	30	45	30	22	21	30	41	29	45	21
			% Installation Appointments Met	91.30	83.87	83.33	82.22	93.33	100.00	71.43	83.33	87.80	79.31	86.67	95.24
			Standard Deviation	0.28	0.37	0.38	0.42	0.25	0.00	0.46	0.38	0.33	0.41	0.34	0.22
	Verizon 272 Affiliates		Circuits Installed	2	5	3	6	5	7	5	10	8	8	11	12
			% Installation Appointments Met	0.00	100.00	100.00	83.33	80.00	42.86	60.00	80.00	62.50	62.50	81.82	91.67
			Standard Deviation	0.00	0.00	0.00	0.00	0.45	0.53	0.55	0.42	0.52	0.52	0.40	0.29
	Non 272 Affiliates		Circuits Installed	6	3	4	10	3	2	2	4	8	4	7	5
			% Installation Appointments Met	66.67	0.00	50.00	100.00	100.00	50.00	50.00	75.00	75.00	100.00	85.71	80.00
			Standard Deviation	0.52	0.00	0.58	--	0.00	0.71	0.71	0.50	0.46	0.00	0.38	0.45

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MD	DS0	Non-Affiliate	Circuits Installed	49	145	141	98	122	133	46	93	91	130	104	26
			% Installation Appointments Met	93.88	99.31	97.87	98.98	96.72	98.50	95.65	97.85	97.80	100.00	98.08	100.00
			Standard Deviation	0.24	0.08	0.14	0.10	0.18	0.12	0.21	0.15	0.15	0.00	0.14	0.00
	Verizon 272 Affiliates		Circuits Installed	6	13	11	10	15	16	2	9	15	7	8	8
			% Installation Appointments Met	83.33	84.62	81.82	100.00	80.00	81.25	100.00	66.67	73.33	100.00	87.50	100.00
			Standard Deviation	0.41	0.38	0.40	0.00	0.41	0.40	0.00	0.50	0.46	0.00	0.35	0.00
	Non-272 Affiliates		Circuits Installed	1	1	1	--	1	--	--	--	--	1	--	--
			% Installation Appointments Met	100.00	100.00	100.00	--	100.00	--	--	--	--	100.00	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	1168	1087	1311	1142	1131	1067	773	1078	942	985	854	846
			% Installation Appointments Met	93.07	95.31	97.71	97.37	94.43	92.69	91.07	92.30	93.42	95.43	95.20	94.80
			Standard Deviation	0.25	0.21	0.15	0.16	0.23	0.26	0.29	0.27	0.25	0.21	0.21	0.22
		Verizon 272 Affiliates	Circuits Installed	167	162	216	162	224	179	214	294	210	262	247	188
			% Installation Appointments Met	94.61	96.91	96.30	95.06	96.43	94.97	88.79	95.92	94.76	97.33	95.95	97.34
			Standard Deviation	0.23	0.17	0.19	0.22	0.19	0.22	0.32	0.20	0.22	0.16	0.20	0.16
		Non-272 Affiliates	Circuits Installed	60	27	70	73	196	93	77	150	43	35	24	7
			% Installation Appointments Met	83.33	96.30	98.57	95.89	96.94	92.47	97.40	98.67	97.67	97.14	91.67	100.00
			Standard Deviation	0.38	0.19	0.12	0.20	0.17	0.27	0.16	0.12	0.15	0.17	0.28	0.00
	DS3 and above	Non-Affiliate	Circuits Installed	29	36	31	42	31	30	30	46	38	22	26	30
			% Installation Appointments Met	89.66	94.44	96.77	100.00	100.00	100.00	96.67	100.00	100.00	100.00	100.00	96.67
			Standard Deviation	0.31	0.23	0.18	0.00	0.00	0.00	0.18	0.00	0.00	0.00	0.00	0.18
		Verizon 272 Affiliates	Circuits Installed	12	18	28	18	19	14	21	28	26	22	17	15
			% Installation Appointments Met	83.33	94.44	96.43	100.00	100.00	92.86	100.00	100.00	96.15	90.91	100.00	100.00
			Standard Deviation	0.39	0.24	0.19	0.00	0.00	0.27	0.00	0.00	0.20	0.29	0.00	0.00
		Non-272 Affiliates	Circuits Installed	5	8	7	2	8	2	1	--	6	1	1	2
			% Installation Appointments Met	60.00	75.00	100.00	100.00	87.50	100.00	100.00	--	100.00	100.00	100.00	100.00
			Standard Deviation	0.55	0.46	0.00	0.00	0.35	0.00	--	--	0.00	--	--	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MD	DS0	Non-Affiliate	Circuits Installed	42	31	37	51	28	48	38	52	259	213	42	22
			% New Circuit Failures	7.14	0.00	5.41	7.84	7.14	2.08	5.26	0.00	0.77	1.41	7.14	9.09
			Standard Deviation	0.26	0.00	0.23	0.27	0.26	0.14	0.23	0.00	0.09	0.12	0.26	0.29
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	1	20	16	15	36	18	25	15
			% New Circuit Failures	--	--	--	--	0.00	20.00	0.00	6.67	8.33	5.56	4.00	0.00
			Standard Deviation	--	--	--	--	--	0.41	0.00	0.26	0.28	0.24	0.20	0.00
	Non 272 Affiliates		Circuits Installed	0	2	0	0	2	1	1	1	1	3	1	2
			% New Circuit Failures	--	0.00	--	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	0.00	--	--	0.00	--	--	--	0.00	--	--	0.00
DS1	Non-Affiliate		Circuits Installed	1146	1041	1177	1325	1292	971	1095	781	1100	1197	1056	879
			% New Circuit Failures	3.05	3.36	3.31	4.23	3.10	3.91	3.84	5.76	5.82	4.09	3.41	3.64
			Standard Deviation	0.17	0.18	0.18	0.20	0.17	0.19	0.19	0.23	0.23	0.20	0.18	0.19
	Verizon 272 Affiliates		Circuits Installed	26	18	16	18	19	172	205	210	279	177	173	160
			% New Circuit Failures	7.69	0.00	0.00	0.00	5.26	3.49	2.93	3.33	2.15	6.78	4.62	1.88
			Standard Deviation	0.27	0.00	0.00	0.00	0.23	0.18	0.17	0.18	0.15	0.25	0.21	0.14
	Non 272 Affiliates		Circuits Installed	136	156	96	119	175	55	88	122	172	63	94	76
			% New Circuit Failures	0.00	1.92	2.08	3.36	1.14	0.00	6.82	2.46	0.00	6.35	1.06	0.00
			Standard Deviation	0.00	0.14	0.14	0.18	0.11	0.00	0.25	0.16	0.00	0.25	0.10	0.00
DS3 and above	Non-Affiliate		Circuits Installed	49	46	31	30	45	21	22	21	30	41	29	45
			% New Circuit Failures	4.08	6.52	6.45	3.33	0.00	4.76	4.55	4.76	0.00	2.44	3.45	4.44
			Standard Deviation	0.20	0.25	0.25	0.18	0.00	0.22	0.21	0.22	0.00	0.16	0.19	0.21
	Verizon 272 Affiliates		Circuits Installed	12	2	5	3	6	14	7	5	10	8	8	11
			% New Circuit Failures	8.33	0.00	40.00	0.00	0.00	7.14	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.29	0.00	0.55	0.00	0.00	0.27	0.00	0.00	0.00	0.00	0.00	0.00
	Non 272 Affiliates		Circuits Installed	0	6	3	4	10	3	2	2	4	8	4	7
			% New Circuit Failures	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	25.00	0.00	0.00	0.00
			Standard Deviation	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.46	0.00	0.00	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MD	DS0	Non-Affiliate	Circuits Installed	55	49	145	141	98	122	133	46	93	91	130	104
			% New Circuit Failures	0.00	0.00	3.45	5.67	4.08	3.28	3.76	4.35	3.23	2.20	6.15	0.96
			Standard Deviation	0.00	0.00	0.18	0.23	0.20	0.18	0.19	0.21	0.18	0.15	0.24	0.10
	Verizon 272 Affiliates		Circuits Installed	9	6	13	11	10	15	16	2	9	15	7	8
			% New Circuit Failures	11.11	0.00	7.69	36.36	10.00	6.67	0.00	0.00	0.00	6.67	14.29	0.00
			Standard Deviation	0.33	0.00	0.28	0.50	0.32	0.26	0.00	0.00	0.00	0.26	0.38	0.00
	Non-272 Affiliates		Circuits Installed	2	1	1	1	--	1	--	--	--	--	1	--
			% New Circuit Failures	0.00	0.00	0.00	0.00	--	0.00	--	--	--	--	0.00	--
			Standard Deviation	0.00	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	1104	1168	1087	1311	1142	1131	1067	773	1078	942	985	854
			% New Circuit Failures	2.99	3.68	3.96	5.19	2.98	3.71	3.94	3.62	7.14	5.94	5.48	4.10
			Standard Deviation	0.17	0.19	0.20	0.22	0.17	0.19	0.19	0.19	0.26	0.24	0.23	0.20
	Verizon 272 Affiliates		Circuits Installed	191	167	162	216	162	224	179	214	294	210	262	247
			% New Circuit Failures	3.66	3.59	2.47	3.70	1.85	3.13	1.12	2.80	4.42	4.29	3.44	3.24
			Standard Deviation	0.19	0.19	0.16	0.19	0.14	0.17	0.11	0.17	0.21	0.20	0.18	0.18
	Non-272 Affiliates		Circuits Installed	72	60	27	70	73	196	93	77	150	43	35	24
			% New Circuit Failures	6.94	0.00	3.70	1.43	1.37	2.04	1.08	0.00	1.33	2.33	0.00	4.17
			Standard Deviation	0.26	0.00	0.19	0.12	0.12	0.14	0.10	0.00	0.12	0.15	0.00	0.20
	DS3	Non-Affiliate	Circuits Installed	21	29	36	31	42	31	30	30	46	38	22	26
			% New Circuit Failures	4.76	3.45	5.56	0.00	2.38	6.45	0.00	6.67	0.00	2.63	0.00	3.85
			Standard Deviation	0.22	0.19	0.23	0.00	0.15	0.25	0.00	0.25	0.00	0.16	0.00	0.20
	Verizon 272 Affiliates		Circuits Installed	12	12	18	28	18	19	14	21	28	26	22	17
			% New Circuit Failures	0.00	0.00	0.00	7.14	5.56	0.00	14.29	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.26	0.24	0.00	0.36	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuits Installed	5	5	8	7	2	8	2	1	--	6	1	1
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	--	0.00	--	--

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MD	DS0	Non-Affiliate	Circuits in Service	6799	6729	6646	6566	6525	4382	4350	4300	4245	4214	4157	4102
			Failure Report Rate	1.25	1.03	1.52	1.87	1.33	3.24	2.16	1.91	1.84	1.80	1.92	1.12
			Standard Deviation	0.11	0.10	0.12	0.14	0.11	0.18	0.15	0.14	0.13	0.13	0.14	0.11
	Verizon 272 Affiliates		Circuits in Service	9	7	7	10	8	2062	2051	2024	1986	1958	1889	1841
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	2.33	2.83	1.53	1.41	2.40	0.90	1.14
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.15	0.17	0.12	0.12	0.15	0.09	0.11
	Non 272 Affiliates		Circuits in Service	35	37	37	39	41	41	40	41	42	43	43	45
			Failure Report Rate	0.00	2.70	0.00	0.00	0.00	0.00	5.00	0.00	0.00	0.00	2.33	0.00
			Standard Deviation	0.00	0.16	0.00	0.00	0.00	0.00	0.22	0.00	0.00	0.00	0.15	0.00
DS1	Non-Affiliate		Circuits in Service	39046	39322	39745	39985	40115	31687	31972	32423	32903	33410	33701	33957
			Failure Report Rate	1.49	1.22	1.51	1.49	1.40	2.09	2.87	1.83	1.50	2.35	1.40	1.63
			Standard Deviation	0.12	0.11	0.12	0.12	0.12	0.14	0.17	0.13	0.12	0.15	0.12	0.13
	Verizon 272 Affiliates		Circuits in Service	134	153	161	211	191	9079	9180	9331	9388	9377	9396	9426
			Failure Report Rate	3.73	0.65	1.86	2.37	2.09	1.42	2.45	1.48	1.13	1.96	1.03	1.38
			Standard Deviation	0.19	0.08	0.14	0.15	0.14	0.12	0.15	0.12	0.11	0.14	0.10	0.12
	Non 272 Affiliates		Circuits in Service	3299	3378	3464	3585	3622	3684	3807	3932	3957	4002	4101	4123
			Failure Report Rate	1.03	0.53	1.07	1.12	1.30	1.74	2.05	1.70	1.64	2.15	1.54	1.72
			Standard Deviation	0.10	0.07	0.10	0.11	0.11	0.13	0.14	0.13	0.13	0.15	0.12	0.13
DS3 and above	Non-Affiliate		Circuits in Service	1327	1344	1329	1334	1301	928	930	944	962	972	988	995
			Failure Report Rate	0.75	1.12	0.60	0.52	0.69	0.75	0.86	0.85	0.31	0.82	1.52	1.31
			Standard Deviation	0.09	0.11	0.08	0.07	0.08	0.09	0.09	0.09	0.06	0.09	0.12	0.11
	Verizon 272 Affiliates		Circuits in Service	37	46	49	52	56	424	408	409	406	400	412	411
			Failure Report Rate	2.70	4.35	4.08	0.00	1.79	2.36	0.98	1.22	0.25	1.25	1.70	1.70
			Standard Deviation	0.16	0.21	0.20	0.00	0.13	0.15	0.10	0.11	0.05	0.11	0.13	0.13
	Non 272 Affiliates		Circuits in Service	239	242	246	255	256	257	257	258	260	263	275	271
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.39	0.78	0.00	0.38	0.00	1.11
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.06	0.09	0.00	0.06	0.00	0.10

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MD	DS0	Non-Affiliate	Circuits in Service	3990	3890	3809	3751	3700	3654	3633	3588	3546	3495	3452	3419
			Failure Report Rate	1.60	1.39	1.58	3.68	1.62	3.15	1.95	2.81	2.57	1.92	1.62	1.64
			Standard Deviation	0.13	0.12	0.12	0.19	0.13	0.17	0.14	0.17	0.16	0.14	0.13	0.13
	Verizon 272 Affiliates		Circuits in Service	1813	1785	1771	1752	1747	1747	1725	1698	1694	1677	1641	1614
			Failure Report Rate	1.71	1.40	1.52	4.45	1.60	2.06	1.51	2.36	2.42	1.79	1.46	1.43
			Standard Deviation	0.13	0.12	0.12	0.21	0.13	0.14	0.12	0.15	0.15	0.13	0.12	0.12
	Non-272 Affiliates		Circuits in Service	45	44	43	42	38	36	34	32	32	30	30	30
			Failure Report Rate	0.00	4.55	2.33	0.00	5.26	5.56	5.88	3.13	0.00	13.33	3.33	0.00
			Standard Deviation	--	0.21	0.15	--	0.23	0.23	0.24	0.18	--	0.35	0.18	--
DS1	Non-Affiliate		Circuits in Service	34265	34497	34862	35208	35672	36028	36178	36546	36749	36761	36951	37159
			Failure Report Rate	1.46	1.79	1.39	3.57	1.48	2.66	2.01	1.83	2.27	2.07	1.63	1.52
			Standard Deviation	0.12	0.13	0.12	0.19	0.12	0.16	0.14	0.13	0.15	0.14	0.13	0.12
	Verizon 272 Affiliates		Circuits in Service	9604	9843	9922	9924	9979	9975	10086	10265	10283	10405	10476	10499
			Failure Report Rate	1.21	1.22	1.41	2.94	0.86	2.31	1.73	1.61	1.72	1.76	1.34	1.16
			Standard Deviation	0.11	0.11	0.12	0.17	0.09	0.15	0.13	0.13	0.13	0.13	0.11	0.11
	Non-272 Affiliates		Circuits in Service	4150	4122	4160	4233	4254	4215	4209	4233	4207	4215	4225	4213
			Failure Report Rate	1.52	1.82	1.61	2.22	1.29	2.89	2.23	3.02	1.71	1.78	1.23	1.69
			Standard Deviation	0.12	0.13	0.13	0.15	0.11	0.17	0.15	0.17	0.13	0.13	0.11	0.13
DS3	Non-Affiliate		Circuits in Service	1002	1021	1028	1047	1061	1092	1102	1109	1120	1134	1143	1140
			Failure Report Rate	1.00	1.57	0.88	2.48	0.47	1.28	1.18	1.62	1.25	0.44	0.87	0.88
			Standard Deviation	0.10	0.12	0.09	0.16	0.07	0.11	0.11	0.13	0.11	0.07	0.09	0.09
	Verizon 272 Affiliates		Circuits in Service	475	539	569	578	589	599	613	629	649	667	680	689
			Failure Report Rate	1.05	0.74	0.53	3.11	0.51	1.17	0.98	0.48	1.23	1.05	0.44	1.16
			Standard Deviation	0.10	0.09	0.07	0.17	0.07	0.11	0.10	0.07	0.11	0.10	0.07	0.11
	Non-272 Affiliates		Circuits in Service	270	274	272	274	274	277	276	275	278	281	282	284
			Failure Report Rate	0.00	1.09	0.37	0.73	0.36	1.08	0.00	0.00	0.72	0.71	0.71	0.35
			Standard Deviation	--	0.10	0.06	0.09	0.06	0.10	--	--	0.08	0.08	0.08	0.06

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MD	DS0	Non-Affiliate	Trouble Reports	85	69	101	123	87	142	94	82	78	76	80	46
			AverageRepair Interval	5.81	5.26	4.76	6.83	4.92	6.40	7.98	6.17	4.98	5.62	3.75	6.38
			Standard Deviation	5.91	5.49	4.36	8.97	5.08	7.13	7.32	9.62	5.24	5.00	3.21	7.55
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	48	58	31	28	47	17	21
			AverageRepair Interval	--	--	--	--	--	5.66	8.00	8.83	5.55	5.54	5.93	5.62
			Standard Deviation	--	--	--	--	--	3.61	6.11	11.18	3.98	4.05	4.05	6.73
	Non 272 Affiliates		Trouble Reports	0	1	0	0	0	0	2	0	0	0	1	0
			AverageRepair Interval	--	15.75	--	--	--	--	5.72	--	--	--	1.15	--
			Standard Deviation	--	--	--	--	--	--	5.28	--	--	--	--	--
	DS1	Non-Affiliate	Trouble Reports	580	478	602	597	560	661	916	593	492	784	473	553
			AverageRepair Interval	5.53	5.25	5.47	5.64	5.51	6.03	7.01	6.08	5.91	7.11	5.57	5.83
			Standard Deviation	5.10	4.96	4.89	5.43	5.26	6.33	7.26	5.48	5.97	7.03	5.42	6.72
		Verizon 272 Affiliates	Trouble Reports	5	1	3	5	4	129	225	138	106	184	97	130
			AverageRepair Interval	8.76	2.62	7.93	2.99	7.08	6.19	6.13	5.91	5.32	6.53	5.85	4.33
			Standard Deviation	2.36	--	3.58	1.94	9.80	8.68	5.01	5.80	4.90	5.49	5.03	4.33
		Non 272 Affiliates	Trouble Reports	34	18	37	40	47	64	78	67	65	86	63	71
			AverageRepair Interval	5.04	4.29	7.79	5.84	5.54	5.07	5.33	7.22	5.12	6.53	4.46	7.19
			Standard Deviation	3.27	4.52	7.18	3.96	4.60	4.65	5.66	7.61	6.15	5.27	5.07	12.42
	DS3 and above	Non-Affiliate	Trouble Reports	10	15	8	7	9	7	8	8	3	8	15	13
			AverageRepair Interval	2.69	3.26	5.65	3.88	2.97	5.86	5.56	3.88	4.84	5.80	2.91	3.37
			Standard Deviation	1.80	2.95	4.37	3.48	2.32	6.91	8.27	2.70	2.77	8.12	3.72	4.26
		Verizon 272 Affiliates	Trouble Reports	1	2	2	0	1	10	4	5	1	5	7	7
			AverageRepair Interval	1.43	12.24	0.04	--	9.05	5.19	5.24	3.37	0.23	3.20	3.78	4.07
			Standard Deviation	--	16.16	0.04	--	--	6.23	3.44	2.69	--	3.19	4.72	2.67
		Non 272 Affiliates	Trouble Reports	0	0	0	0	0	0	1	2	0	1	0	3
			AverageRepair Interval	--	--	--	--	--	--	2.65	4.52	--	8.58	--	0.97
			Standard Deviation	--	--	--	--	--	--	--	2.47	--	--	--	0.82

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MD	DS0	Non-Affiliate	Trouble Reports	64	54	60	138	60	115	71	101	91	67	56	56
			AverageRepair Interval	6.23	5.96	3.78	5.22	5.85	6.34	7.16	5.21	8.58	4.56	4.96	7.03
			Standard Deviation	7.63	4.56	3.69	4.20	5.10	6.49	7.87	5.58	9.56	3.80	4.06	6.94
	Verizon 272 Affiliates		Trouble Reports	31	25	27	78	28	36	26	40	41	30	24	23
			AverageRepair Interval	10.01	7.15	5.10	5.38	4.09	6.14	4.75	4.49	6.01	6.00	10.25	10.55
			Standard Deviation	12.70	7.77	4.68	4.59	3.48	3.73	3.46	3.72	4.77	5.57	13.96	11.66
	Non-272 Affiliates		Trouble Reports	--	2	1	--	2	2	2	1	--	4	1	--
			AverageRepair Interval	--	15.28	6.40	--	1.87	5.43	10.54	6.80	--	10.02	1.83	--
			Standard Deviation	--	11.64	--	--	1.96	1.67	13.99	--	--	6.31	--	--
DS1	Non-Affiliate		Trouble Reports	499	619	484	1256	529	958	727	668	836	760	602	564
			AverageRepair Interval	5.77	5.42	4.93	5.69	5.73	7.57	7.73	5.71	7.87	5.86	6.20	6.44
			Standard Deviation	6.10	5.19	4.80	5.75	5.24	7.22	8.46	6.18	8.20	6.10	5.67	5.93
	Verizon 272 Affiliates		Trouble Reports	116	120	140	292	86	230	174	165	177	183	140	122
			AverageRepair Interval	5.59	5.95	5.15	4.91	5.76	6.22	5.90	5.73	7.52	5.30	5.47	5.94
			Standard Deviation	5.13	5.33	5.14	4.16	4.99	5.26	5.98	6.10	7.02	4.10	5.06	6.05
	Non-272 Affiliates		Trouble Reports	63	75	67	94	55	122	94	128	72	75	52	71
			AverageRepair Interval	7.05	5.45	5.66	6.36	7.12	6.54	7.67	5.56	7.70	5.66	7.58	3.82
			Standard Deviation	8.50	5.46	4.92	4.00	5.07	5.44	6.52	5.99	8.88	5.32	7.78	4.47
DS3	Non-Affiliate		Trouble Reports	10	16	9	26	5	14	13	18	14	5	10	10
			AverageRepair Interval	3.02	1.94	2.11	1.87	4.05	5.80	4.40	3.73	3.61	4.07	2.31	3.12
			Standard Deviation	2.64	1.94	2.17	1.61	5.87	5.67	3.98	3.42	3.34	4.63	4.03	1.77
	Verizon 272 Affiliates		Trouble Reports	5	4	3	18	3	7	6	3	8	7	3	8
			AverageRepair Interval	3.58	5.54	1.47	2.86	10.94	7.36	4.01	2.62	1.80	4.90	0.69	3.26
			Standard Deviation	2.12	4.43	1.09	3.31	17.27	9.97	2.45	1.88	1.03	6.70	0.59	4.04
	Non-272 Affiliates		Trouble Reports	--	3	1	2	1	3	--	--	2	2	2	1
			AverageRepair Interval	--	1.47	3.97	2.63	1.55	4.35	--	--	3.72	1.86	1.69	5.43
			Standard Deviation	--	0.77	--	0.00	--	4.41	--	--	3.16	0.13	1.03	--

VERIZON MARYLAND 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	499	1279	22	70	3593	7221	3932	6449	1957	2377	8122	1837
	INTERVALS	1:57	17:06	4:56	2:01	7:51	4:33	1:53	1:37	0:47	1:06	3:37	2:00
	STD. DEV.	1:51	2:03	7:15	5:42	6:31	5:06	2:14	1:15	0:56	1:25	2:51	3:19
NON AFFILIATES	RECORDS	8472	11614	15310	12704	8718	8993	9843	8532	7145	5588	5412	12919
	INTERVALS	4:20	11:25	3:27	1:04	1:10	1:35	1:46	1:28	1:36	1:40	1:16	6:46
	STD. DEV.	6:34	7:56	5:11	1:30	1:42	1:57	1:36	2:05	8:28	2:30	1:49	4:52

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

VERIZON MARYLAND 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	943	874	3041	4249	6804	2154	535	1023	910	558	5403	1668
	INTERVALS	1:07	1:12	1:38	4:57	4:59	1:16	1:34	0:58	2:12	5:31	6:46	1:33
	STD. DEV.	1:24	3:16	2:21	2:52	2:27	2:30	2:01	0:36	1:50	11:06	3:04	1:46
NON AFFILIATES	RECORDS	3998	4621	16237	15962	5762	7192	5400	3838	5492	3736	3668	3279
	INTERVALS	1:00	1:16	8:07	6:29	1:46	3:29	3:31	1:29	1:55	5:32	1:22	1:25
	STD. DEV.	1:29	1:41	7:08	6:02	2:42	3:08	4:55	1:57	1:35	10:19	1:29	1:52

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MA	DS0	Non-Affiliate	Circuit Orders	101	116	132	83	77	107	141	221	111	67	74	164
			% Confirmed on Time	97.03	96.55	98.48	96.39	100.00	93.46	100.00	95.93	99.10	95.52	95.95	94.51
			Standard Deviation	0.17	0.18	0.12	0.19	0.00	0.25	0.00	0.20	0.09	0.21	0.20	0.23
	Verizon 272 Affiliates		Circuit Orders	1	3	2	4	0	20	28	67	23	59	19	30
			% Confirmed on Time	100.00	100.00	100.00	100.00	--	100.00	96.43	98.51	100.00	94.92	100.00	96.67
			Standard Deviation	--	0.00	0.00	0.00	--	0.00	0.19	0.12	0.00	0.22	0.00	0.18
	Non 272 Affiliates		Circuit Orders	0	0	0	0	0	0	0	0	0	0	0	0
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuit Orders	1055	923	1078	997	938	932	846	947	866	833	992	830
			% Confirmed on Time	98.77	97.94	98.70	98.50	98.29	98.18	98.11	98.52	98.73	99.28	99.50	98.43
			Standard Deviation	0.11	0.14	0.11	0.12	0.13	0.13	0.14	0.12	0.11	0.08	0.07	0.12
	Verizon 272 Affiliates		Circuit Orders	27	25	24	38	39	229	194	217	283	168	198	147
			% Confirmed on Time	100.00	92.00	100.00	97.37	97.44	97.38	98.45	96.31	99.29	98.21	98.99	97.96
			Standard Deviation	0.00	0.28	0.00	0.16	0.16	0.16	0.12	0.19	0.08	0.13	0.10	0.14
	Non 272 Affiliates		Circuit Orders	31	41	70	75	40	39	46	63	83	53	22	44
			% Confirmed on Time	83.87	87.80	95.71	97.33	95.00	87.18	97.83	87.30	100.00	100.00	100.00	93.18
			Standard Deviation	0.37	0.33	0.20	0.16	0.22	0.34	0.15	0.34	0.00	0.00	0.00	0.25
DS3 and above	Non-Affiliate		Circuit Orders	35	39	39	54	62	58	32	31	46	34	31	29
			% Confirmed on Time	94.29	97.44	97.44	98.15	93.55	94.83	84.38	87.10	93.48	82.35	80.65	93.10
			Standard Deviation	0.24	0.16	0.16	0.14	0.25	0.22	0.37	0.34	0.25	0.39	0.40	0.26
	Verizon 272 Affiliates		Circuit Orders	8	10	5	7	2	23	20	16	10	12	10	6
			% Confirmed on Time	87.50	100.00	80.00	100.00	100.00	100.00	90.00	87.50	100.00	100.00	100.00	100.00
			Standard Deviation	0.35	0.00	0.45	0.00	0.00	0.00	0.31	0.34	0.00	0.00	0.00	0.00
	Non 272 Affiliates		Circuit Orders	0	0	0	3	0	0	0	0	1	0	4	0
			% Confirmed on Time	--	--	--	100.00	--	--	--	--	100.00	--	100.00	--
			Standard Deviation	--	--	--	0.00	--	--	--	--	--	--	0.00	--

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MA	DS0	Non-Affiliate	Circuit Orders	65	48	59	52	49	94	67	86	48	29	20	37
			% Confirmed on Time	98.46	100.00	98.31	98.08	100.00	98.94	98.51	98.84	97.92	100.00	100.00	100.00
			Standard Deviation	0.12	0.00	0.13	0.14	0.00	0.10	0.12	0.11	0.14	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuit Orders	40	36	38	17	32	5	26	15	23	12	10	11
			% Confirmed on Time	100.00	88.89	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	--
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuit Orders	739	846	896	705	910	896	773	955	748	759	798	740
			% Confirmed on Time	99.59	99.29	99.33	99.57	99.23	99.67	98.97	98.43	99.60	99.47	99.37	98.51
			Standard Deviation	0.06	0.08	0.08	0.07	0.09	0.06	0.10	0.12	0.06	0.07	0.08	0.12
	Verizon 272 Affiliates		Circuit Orders	137	153	192	146	182	177	191	158	170	238	201	214
			% Confirmed on Time	99.27	98.04	98.96	99.32	98.90	98.87	99.48	98.73	100.00	99.58	100.00	100.00
			Standard Deviation	0.09	0.14	0.10	0.08	0.10	0.11	0.07	0.11	0.00	0.06	0.00	0.00
	Non-272 Affiliates		Circuit Orders	47	44	36	7	3	21	4	16	21	7	18	10
			% Confirmed on Time	97.87	95.45	80.56	100.00	100.00	95.24	75.00	93.75	95.24	57.14	100.00	100.00
			Standard Deviation	0.15	0.21	0.40	0.00	0.00	0.22	0.50	0.25	0.22	0.53	0.00	0.00
DS3	Non-Affiliate		Circuit Orders	32	35	28	23	25	25	29	30	70	50	44	31
			% Confirmed on Time	93.75	88.57	92.86	95.65	92.00	92.00	86.21	100.00	97.14	94.00	97.73	93.55
			Standard Deviation	0.25	0.32	0.26	0.21	0.28	0.28	0.35	0.00	0.17	0.24	0.15	0.25
	Verizon 272 Affiliates		Circuit Orders	12	37	20	17	17	11	15	12	11	20	14	12
			% Confirmed on Time	100.00	100.00	95.00	100.00	100.00	100.00	100.00	91.67	90.91	90.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.22	0.00	0.00	0.00	0.00	0.29	0.30	0.31	0.00	0.00
	Non-272 Affiliates		Circuit Orders	--	1	1	1	1	2	1	--	--	--	--	--
			% Confirmed on Time	--	100.00	100.00	100.00	100.00	100.00	100.00	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	0.00	--	--	--	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MA	DS0	Non-Affiliate	Circuits Installed	168	223	268	141	82	42	135	218	103	58	62	105
			% Installation Appointments Met	98.81	96.86	97.39	96.45	98.78	100.00	99.26	97.71	96.12	100.00	90.32	100.00
			Standard Deviation	0.11	0.17	0.16	0.19	0.11	0.00	0.09	0.15	0.19	0.00	0.30	0.00
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	2	22	13	40	24	57	22	12
			% Installation Appointments Met	--	--	--	--	100.00	100.00	100.00	90.00	95.83	98.25	95.45	100.00
			Standard Deviation	--	--	--	--	0.00	0.00	0.00	0.30	0.20	0.13	0.21	0.00
	Non 272 Affiliates		Circuits Installed	1	0	1	0	1	1	1	0	0	2	1	0
			% Installation Appointments Met	0.00	--	100.00	--	100.00	100.00	100.00	--	--	100.00	100.00	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	0.00	--	--
DS1	Non-Affiliate		Circuits Installed	1301	1167	1630	1382	1496	1647	1363	1543	1392	1467	1441	1270
			% Installation Appointments Met	96.39	94.86	94.66	95.37	94.59	94.84	93.32	95.98	93.97	96.05	95.70	96.46
			Standard Deviation	0.19	0.22	0.22	0.12	0.23	0.22	0.25	0.20	0.24	0.19	0.20	0.18
	Verizon 272 Affiliates		Circuits Installed	20	30	9	23	28	236	277	240	244	238	210	123
			% Installation Appointments Met	100.00	100.00	88.89	100.00	100.00	97.03	88.09	93.33	95.08	91.18	97.14	95.12
			Standard Deviation	0.00	0.00	0.33	0.16	0.00	0.17	0.32	0.25	0.22	0.28	0.17	0.22
	Non 272 Affiliates		Circuits Installed	40	102	80	88	206	47	51	71	86	35	26	31
			% Installation Appointments Met	95.00	96.08	95.00	96.59	97.09	95.74	94.12	100.00	98.84	97.14	88.46	96.77
			Standard Deviation	0.22	0.20	0.22	0.16	0.17	0.20	0.24	0.00	0.11	0.17	0.33	0.18
DS3 and above	Non-Affiliate		Circuits Installed	33	26	34	49	45	36	25	40	50	22	40	31
			% Installation Appointments Met	81.82	84.62	94.12	95.92	93.33	97.22	88.00	90.00	96.00	100.00	92.50	93.55
			Standard Deviation	0.39	0.37	0.24	0.14	0.25	0.17	0.33	0.30	0.20	0.00	0.27	0.25
	Verizon 272 Affiliates		Circuits Installed	5	6	5	4	8	13	12	13	17	7	9	10
			% Installation Appointments Met	100.00	66.67	80.00	100.00	100.00	84.62	100.00	100.00	100.00	100.00	88.89	90.00
			Standard Deviation	0.00	0.52	0.45	0.00	0.00	0.38	0.00	0.00	0.00	0.00	0.33	0.32
	Non 272 Affiliates		Circuits Installed	1	0	0	0	1	1	0	0	1	4	3	3
			% Installation Appointments Met	100.00	--	--	--	100.00	100.00	--	--	100.00	100.00	100.00	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	0.00	0.00	0.00

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MA	DS0	Non-Affiliate	Circuits Installed	110	73	59	37	86	45	84	94	83	35	20	21
			% Installation Appointments Met	98.18	100.00	96.61	100.00	97.67	88.89	95.24	93.62	96.39	94.29	95.00	100.00
			Standard Deviation	0.13	0.00	0.18	0.00	0.15	0.32	0.21	0.25	0.19	0.24	0.22	0.00
	Verizon 272 Affiliates		Circuits Installed	16	42	43	21	43	23	11	14	15	19	22	40
			% Installation Appointments Met	100.00	97.62	88.37	90.48	97.67	100.00	90.91	71.43	100.00	84.21	90.91	97.50
			Standard Deviation	0.00	0.15	0.32	0.30	0.15	0.00	0.30	0.47	0.00	0.37	0.29	0.16
	Non-272 Affiliates		Circuits Installed	--	--	--	--	--	2	--	--	--	1	1	2
			% Installation Appointments Met	--	--	--	--	--	100.00	--	--	--	100.00	0.00	100.00
			Standard Deviation	--	--	--	--	--	0.00	--	--	--	--	--	0.00
	DS1	Non-Affiliate	Circuits Installed	1142	1121	1483	1115	1484	1434	1235	1491	1267	1236	1001	1023
			% Installation Appointments Met	96.06	96.70	96.63	96.32	96.70	93.79	92.96	93.36	93.76	94.82	95.30	95.60
			Standard Deviation	0.19	0.18	0.18	0.19	0.18	0.24	0.26	0.25	0.24	0.22	0.21	0.21
		Verizon 272 Affiliates	Circuits Installed	162	171	190	176	182	194	227	245	195	293	285	211
			% Installation Appointments Met	98.77	97.66	95.26	97.16	96.70	95.36	96.92	97.14	96.41	96.93	94.04	96.21
			Standard Deviation	0.11	0.15	0.21	0.17	0.18	0.21	0.17	0.17	0.19	0.17	0.24	0.19
		Non-272 Affiliates	Circuits Installed	80	117	145	156	150	113	37	130	148	108	59	49
			% Installation Appointments Met	98.75	99.15	97.93	96.15	97.33	98.23	75.68	98.46	97.97	93.52	93.22	93.88
			Standard Deviation	0.11	0.09	0.14	0.19	0.16	0.13	0.43	0.12	0.14	0.25	0.25	0.24
	DS3 and above	Non-Affiliate	Circuits Installed	24	37	38	23	27	16	33	31	28	58	53	39
			% Installation Appointments Met	91.67	94.59	100.00	100.00	100.00	100.00	100.00	93.55	100.00	98.28	100.00	97.44
			Standard Deviation	0.28	0.23	0.00	0.00	0.00	0.00	0.00	0.25	0.00	0.13	0.00	0.16
		Verizon 272 Affiliates	Circuits Installed	3	24	29	20	16	42	14	33	12	9	13	14
			% Installation Appointments Met	100.00	95.83	100.00	100.00	100.00	100.00	92.86	100.00	100.00	100.00	100.00	92.86
			Standard Deviation	0.00	0.20	0.00	0.00	0.00	0.00	0.27	0.00	0.00	0.00	0.00	0.27
		Non-272 Affiliates	Circuits Installed	5	7	2	3	5	9	3	3	1	3	1	--
			% Installation Appointments Met	60.00	85.71	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	--
			Standard Deviation	0.55	0.38	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	--	--

NEW INSTALLATION TROUBLE REPORT RATE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MA	DS0	Non-Affiliate	Circuits Installed	129	168	223	268	141	55	42	135	218	103	58	62
			% New Circuit Failures	2.33	3.57	2.24	1.87	2.84	1.82	0.00	2.96	1.38	2.91	3.45	1.61
			Standard Deviation	0.15	0.19	0.15	0.14	0.17	0.13	0.00	0.17	0.12	0.17	0.18	0.13
	Verizon 272 Affiliates		Circuits Installed	1	0	0	0	0	29	22	13	40	24	57	22
			% New Circuit Failures	0.00	--	--	--	--	0.00	0.00	0.00	2.50	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	0.00	0.00	0.00	0.16	0.00	0.00	0.00
	Non 272 Affiliates		Circuits Installed	0	1	0	1	0	1	1	1	0	0	2	1
			% New Circuit Failures	--	0.00	--	0.00	--	0.00	0.00	0.00	--	--	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	0.00	--	--
DS1	Non-Affiliate		Circuits Installed	1151	1304	1167	1630	1382	1335	1647	1363	1543	1392	1467	1441
			% New Circuit Failures	2.00	2.07	1.80	1.29	1.45	2.32	1.52	1.69	1.56	1.72	1.98	1.46
			Standard Deviation	0.14	0.14	0.13	0.11	0.12	0.15	0.12	0.13	0.12	0.13	0.14	0.12
	Verizon 272 Affiliates		Circuits Installed	31	20	30	9	23	189	236	277	240	244	238	210
			% New Circuit Failures	0.00	0.00	0.00	0.00	4.35	2.65	1.69	0.72	1.67	2.46	0.84	0.48
			Standard Deviation	0.00	0.00	0.00	0.00	0.21	0.16	0.13	0.08	0.13	0.16	0.09	0.07
	Non 272 Affiliates		Circuits Installed	10	40	102	80	88	206	47	51	71	86	35	26
			% New Circuit Failures	0.00	2.50	0.00	0.00	2.27	0.00	0.00	0.00	0.00	3.49	8.57	0.00
			Standard Deviation	0.00	0.16	0.00	0.00	0.15	0.00	0.00	0.00	0.00	0.18	0.28	0.00
DS3 and above	Non-Affiliate		Circuits Installed	26	33	26	34	49	40	36	25	40	50	22	40
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	2.50
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.16
	Verizon 272 Affiliates		Circuits Installed	1	5	6	5	4	13	13	12	13	17	7	9
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	7.69	0.00	0.00	0.00
			Standard Deviation	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.28	0.00	0.00	0.00
	Non 272 Affiliates		Circuits Installed	3	1	0	0	0	1	1	0	0	1	4	3
			% New Circuit Failures	0.00	0.00	--	--	--	0.00	0.00	--	--	0.00	0.00	0.00
			Standard Deviation	0.00	--	--	--	--	--	--	--	--	--	0.00	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MA	DS0	Non-Affiliate	Circuits Installed	105	110	73	59	37	86	45	84	94	83	35	20
			% New Circuit Failures	0.00	5.45	2.74	5.08	0.00	2.33	2.22	7.14	2.13	1.20	2.86	5.00
			Standard Deviation	0.00	0.23	0.16	0.22	0.00	0.15	0.15	0.26	0.15	0.11	0.17	0.22
	Verizon 272 Affiliates		Circuits Installed	12	16	42	43	21	43	23	11	14	15	19	22
			% New Circuit Failures	8.33	6.25	7.14	0.00	4.76	2.33	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.29	0.25	0.26	0.00	0.22	0.15	0.00	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuits Installed	--	--	--	--	--	--	2	--	--	--	1	1
			% New Circuit Failures	--	--	--	--	--	--	0.00	--	--	--	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	0.00	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	1270	1142	1121	1483	1115	1484	1434	1235	1491	1267	1236	1001
			% New Circuit Failures	2.36	2.45	1.52	1.28	2.69	1.68	1.88	1.62	2.28	1.97	2.83	2.00
			Standard Deviation	0.15	0.15	0.12	0.11	0.16	0.13	0.14	0.13	0.15	0.14	0.17	0.14
		Verizon 272 Affiliates	Circuits Installed	123	162	171	190	176	182	194	227	245	195	293	285
			% New Circuit Failures	3.25	0.62	0.58	1.58	0.57	1.10	1.03	1.76	0.41	2.56	4.10	2.11
			Standard Deviation	0.18	0.08	0.08	0.12	0.08	0.10	0.10	0.13	0.06	0.16	0.20	0.14
		Non-272 Affiliates	Circuits Installed	31	80	117	145	156	150	113	37	130	148	108	59
			% New Circuit Failures	0.00	0.00	0.00	1.38	1.92	0.67	0.00	2.70	0.00	1.35	2.78	0.00
			Standard Deviation	0.00	0.00	0.00	0.12	0.14	0.08	0.00	0.16	0.00	0.12	0.17	0.00
	DS3	Non-Affiliate	Circuits Installed	31	24	37	38	23	27	16	33	31	28	58	53
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	6.25	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.25	0.00	0.00	0.00	0.00	0.00
		Verizon 272 Affiliates	Circuits Installed	10	3	24	29	20	16	42	14	33	12	9	13
			% New Circuit Failures	0.00	0.00	0.00	3.45	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.19	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
		Non-272 Affiliates	Circuits Installed	3	5	7	2	3	5	9	3	3	1	3	1
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	--

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MA	DS0	Non-Affiliate	Circuits in Service	9415	9468	9535	9436	9295	6426	6392	6310	6274	6170	6117	5967
			Failure Report Rate	1.53	1.40	1.66	1.30	1.33	1.62	1.55	1.58	1.31	2.24	0.96	1.01
			Standard Deviation	0.12	0.12	0.13	0.11	0.11	0.13	0.12	0.12	0.11	0.15	0.10	0.10
	Verizon 272 Affiliates		Circuits in Service	47	47	46	45	45	2804	2771	2732	2671	2570	2505	2458
			Failure Report Rate	0.00	0.00	2.17	2.22	2.22	1.39	1.73	1.61	1.35	2.06	1.04	1.67
			Standard Deviation	0.00	0.00	0.15	0.15	0.15	0.12	0.13	0.13	0.12	0.14	0.10	0.13
	Non 272 Affiliates		Circuits in Service	214	212	205	196	192	190	158	138	135	131	130	125
			Failure Report Rate	0.93	0.94	1.46	0.00	1.56	0.53	1.27	2.90	0.00	4.58	0.00	1.60
			Standard Deviation	0.10	0.10	0.12	0.00	0.12	0.07	0.11	0.17	0.00	0.21	0.00	0.13
DS1	Non-Affiliate		Circuits in Service	43073	43145	43332	43505	43756	36958	37229	37656	38023	38389	38653	38319
			Failure Report Rate	1.60	1.41	1.68	1.37	1.56	1.93	1.80	1.90	1.77	2.35	1.31	1.43
			Standard Deviation	0.13	0.12	0.13	0.12	0.12	0.14	0.13	0.14	0.13	0.15	0.11	0.12
	Verizon 272 Affiliates		Circuits in Service	231	260	248	261	288	7620	7745	7833	7921	7936	7957	7930
			Failure Report Rate	0.87	3.46	1.61	2.30	2.43	1.50	1.42	1.10	1.33	1.61	1.03	1.05
			Standard Deviation	0.09	0.18	0.13	0.15	0.15	0.12	0.12	0.10	0.11	0.13	0.10	0.10
	Non 272 Affiliates		Circuits in Service	2384	2482	2553	2630	2691	2727	2764	2810	2868	2875	3446	3456
			Failure Report Rate	1.01	0.77	1.25	1.03	1.04	1.39	1.92	1.39	0.98	2.09	0.96	0.72
			Standard Deviation	0.10	0.09	0.11	0.10	0.10	0.12	0.14	0.12	0.10	0.14	0.10	0.08
DS3 and above	Non-Affiliate		Circuits in Service	955	965	968	994	1009	802	813	825	841	844	865	884
			Failure Report Rate	0.31	0.00	0.62	0.50	0.79	0.37	0.25	0.61	0.48	0.83	0.12	0.68
			Standard Deviation	0.06	0.00	0.08	0.07	0.09	0.06	0.05	0.08	0.07	0.09	0.03	0.08
	Verizon 272 Affiliates		Circuits in Service	35	41	41	40	48	282	283	287	297	297	298	302
			Failure Report Rate	2.86	0.00	0.00	0.00	0.00	1.06	0.35	3.48	0.00	0.67	1.34	1.66
			Standard Deviation	0.17	0.00	0.00	0.00	0.00	0.10	0.06	0.18	0.00	0.08	0.12	0.13
	Non 272 Affiliates		Circuits in Service	88	88	88	86	87	88	88	86	87	88	124	127
			Failure Report Rate	0.00	0.00	0.00	0.00	1.15	0.00	0.00	0.00	0.00	0.00	0.81	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.11	0.00	0.00	0.00	0.00	0.00	0.09	0.00

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MA	DS0	Non-Affiliate	Circuits in Service	5858	5760	5628	5549	5447	5400	5364	5333	5280	5199	5168	5099
			Failure Report Rate	1.69	1.88	1.23	2.96	2.09	1.74	1.90	1.74	1.55	3.85	2.05	1.53
			Standard Deviation	0.13	0.14	0.11	0.17	0.14	0.13	0.14	0.13	0.12	0.19	0.14	0.12
	Verizon 272 Affiliates		Circuits in Service	2446	2437	2422	2380	2346	2305	2248	2228	2173	2131	2113	2087
			Failure Report Rate	1.35	2.09	1.28	1.93	0.98	1.65	1.82	1.80	1.06	3.43	1.75	1.15
			Standard Deviation	0.12	0.14	0.11	0.14	0.10	0.13	0.13	0.13	0.10	0.18	0.13	0.11
	Non-272 Affiliates		Circuits in Service	122	122	117	98	97	96	94	91	88	86	87	88
			Failure Report Rate	0.00	1.64	0.00	0.00	1.03	0.00	2.13	2.20	2.27	0.00	0.00	0.00
			Standard Deviation	--	0.13	--	--	0.10	--	0.15	0.15	0.15	--	--	--
DS1	Non-Affiliate		Circuits in Service	38428	38603	39198	39395	40221	40732	41187	41596	41906	42202	42297	42450
			Failure Report Rate	1.57	1.26	1.46	2.83	2.29	2.16	1.80	1.78	1.45	2.18	1.94	1.49
			Standard Deviation	0.12	0.11	0.12	0.17	0.15	0.15	0.13	0.13	0.12	0.15	0.14	0.12
	Verizon 272 Affiliates		Circuits in Service	8237	8296	8330	8323	8325	8293	8323	8377	8391	8520	8580	8622
			Failure Report Rate	1.27	1.10	1.08	2.26	1.63	1.47	1.23	1.46	1.33	1.46	1.39	1.15
			Standard Deviation	0.11	0.10	0.10	0.15	0.13	0.12	0.11	0.12	0.11	0.12	0.12	0.11
	Non-272 Affiliates		Circuits in Service	3509	3597	3687	3795	3894	3935	3914	3874	3940	3983	4008	4017
			Failure Report Rate	1.11	1.00	1.08	1.90	1.69	2.08	1.30	1.65	0.81	1.28	1.35	0.95
			Standard Deviation	0.10	0.10	0.10	0.14	0.13	0.14	0.11	0.13	0.09	0.11	0.12	0.10
DS3	Non-Affiliate		Circuits in Service	887	903	927	951	994	995	1009	1037	1039	1071	1099	1124
			Failure Report Rate	0.45	0.78	0.65	0.84	0.70	0.10	0.50	0.48	0.29	1.03	0.55	0.89
			Standard Deviation	0.07	0.09	0.08	0.09	0.08	0.03	0.07	0.07	0.05	0.10	0.07	0.09
	Verizon 272 Affiliates		Circuits in Service	424	455	494	500	521	555	560	587	593	594	596	602
			Failure Report Rate	0.00	0.00	0.40	0.00	0.00	0.18	0.18	0.17	0.17	0.51	1.17	0.17
			Standard Deviation	--	--	0.06	--	--	0.04	0.04	0.04	0.04	0.07	0.11	0.04
	Non-272 Affiliates		Circuits in Service	114	120	122	125	134	142	143	145	146	149	150	146
			Failure Report Rate	0.00	0.83	0.82	0.00	0.75	0.70	0.70	0.00	0.68	0.67	0.00	0.68
			Standard Deviation	--	0.09	0.09	--	0.09	0.08	0.08	--	0.08	0.08	--	0.08

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MA	DS0	Non-Affiliate	Trouble Reports	144	133	158	123	124	104	99	100	82	138	59	60
			AverageRepair Interval	5.87	5.23	5.08	5.53	5.95	5.82	6.71	6.13	5.22	6.85	4.60	4.90
			Standard Deviation	5.91	6.54	4.80	6.41	6.33	3.95	6.68	10.30	3.96	6.53	3.53	4.23
	Verizon 272 Affiliates		Trouble Reports	0	0	1	1	1	39	48	44	36	53	26	41
			AverageRepair Interval	--	--	5.37	18.13	2.22	6.42	5.48	4.53	4.35	5.36	6.05	6.31
			Standard Deviation	--	--	--	--	--	4.72	5.11	5.38	4.07	4.95	5.21	4.70
	Non 272 Affiliates		Trouble Reports	2	2	3	0	3	1	2	4	0	6	0	2
			AverageRepair Interval	2.17	5.21	3.89	--	6.03	2.87	9.23	8.95	--	8.88	--	7.20
			Standard Deviation	2.26	3.85	1.43	--	5.01	--	11.52	10.68	--	6.09	--	8.06
DS1	Non-Affiliate		Trouble Reports	689	607	730	598	682	712	669	717	673	901	505	548
			AverageRepair Interval	6.29	6.14	5.76	6.32	6.56	6.82	7.95	7.38	6.97	8.04	6.60	6.76
			Standard Deviation	4.38	4.30	4.54	4.84	5.23	5.55	9.71	5.36	4.67	6.46	4.78	4.26
	Verizon 272 Affiliates		Trouble Reports	2	9	4	6	7	114	110	86	105	128	82	83
			AverageRepair Interval	6.22	5.88	3.54	3.37	8.06	5.86	7.21	7.13	6.74	7.33	5.60	5.78
			Standard Deviation	4.84	3.56	4.99	2.25	3.80	3.43	5.05	5.07	4.26	5.24	3.96	3.96
	Non 272 Affiliates		Trouble Reports	24	19	32	27	28	38	53	39	28	60	33	25
			AverageRepair Interval	5.79	5.23	5.33	4.72	5.61	5.38	7.78	7.50	6.00	6.61	4.35	4.48
			Standard Deviation	6.22	2.41	3.41	2.67	3.73	2.97	7.24	5.98	4.95	4.00	2.08	2.88
DS3 and above	Non-Affiliate		Trouble Reports	3	0	6	5	8	3	2	5	4	7	1	6
			AverageRepair Interval	8.95	--	3.94	3.44	3.18	4.59	2.83	2.58	3.54	3.37	5.27	4.55
			Standard Deviation	2.31	--	3.01	1.95	1.93	2.64	1.14	1.69	2.48	1.84	--	4.41
	Verizon 272 Affiliates		Trouble Reports	1	0	0	0	0	3	1	10	0	2	4	5
			AverageRepair Interval	0.23	--	--	--	--	7.52	1.10	4.02	--	7.59	6.90	4.56
			Standard Deviation	--	--	--	--	--	6.63	--	1.98	--	1.52	5.34	3.46
	Non 272 Affiliates		Trouble Reports	0	0	0	0	1	0	0	0	0	0	1	0
			AverageRepair Interval	--	--	--	--	5.35	--	--	--	--	--	1.03	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
MA	DS0	Non-Affiliate	Trouble Reports	99	108	69	164	114	94	102	93	82	200	106	78
			AverageRepair Interval	5.77	4.93	4.97	5.51	6.27	7.82	7.78	4.95	6.25	6.02	6.29	5.18
			Standard Deviation	4.58	5.21	3.99	4.53	6.88	10.04	6.62	4.85	5.65	5.52	5.50	4.12
	Verizon 272 Affiliates		Trouble Reports	33	51	31	46	23	38	41	40	23	73	37	24
			AverageRepair Interval	6.40	4.67	8.16	6.39	8.69	10.39	8.50	5.55	8.48	7.42	5.42	6.51
			Standard Deviation	4.15	5.52	7.44	6.36	8.60	8.61	6.82	4.01	7.57	10.16	4.05	5.25
	Non-272 Affiliates		Trouble Reports	--	2	--	--	1	--	2	2	--	--	--	--
			AverageRepair Interval	--	4.10	--	--	16.25	--	5.48	1.87	4.35	--	--	--
			Standard Deviation	--	2.64	--	--	--	--	3.49	1.23	0.19	--	--	--
DS1	Non-Affiliate		Trouble Reports	605	488	572	1114	920	879	743	739	609	922	822	633
			AverageRepair Interval	6.16	5.95	6.00	5.96	6.36	6.59	6.49	5.86	5.55	6.07	6.40	6.23
			Standard Deviation	4.14	3.90	3.81	3.75	3.94	4.06	4.17	3.79	3.54	3.31	4.06	4.21
	Verizon 272 Affiliates		Trouble Reports	105	91	90	188	136	122	102	122	112	124	119	99
			AverageRepair Interval	6.41	5.72	5.22	5.17	5.48	5.68	5.87	5.47	5.01	5.67	6.40	5.64
			Standard Deviation	5.37	3.80	3.31	3.31	3.72	3.62	3.40	3.18	3.51	3.37	3.91	3.83
	Non-272 Affiliates		Trouble Reports	39	36	40	72	66	82	51	64	32	51	54	38
			AverageRepair Interval	6.18	6.63	5.63	4.08	5.45	5.11	6.38	4.61	5.33	4.83	6.14	5.47
			Standard Deviation	5.93	5.42	2.91	2.94	3.19	4.09	3.33	3.05	3.19	2.90	3.15	2.55
DS3	Non-Affiliate		Trouble Reports	4	7	6	8	7	1	5	5	3	11	6	10
			AverageRepair Interval	3.03	2.58	2.10	1.63	2.01	19.12	1.76	6.15	1.95	4.33	4.97	2.94
			Standard Deviation	2.16	3.01	1.03	1.36	1.69	--	0.55	4.80	1.01	2.15	4.91	3.67
	Verizon 272 Affiliates		Trouble Reports	--	--	2	--	--	1	1	1	1	3	7	1
			AverageRepair Interval	--	--	5.42	--	--	2.88	3.85	0.82	0.28	5.19	2.95	5.18
			Standard Deviation	--	--	4.29	--	--	--	--	--	--	2.65	1.44	--
	Non-272 Affiliates		Trouble Reports	--	1	1	--	1	1	1	--	1	1	--	1
			AverageRepair Interval	--	5.83	2.45	--	2.97	1.88	3.62	--	1.73	1.75	--	3.72
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	

VERIZON MASSACHUSETTS 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	487	1358	718	441	384	883	1248	1044	644	1071	740	989
	INTERVALS	4:42	1:47	1:45	3:52	1:11	1:20	1:42	1:11	1:12	0:58	2:00	1:20
	STD. DEV.	5:24	2:12	5:33	4:30	1:05	1:21	2:34	1:29	1:27	1:07	2:36	1:44
NON AFFILIATES	RECORDS	7040	8598	10011	8813	9211	6986	5283	6386	4628	5884	4509	8374
	INTERVALS	1:16	1:41	1:11	1:04	1:14	1:09	1:26	1:19	1:09	1:09	1:14	2:40
	STD. DEV.	1:29	1:57	1:14	1:25	1:24	1:33	1:59	1:51	1:21	1:16	1:39	3:04

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

VERIZON MASSACHUSETTS 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	850	446	436	518	564	437	504	607	1369	882	421	456
	INTERVALS	1:12	1:16	0:59	1:14	1:37	1:08	1:15	1:02	0:57	0:56	1:34	1:07
	STD. DEV.	1:44	1:41	1:19	1:12	2:25	1:26	1:56	1:13	0:41	0:52	5:28	0:49
NON AFFILIATES	RECORDS	2819	3477	4049	2727	7307	6386	2607	3508	3878	3343	4363	3023
	INTERVALS	1:13	1:40	1:16	1:29	1:36	1:55	2:19	2:04	1:40	1:20	1:19	1:08
	STD. DEV.	1:41	6:37:00	1:37	1:47	1:21	1:24	3:44	2:43	1:43	1:23	1:18	1:01

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
NH	DS0	Non-Affiliate	Circuit Orders	16	24	18	22	30	14	16	25	17	14	12	14	
			% Confirmed on Time	100.00	95.83	100.00	100.00	96.67	85.71	100.00	96.00	100.00	85.71	91.67	100.00	
			Standard Deviation	0.00	0.20	0.00	0.00	0.18	0.36	0.00	0.20	0.00	0.36	0.29	0.00	
	Verizon 272 Affiliates		Circuit Orders	1	2	0	0	6	9	11	11	12	27	6	5	
			% Confirmed on Time	100.00	100.00	--	--	100.00	88.89	100.00	100.00	100.00	100.00	83.33	100.00	
			Standard Deviation	--	0.00	--	--	0.00	0.33	0.00	0.00	0.00	0.00	0.41	0.00	
	Non 272 Affiliates		Circuit Orders	0	0	0	0	0	0	0	0	0	0	0	0	
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--	
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--	
DS1	Non-Affiliate		Circuit Orders	174	162	173	152	212	157	125	172	153	122	156	169	
			% Confirmed on Time	98.28	100.00	98.84	97.37	98.58	98.73	96.80	98.84	96.08	96.72	98.08	97.04	
			Standard Deviation	0.13	0.00	0.11	0.16	0.12	0.11	0.18	0.11	0.19	0.18	0.14	0.17	
	Verizon 272 Affiliates		Circuit Orders	0	2	4	5	13	49	26	27	38	32	35	34	
			% Confirmed on Time	--	100.00	75.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	97.06	
			Standard Deviation	--	0.00	0.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.17	
	Non 272 Affiliates		Circuit Orders	7	12	13	14	7	8	12	6	9	20	19	9	
			% Confirmed on Time	100.00	100.00	92.31	92.86	100.00	87.50	91.67	83.33	100.00	100.00	100.00	100.00	
			Standard Deviation	0.00	0.00	0.28	0.27	0.00	0.35	0.29	0.41	0.00	0.00	0.00	0.00	
DS3 and above	Non-Affiliate		Circuit Orders	2	3	2	6	7	9	0	2	2	0	3	3	
			% Confirmed on Time	100.00	100.00	100.00	100.00	85.71	100.00	--	50.00	100.00	--	100.00	100.00	
			Standard Deviation	0.00	0.00	0.00	0.00	0.38	0.00	--	0.71	0.00	--	0.00	0.00	
	Verizon 272 Affiliates		Circuit Orders	2	6	1	0	0	0	1	0	0	0	1	0	
			% Confirmed on Time	100.00	100.00	100.00	--	--	--	100.00	--	--	--	100.00	--	
			Standard Deviation	0.00	0.00	--	--	--	--	--	--	--	--	--	--	
	Non 272 Affiliates		Circuit Orders	0	0	0	0	0	1	0	0	0	0	0	3	0
			% Confirmed on Time	--	--	--	--	--	100.00	--	--	--	--	100.00	--	
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	0.00	--	

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NH	DS0	Non-Affiliate	Circuit Orders	5	26	7	6	7	17	13	8	6	2	4	5
			% Confirmed on Time	100.00	100.00	85.71	100.00	100.00	94.12	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.38	0.00	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuit Orders	3	2	8	4	5	3	5	1	1	2	5	2
			% Confirmed on Time	100.00	100.00	87.50	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.35	0.00	0.00	0.00	0.00	--	--	0.00	0.00	0.00
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	--
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuit Orders	148	114	115	93	148	169	127	138	117	130	96	100
			% Confirmed on Time	98.65	97.37	97.39	100.00	98.65	100.00	98.43	100.00	99.15	100.00	98.96	99.00
			Standard Deviation	0.12	0.16	0.16	0.00	0.12	0.00	0.12	0.00	0.09	0.00	0.10	0.10
	Verizon 272 Affiliates		Circuit Orders	26	30	31	22	22	30	28	34	22	56	22	30
			% Confirmed on Time	100.00	100.00	96.77	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.18	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuit Orders	1	4	22	1	1	--	--	11	1	--	--	1
			% Confirmed on Time	100.00	100.00	90.91	100.00	100.00	--	--	100.00	100.00	--	--	100.00
			Standard Deviation	--	0.00	0.29	--	--	--	--	0.00	--	--	--	--
DS3	Non-Affiliate		Circuit Orders	5	3	2	4	5	1	1	2	2	3	1	5
			% Confirmed on Time	100.00	100.00	100.00	100.00	80.00	100.00	100.00	50.00	100.00	66.67	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.45	--	--	0.71	0.00	0.58	--	0.00
	Verizon 272 Affiliates		Circuit Orders	1	1	2	--	4	--	--	1	1	3	3	1
			% Confirmed on Time	100.00	100.00	100.00	--	75.00	--	--	100.00	100.00	100.00	66.67	100.00
			Standard Deviation	--	--	0.00	--	0.50	--	--	--	--	0.00	0.58	--
	Non-272 Affiliates		Circuit Orders	--	1	--	--	--	--	--	--	1	--	1	--
			% Confirmed on Time	--	100.00	--	--	--	--	--	--	100.00	--	100.00	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NH	DS0	Non-Affiliate	Circuits Installed	32	22	21	24	17	17	15	15	28	26	29	5
			% Installation Appointments Met	100.00	95.45	95.24	100.00	100.00	94.12	93.33	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.21	0.22	0.00	0.00	0.24	0.26	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates	Verizon 272 Affiliates	Circuits Installed	0	0	2	0	0	5	9	6	5	27	9	2
			% Installation Appointments Met	--	--	100.00	--	--	100.00	88.89	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	--	--	0.00	--	--	0.00	0.33	0.00	0.00	0.00	0.00	0.00
	Non 272 Affiliates	Non 272 Affiliates	Circuits Installed	0	0	0	0	2	1	0	0	0	1	1	2
			% Installation Appointments Met	--	--	--	--	100.00	100.00	--	--	--	100.00	100.00	100.00
			Standard Deviation	--	--	--	--	0.00	--	--	--	--	--	--	0.00
DS1	Non-Affiliate	Non-Affiliate	Circuits Installed	205	200	264	212	223	210	248	257	188	183	143	188
			% Installation Appointments Met	88.78	95.00	95.83	90.57	96.41	97.62	91.94	95.72	94.15	90.71	92.31	95.21
			Standard Deviation	0.32	0.22	0.20	0.16	0.19	0.15	0.27	0.20	0.24	0.29	0.27	0.21
	Verizon 272 Affiliates	Verizon 272 Affiliates	Circuits Installed	1	1	3	2	7	45	80	37	43	33	32	31
			% Installation Appointments Met	100.00	100.00	66.67	100.00	100.00	100.00	95.00	89.19	93.02	93.94	96.88	96.77
			Standard Deviation	--	--	0.58	0.00	0.00	0.00	0.22	0.31	0.26	0.24	0.18	0.18
	Non 272 Affiliates	Non 272 Affiliates	Circuits Installed	108	10	24	15	25	22	8	25	14	2	23	54
			% Installation Appointments Met	100.00	100.00	100.00	93.33	80.00	90.91	100.00	92.00	78.57	50.00	95.65	94.44
			Standard Deviation	0.00	0.00	0.00	0.27	0.41	0.29	0.00	0.28	0.43	0.71	0.21	0.23
DS3 and above	Non-Affiliate	Non-Affiliate	Circuits Installed	0	5	1	4	2	3	7	4	2	3	5	4
			% Installation Appointments Met	--	100.00	100.00	100.00	50.00	100.00	100.00	50.00	100.00	66.67	60.00	100.00
			Standard Deviation	--	0.00	--	0.00	0.71	0.00	0.00	0.58	0.00	0.58	0.55	0.00
	Verizon 272 Affiliates	Verizon 272 Affiliates	Circuits Installed	1	3	5	0	1	1	0	0	2	2	0	0
			% Installation Appointments Met	100.00	100.00	100.00	--	100.00	100.00	--	--	100.00	100.00	--	--
			Standard Deviation	--	0.00	0.00	--	--	--	--	--	0.00	0.00	--	--
	Non 272 Affiliates	Non 272 Affiliates	Circuits Installed	0	0	0	0	0	0	1	0	1	1	4	2
			% Installation Appointments Met	--	--	--	--	--	--	100.00	--	100.00	100.00	100.00	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	0.00	0.00

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NH	DS0	Non-Affiliate	Circuits Installed	11	37	19	6	9	7	17	16	7	6	--	9
			% Installation Appointments Met	100.00	100.00	100.00	83.33	100.00	100.00	94.12	93.75	85.71	100.00	--	100.00
			Standard Deviation	0.00	0.00	0.00	0.41	0.00	0.00	0.24	0.25	0.38	0.00	--	0.00
	Verizon 272 Affiliates		Circuits Installed	6	2	6	4	15	3	4	1	4	1	4	4
			% Installation Appointments Met	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	--	0.00	0.00
	Non-272 Affiliates		Circuits Installed	--	--	--	--	1	1	--	1	--	--	1	--
			% Installation Appointments Met	--	--	--	--	100.00	100.00	--	0.00	--	--	100.00	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	187	165	244	140	147	221	247	228	150	134	133	113
			% Installation Appointments Met	87.70	93.94	95.90	90.71	94.56	93.67	98.79	92.98	94.67	98.51	93.23	95.58
			Standard Deviation	0.33	0.24	0.20	0.29	0.23	0.24	0.11	0.26	0.23	0.12	0.25	0.21
		Verizon 272 Affiliates	Circuits Installed	25	34	49	25	30	31	24	41	42	44	79	54
			% Installation Appointments Met	84.00	100.00	91.84	100.00	86.67	77.42	100.00	97.56	92.86	100.00	93.67	98.15
			Standard Deviation	0.37	0.00	0.28	0.00	0.35	0.43	0.00	0.16	0.26	0.00	0.25	0.14
		Non-272 Affiliates	Circuits Installed	24	1	38	35	23	10	5	18	29	6	7	7
			% Installation Appointments Met	79.17	100.00	100.00	82.86	73.91	100.00	100.00	100.00	82.76	83.33	100.00	100.00
			Standard Deviation	0.41	--	0.00	0.38	0.45	0.00	0.00	0.00	0.38	0.41	0.00	0.00
	DS3 and above	Non-Affiliate	Circuits Installed	1	4	4	3	1	7	--	1	1	2	2	5
			% Installation Appointments Met	100.00	100.00	100.00	100.00	100.00	100.00	--	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	--	0.00	0.00	0.00	--	0.00	--	--	0.00	0.00	0.00	0.00
		Verizon 272 Affiliates	Circuits Installed	--	--	2	1	6	3	--	5	2	--	2	--
			% Installation Appointments Met	--	--	100.00	100.00	100.00	100.00	--	100.00	100.00	--	100.00	--
			Standard Deviation	--	--	0.00	--	0.00	0.00	--	0.00	0.00	--	0.00	--
		Non-272 Affiliates	Circuits Installed	--	1	1	--	1	1	1	1	--	1	--	1
			% Installation Appointments Met	--	100.00	100.00	--	100.00	100.00	100.00	--	100.00	--	100.00	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

NEW INSTALLATION TROUBLE REPORT RATE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NH	DS0	Non-Affiliate	Circuits Installed	23	32	22	21	24	14	17	15	15	28	26	29
			% New Circuit Failures	0.00	0.00	0.00	0.00	4.17	0.00	5.88	0.00	0.00	3.57	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.20	0.00	0.24	0.00	0.00	0.19	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	1	0	0	2	0	3	5	9	6	5	27	9
			% New Circuit Failures	0.00	--	--	0.00	--	0.00	0.00	0.00	0.00	20.00	0.00	11.11
			Standard Deviation	--	--	--	0.00	--	0.00	0.00	0.00	0.00	0.45	0.00	0.33
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	2	1	0	0	0	1	1
			% New Circuit Failures	--	--	--	--	--	0.00	0.00	--	--	--	0.00	0.00
			Standard Deviation	--	--	--	--	--	0.00	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	253	205	200	264	212	199	210	248	257	188	183	143
			% New Circuit Failures	2.37	2.44	0.00	0.38	0.94	1.51	2.38	2.02	0.39	2.13	0.55	5.59
			Standard Deviation	0.15	0.15	0.00	0.06	0.10	0.12	0.15	0.14	0.06	0.14	0.07	0.23
	Verizon 272 Affiliates		Circuits Installed	3	1	1	3	2	31	45	80	37	43	33	32
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	3.23	2.22	0.00	5.41	0.00	0.00	0.00
			Standard Deviation	0.00	--	--	0.00	0.00	0.18	0.15	0.00	0.23	0.00	0.00	0.00
	Non 272 Affiliates		Circuits Installed	10	108	10	24	15	25	22	8	25	14	2	23
			% New Circuit Failures	0.00	0.93	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.10	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
DS3 and above	Non-Affiliate		Circuits Installed	5	0	5	1	4	2	3	7	4	2	3	5
			% New Circuit Failures	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	--	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	1	1	3	5	0	1	1	0	0	2	2	0
			% New Circuit Failures	0.00	0.00	0.00	0.00	--	0.00	0.00	--	--	0.00	0.00	--
			Standard Deviation	--	--	0.00	0.00	--	--	--	--	--	0.00	0.00	--
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	1	0	1	1	4
			% New Circuit Failures	--	--	--	--	--	--	--	0.00	--	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NH	DS0	Non-Affiliate	Circuits Installed	5	11	37	19	6	9	7	17	16	7	6	--
			% New Circuit Failures	0.00	18.18	0.00	5.26	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--
			Standard Deviation	0.00	0.40	0.00	0.23	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--
	Verizon 272 Affiliates		Circuits Installed	2	6	2	6	4	15	3	4	1	4	1	4
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	6.67	33.33	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.26	0.58	0.00	--	0.00	--	0.00
	Non-272 Affiliates		Circuits Installed	2	--	--	--	--	1	1	--	1	--	--	1
			% New Circuit Failures	0.00	--	--	--	--	0.00	0.00	--	0.00	--	--	0.00
			Standard Deviation	0.00	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	188	187	165	244	140	147	221	247	228	150	134	133
			% New Circuit Failures	1.06	2.14	4.24	1.64	4.29	0.68	4.52	1.21	1.75	1.33	1.49	1.50
			Standard Deviation	0.10	0.15	0.20	0.13	0.20	0.08	0.21	0.11	0.13	0.12	0.12	0.12
	Verizon 272 Affiliates		Circuits Installed	31	25	34	49	25	30	31	24	41	42	44	79
			% New Circuit Failures	3.23	4.00	2.94	2.04	0.00	10.00	0.00	4.17	0.00	7.14	2.27	2.53
			Standard Deviation	0.18	0.20	0.17	0.14	0.00	0.31	0.00	0.20	0.00	0.26	0.15	0.16
	Non-272 Affiliates		Circuits Installed	54	24	1	38	35	23	10	5	18	29	6	7
			% New Circuit Failures	1.85	4.17	0.00	0.00	0.00	8.70	0.00	0.00	0.00	3.45	0.00	0.00
			Standard Deviation	0.14	0.20	--	0.00	0.00	0.29	0.00	0.00	0.00	0.19	0.00	0.00
DS3	Non-Affiliate		Circuits Installed	4	1	4	4	3	1	7	--	1	1	2	2
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	--	0.00	0.00	0.00	--	0.00	--	--	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	--	--	--	2	1	6	3	--	5	2	--	2
			% New Circuit Failures	--	--	--	0.00	0.00	0.00	0.00	--	0.00	0.00	--	0.00
			Standard Deviation	--	--	--	0.00	--	0.00	0.00	--	0.00	0.00	--	0.00
	Non-272 Affiliates		Circuits Installed	2	--	1	1	--	1	1	1	1	--	1	--
			% New Circuit Failures	0.00	--	100.00	0.00	--	0.00	0.00	0.00	0.00	--	0.00	--
			Standard Deviation	0.00	--	--	--	--	--	--	--	--	--	--	--

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NH	DS0	Non-Affiliate	Circuits in Service	1558	1550	1531	1525	1516	1024	1022	992	975	961	946	934
			Failure Report Rate	1.41	1.35	1.50	1.77	2.04	1.37	1.66	1.41	1.74	1.35	1.69	3.53
			Standard Deviation	0.12	0.12	0.12	0.13	0.14	0.12	0.13	0.12	0.13	0.12	0.13	0.18
	Verizon 272 Affiliates		Circuits in Service	18	18	20	20	19	495	491	482	449	431	424	409
			Failure Report Rate	0.00	0.00	5.00	0.00	0.00	3.03	0.81	0.62	1.56	1.86	1.42	3.42
			Standard Deviation	0.00	0.00	0.22	0.00	0.00	0.17	0.09	0.08	0.12	0.14	0.12	0.18
	Non 272 Affiliates		Circuits in Service	51	49	49	47	48	48	46	45	46	42	43	45
			Failure Report Rate	0.00	2.04	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.14	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
DS1	Non-Affiliate		Circuits in Service	7596	7621	7593	7633	7724	6688	6743	6787	6846	6910	6930	6948
			Failure Report Rate	1.47	1.17	1.58	1.69	1.61	1.61	2.22	1.58	1.29	2.01	0.98	1.38
			Standard Deviation	0.12	0.11	0.12	0.13	0.13	0.13	0.15	0.12	0.11	0.14	0.10	0.12
	Verizon 272 Affiliates		Circuits in Service	37	38	38	40	43	1172	1217	1226	1251	1255	1258	1271
			Failure Report Rate	0.00	0.00	0.00	2.50	0.00	1.02	1.56	1.71	1.28	1.51	1.03	1.18
			Standard Deviation	0.00	0.00	0.00	0.16	0.00	0.10	0.12	0.13	0.11	0.12	0.10	0.11
	Non 272 Affiliates		Circuits in Service	388	397	419	428	453	475	478	503	517	500	572	606
			Failure Report Rate	0.26	0.50	1.19	0.70	0.88	1.05	2.72	1.99	2.71	1.40	1.05	0.66
			Standard Deviation	0.05	0.07	0.11	0.08	0.09	0.10	0.16	0.14	0.16	0.12	0.10	0.08
DS3 and above	Non-Affiliate		Circuits in Service	105	109	108	111	112	87	92	93	99	100	98	97
			Failure Report Rate	0.00	0.92	0.00	0.90	0.00	0.00	0.00	1.08	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.10	0.00	0.09	0.00	0.00	0.00	0.10	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits in Service	6	8	11	10	9	36	36	36	36	36	36	36
			Failure Report Rate	0.00	0.00	0.00	10.00	33.33	2.78	0.00	0.00	5.56	13.89	2.78	0.00
			Standard Deviation	0.00	0.00	0.00	0.32	0.50	0.17	0.00	0.00	0.23	0.35	0.17	0.00
	Non 272 Affiliates		Circuits in Service	52	52	52	52	52	50	51	51	50	51	68	70
			Failure Report Rate	0.00	0.00	0.00	0.00	1.92	0.00	0.00	0.00	0.00	1.96	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.14	0.00	0.00	0.00	0.00	0.14	0.00	0.00

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NH	DS0	Non-Affiliate	Circuits in Service	926	914	894	885	869	861	868	866	865	851	843	831
			Failure Report Rate	1.84	0.88	2.01	2.94	2.88	1.05	2.07	2.77	1.39	2.23	2.61	0.96
			Standard Deviation	0.13	0.09	0.14	0.17	0.17	0.10	0.14	0.16	0.12	0.15	0.16	0.10
	Verizon 272 Affiliates		Circuits in Service	410	403	396	388	384	377	374	361	354	343	343	339
			Failure Report Rate	0.98	1.24	1.26	3.61	2.34	1.59	2.67	3.60	1.98	2.33	1.46	0.29
			Standard Deviation	0.10	0.11	0.11	0.19	0.15	0.13	0.16	0.19	0.14	0.15	0.12	0.05
	Non-272 Affiliates		Circuits in Service	43	42	41	40	40	39	37	37	36	34	35	35
			Failure Report Rate	2.33	0.00	0.00	0.00	5.00	0.00	2.70	2.70	0.00	0.00	0.00	0.00
			Standard Deviation	0.15	--	--	--	0.22	--	0.16	0.16	--	--	--	--
DS1	Non-Affiliate		Circuits in Service	6957	6993	7037	7057	7073	7184	7239	7289	7321	7306	7347	7342
			Failure Report Rate	1.65	1.33	1.39	2.35	2.30	1.84	1.84	1.84	1.30	2.20	1.42	1.24
			Standard Deviation	0.13	0.11	0.12	0.15	0.15	0.13	0.13	0.13	0.11	0.15	0.12	0.11
	Verizon 272 Affiliates		Circuits in Service	1323	1334	1360	1360	1364	1369	1379	1401	1406	1406	1431	1454
			Failure Report Rate	1.66	0.82	1.32	2.21	2.71	1.97	1.52	2.36	1.28	1.92	1.40	1.17
			Standard Deviation	0.13	0.09	0.11	0.15	0.16	0.14	0.12	0.15	0.11	0.14	0.12	0.11
	Non-272 Affiliates		Circuits in Service	596	592	587	609	614	624	621	638	660	664	669	676
			Failure Report Rate	1.85	2.70	1.53	1.97	3.09	3.69	2.90	2.82	1.36	1.20	2.09	2.07
			Standard Deviation	0.13	0.16	0.12	0.14	0.17	0.19	0.17	0.17	0.12	0.11	0.14	0.14
DS3	Non-Affiliate		Circuits in Service	98	94	97	99	102	104	104	103	102	103	105	108
			Failure Report Rate	0.00	0.00	0.00	2.02	0.00	0.96	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	--	0.14	--	0.10	--	--	--	--	--	--
	Verizon 272 Affiliates		Circuits in Service	55	55	57	58	63	65	65	69	69	70	70	69
			Failure Report Rate	0.00	1.82	3.51	0.00	0.00	0.00	0.00	1.45	0.00	2.86	0.00	1.45
			Standard Deviation	--	0.13	0.19	--	--	--	--	0.12	--	0.17	--	0.12
	Non-272 Affiliates		Circuits in Service	66	67	68	68	69	70	70	70	70	71	71	72
			Failure Report Rate	1.52	1.49	2.94	2.94	0.00	0.00	2.86	1.43	0.00	7.04	0.00	0.00
			Standard Deviation	0.12	0.12	0.17	0.17	--	--	0.17	0.12	--	0.26	--	--

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NH	DS0	Non-Affiliate	Trouble Reports	22	21	23	27	31	14	17	14	17	13	16	33
			AverageRepair Interval	4.19	5.02	4.58	6.33	3.02	2.99	4.17	6.09	8.23	7.89	4.83	2.97
			Standard Deviation	3.11	3.45	3.05	5.28	2.70	2.32	3.44	4.69	10.22	7.05	3.79	2.29
	Verizon 272 Affiliates		Trouble Reports	0	0	1	0	0	15	4	3	7	8	6	14
			AverageRepair Interval	--	--	5.63	--	--	6.66	5.59	4.97	3.58	4.64	4.19	2.23
			Standard Deviation	--	--	--	--	--	4.67	2.47	1.95	2.99	3.71	2.89	2.75
	Non 272 Affiliates		Trouble Reports	0	1	0	0	0	0	0	0	0	0	0	0
			AverageRepair Interval	--	6.62	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	
DS1	Non-Affiliate		Trouble Reports	112	89	120	129	124	108	150	107	88	139	68	96
			AverageRepair Interval	4.04	4.22	4.81	4.66	4.59	5.16	6.10	5.36	5.58	6.75	4.74	5.05
			Standard Deviation	3.16	2.88	3.58	2.64	2.88	2.95	4.65	3.51	4.27	5.52	3.03	3.65
	Verizon 272 Affiliates		Trouble Reports	0	0	0	1	0	12	19	21	16	19	13	15
			AverageRepair Interval	--	--	--	7.93	--	4.42	5.65	5.62	6.16	6.37	3.37	4.57
			Standard Deviation	--	--	--	--	--	2.03	3.84	4.39	3.19	5.06	2.83	3.61
	Non 272 Affiliates		Trouble Reports	1	2	5	3	4	5	13	10	14	7	6	4
			AverageRepair Interval	8.70	2.08	4.99	6.17	3.35	5.69	10.62	7.91	6.75	5.29	5.10	3.78
			Standard Deviation	--	1.34	1.59	4.23	1.03	3.88	9.56	3.01	4.54	2.27	2.92	1.35
DS3 and above	Non-Affiliate		Trouble Reports	0	1	0	1	0	0	0	1	0	0	0	0
			AverageRepair Interval	--	2.07	--	59.85	--	--	--	6.70	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	
	Verizon 272 Affiliates		Trouble Reports	0	0	0	1	3	1	0	0	2	5	1	0
			AverageRepair Interval	--	--	--	16.98	3.15	3.07	--	--	6.84	8.36	4.50	--
			Standard Deviation	--	--	--	--	2.79	--	--	--	6.03	6.53	--	--
	Non 272 Affiliates		Trouble Reports	0	0	0	0	1	0	0	0	0	1	0	0
			AverageRepair Interval	--	--	--	--	1.02	--	--	--	--	2.63	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NH	DS0	Non-Affiliate	Trouble Reports	17	8	18	26	25	9	18	24	12	19	22	8
			AverageRepair Interval	3.20	5.06	2.70	5.38	7.75	5.89	5.12	4.41	5.94	7.26	5.92	5.41
			Standard Deviation	3.59	3.18	2.27	4.09	7.83	2.11	3.19	4.17	8.72	7.96	5.28	4.48
	Verizon 272 Affiliates		Trouble Reports	4	5	5	14	9	6	10	13	7	8	5	1
			AverageRepair Interval	4.43	6.82	1.91	6.75	4.79	4.12	9.86	6.30	9.03	4.85	4.92	2.28
			Standard Deviation	0.41	6.18	1.75	5.78	6.62	2.36	8.53	6.80	11.61	2.47	6.36	--
	Non-272 Affiliates		Trouble Reports	1	--	--	--	2	--	1	1	--	--	--	--
			AverageRepair Interval	8.03	--	--	--	1.89	--	5.30	3.12	--	--	--	--
			Standard Deviation	--	--	--	--	2.49	--	--	--	--	--	--	--
DS1	Non-Affiliate		Trouble Reports	115	93	98	166	163	132	133	134	95	161	104	91
			AverageRepair Interval	5.00	5.08	4.93	4.74	5.17	5.02	4.23	3.96	4.29	4.22	5.72	4.92
			Standard Deviation	3.14	3.37	3.53	3.80	3.45	2.71	2.73	2.67	2.76	2.54	3.65	4.08
	Verizon 272 Affiliates		Trouble Reports	22	11	18	30	37	27	21	33	18	27	20	17
			AverageRepair Interval	3.28	3.65	4.31	4.84	5.45	5.52	4.10	3.39	3.26	4.41	5.32	4.50
			Standard Deviation	1.73	2.09	3.47	2.41	3.12	3.43	2.95	1.94	3.11	3.21	2.41	3.65
	Non-272 Affiliates		Trouble Reports	11	16	9	12	19	23	18	18	9	8	14	14
			AverageRepair Interval	4.00	2.80	6.72	4.93	6.31	3.88	6.80	3.93	4.54	3.37	5.66	5.36
			Standard Deviation	2.66	1.79	5.11	1.37	3.12	2.50	2.74	3.44	3.91	1.24	3.79	3.71
DS3	Non-Affiliate		Trouble Reports	--	--	--	2	--	1	--	--	--	--	--	--
			AverageRepair Interval	--	--	--	1.75	--	3.73	--	--	--	--	--	--
			Standard Deviation	--	--	--	0.00	--	--	--	--	--	--	--	--
	Verizon 272 Affiliates		Trouble Reports	--	1	2	--	--	--	--	1	--	2	--	1
			AverageRepair Interval	--	3.33	7.11	--	--	--	--	3.05	--	2.16	--	0.43
			Standard Deviation	--	--	6.38	--	--	--	--	--	--	0.70	--	--
	Non-272 Affiliates		Trouble Reports	1	1	2	2	--	--	2	1	--	5	--	--
			AverageRepair Interval	3.85	0.27	0.94	3.67	--	--	1.41	3.50	--	2.01	--	--
			Standard Deviation	--	--	0.93	0.00	--	--	0.51	--	--	1.94	--	--

VERIZON NEW HAMPSHIRE 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	14	30	150	70	54	236	167	271	200	160	258	152
	INTERVALS	2:02	0:42	1:19	3:26	1:46	1:24	1:37	1:16	1:23	1:39	1:09	1:07
	STD. DEV.	1:32	0:02	1:14	1:39	1:29	1:31	2:08	1:45	1:34	1:56	1:16	1:26
NON AFFILIATES	RECORDS	1326	1072	1290	1177	1002	1068	1308	1099	795	3162	690	2614
	INTERVALS	1:20	1:47	1:45	1:15	1:43	1:33	1:44	1:15	1:14	1:05	1:24	2:11
	STD. DEV.	1:25	1:56	1:44	1:24	6:42	1:32	1:39	1:23	1:22	0:44	1:40	1:05

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

VERIZON NEW HAMPSHIRE 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES		RECORDS	197	289	110	42	103	58	64	212	111	75	54
		INTERVALS	0:56	1:19	1:27	0:48	1:17	0:50	1:25	0:54	1:05	0:48	0:50
		STD. DEV.	1:05	1:18	2:18	0:07	1:33	0:04	2:25	0:41	1:07	0:09	0:05
NON AFFILIATES		RECORDS	469	611	858	504	645	1216	428	390	854	437	333
		INTERVALS	1:18	1:31	2:13	1:10	1:51	1:55	2:22	1:24	1:55	1:29	1:29
		STD. DEV.	1:32	1:54	2:08	1:11	1:38	1:09	3:07	1:34	1:46	1:40	1:47
													359

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NJ	DS0	Non-Affiliate	Circuit Orders	129	155	137	116	91	54	40	72	56	52	54	48
			% Confirmed on Time	93.02	87.74	91.24	93.10	98.90	92.59	92.50	95.83	94.64	88.46	83.33	91.67
			Standard Deviation	0.26	0.33	0.28	0.25	0.10	0.26	0.27	0.20	0.23	0.32	0.38	0.28
	Verizon 272 Affiliates		Circuit Orders	1	1	2	3	1	56	68	88	44	51	37	39
			% Confirmed on Time	100.00	0.00	100.00	33.33	100.00	92.86	89.71	90.91	93.18	96.08	83.78	87.18
			Standard Deviation	--	--	0.00	0.58	--	0.26	0.31	0.29	0.25	0.20	0.37	0.34
	Non 272 Affiliates		Circuit Orders	2	2	0	4	2	1	1	8	1	4	2	0
			% Confirmed on Time	100.00	100.00	--	75.00	100.00	0.00	100.00	62.50	100.00	100.00	100.00	--
			Standard Deviation	0.00	0.00	--	0.50	0.00	--	--	0.52	--	0.00	0.00	--
DS1	Non-Affiliate		Circuit Orders	1230	1307	1485	1485	1236	1043	1022	1081	1071	862	1110	1068
			% Confirmed on Time	91.95	90.51	87.54	89.76	95.39	92.81	86.50	91.95	95.05	93.04	91.80	95.32
			Standard Deviation	0.27	0.29	0.33	0.30	0.21	0.26	0.34	0.27	0.22	0.25	0.27	0.21
	Verizon 272 Affiliates		Circuit Orders	60	91	59	67	58	370	336	479	276	258	244	241
			% Confirmed on Time	96.67	98.90	93.22	95.52	98.28	92.70	91.96	94.99	95.65	96.90	92.62	96.27
			Standard Deviation	0.18	0.10	0.25	0.21	0.13	0.26	0.27	0.22	0.20	0.17	0.26	0.19
	Non 272 Affiliates		Circuit Orders	267	234	285	85	24	43	24	18	38	23	20	25
			% Confirmed on Time	90.26	87.61	86.32	74.12	95.83	79.07	66.67	72.22	81.58	95.65	90.00	80.00
			Standard Deviation	0.30	0.33	0.34	0.44	0.20	0.41	0.48	0.46	0.39	0.21	0.31	0.41
DS3 and above	Non-Affiliate		Circuit Orders	46	55	45	50	59	40	61	81	58	38	47	42
			% Confirmed on Time	91.30	87.27	88.89	84.00	81.36	72.50	49.18	71.60	82.76	68.42	76.60	85.71
			Standard Deviation	0.28	0.34	0.32	0.37	0.39	0.45	0.50	0.45	0.38	0.47	0.43	0.35
	Verizon 272 Affiliates		Circuit Orders	11	4	18	10	13	35	29	36	20	33	15	26
			% Confirmed on Time	81.82	75.00	72.22	80.00	76.92	77.14	37.93	66.67	85.00	78.79	86.67	88.46
			Standard Deviation	0.40	0.50	0.46	0.42	0.44	0.43	0.49	0.48	0.37	0.42	0.35	0.33
	Non 272 Affiliates		Circuit Orders	0	54	3	6	8	15	1	1	2	4	6	8
			% Confirmed on Time	--	77.78	33.33	83.33	12.50	0.00	100.00	100.00	100.00	75.00	100.00	75.00
			Standard Deviation	--	0.42	0.58	0.41	0.35	0.00	--	--	0.00	0.50	0.00	0.46

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NJ	DS0	Non-Affiliate	Circuit Orders	62	67	48	32	51	46	59	51	39	27	34	38
			% Confirmed on Time	100.00	94.03	97.92	100.00	100.00	97.83	96.61	100.00	100.00	92.59	100.00	94.74
			Standard Deviation	0.00	0.24	0.14	0.00	0.00	0.15	0.18	0.00	0.00	0.27	0.00	0.23
	Verizon 272 Affiliates		Circuit Orders	52	126	97	49	67	32	21	45	23	29	19	25
			% Confirmed on Time	100.00	100.00	95.88	91.84	98.51	100.00	95.24	91.11	100.00	100.00	94.74	100.00
			Standard Deviation	0.00	0.00	0.20	0.28	0.12	0.00	0.22	0.29	0.00	0.00	0.23	0.00
	Non-272 Affiliates		Circuit Orders	--	--	4	3	--	--	1	--	--	4	--	--
			% Confirmed on Time	--	--	100.00	100.00	--	--	100.00	--	--	100.00	--	--
			Standard Deviation	--	--	0.00	0.00	--	--	--	--	--	0.00	--	--
DS1	Non-Affiliate		Circuit Orders	884	826	982	936	1076	946	887	1127	872	977	948	869
			% Confirmed on Time	97.85	97.94	98.37	97.01	98.05	99.05	98.31	96.98	97.82	97.34	97.26	97.58
			Standard Deviation	0.15	0.14	0.13	0.17	0.14	0.10	0.13	0.17	0.15	0.16	0.16	0.15
	Verizon 272 Affiliates		Circuit Orders	230	264	334	287	273	296	309	371	256	368	310	280
			% Confirmed on Time	98.26	97.35	98.50	98.26	99.27	98.99	98.71	97.57	100.00	98.91	98.39	97.86
			Standard Deviation	0.13	0.16	0.12	0.13	0.09	0.10	0.11	0.15	0.00	0.10	0.13	0.15
	Non-272 Affiliates		Circuit Orders	31	15	20	19	10	6	14	8	6	10	5	4
			% Confirmed on Time	96.77	93.33	100.00	100.00	100.00	83.33	100.00	87.50	100.00	100.00	100.00	100.00
			Standard Deviation	0.18	0.26	0.00	0.00	0.00	0.41	0.00	0.35	0.00	0.00	0.00	0.00
DS3	Non-Affiliate		Circuit Orders	44	28	29	31	35	42	48	39	26	49	45	36
			% Confirmed on Time	90.91	89.29	86.21	100.00	94.29	88.10	93.75	97.44	100.00	91.84	95.56	94.44
			Standard Deviation	0.29	0.31	0.35	0.00	0.24	0.33	0.24	0.16	0.00	0.28	0.21	0.23
	Verizon 272 Affiliates		Circuit Orders	15	34	37	43	32	24	22	29	24	24	20	17
			% Confirmed on Time	86.67	94.12	81.08	88.37	75.00	91.67	86.36	86.21	95.83	95.83	90.00	100.00
			Standard Deviation	0.35	0.24	0.40	0.32	0.44	0.28	0.35	0.35	0.20	0.20	0.31	0.00
	Non-272 Affiliates		Circuit Orders	10	4	1	--	2	2	2	1	1	13	2	8
			% Confirmed on Time	80.00	100.00	100.00	--	50.00	100.00	100.00	100.00	0.00	92.31	100.00	75.00
			Standard Deviation	0.42	0.00	--	--	0.71	0.00	0.00	--	--	0.28	0.00	0.46

PERCENT INSTALLATION APPOINTMENTS MET - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NJ	DS0	Non-Affiliate	Circuits Installed	280	183	177	125	88	61	49	100	91	75	96	148
			% Installation Appointments Met	97.14	87.98	91.53	90.40	89.77	83.61	79.59	95.00	94.51	90.67	93.75	95.95
			Standard Deviation	0.17	0.33	0.28	0.25	0.30	0.37	0.41	0.22	0.23	0.29	0.24	0.20
	Verizon 272 Affiliates		Circuits Installed	1	1	1	3	0	56	38	66	62	50	43	51
			% Installation Appointments Met	100.00	100.00	100.00	100.00	--	80.36	86.84	89.39	85.48	88.00	79.07	92.16
			Standard Deviation	--	--	--	0.58	--	0.40	0.34	0.31	0.36	0.33	0.41	0.27
	Non 272 Affiliates		Circuits Installed	1	3	3	0	1	0	1	3	0	5	1	0
			% Installation Appointments Met	100.00	66.67	100.00	--	100.00	--	100.00	100.00	--	100.00	100.00	--
			Standard Deviation	--	0.58	0.00	0.50	--	--	--	0.00	--	0.00	--	--
DS1	Non-Affiliate		Circuits Installed	1526	1614	2204	1918	2304	1747	1680	2148	2096	1998	1963	2071
			% Installation Appointments Met	95.81	96.47	94.42	96.56	95.31	96.74	96.96	97.53	97.28	97.40	96.89	95.56
			Standard Deviation	0.20	0.18	0.23	0.30	0.21	0.18	0.17	0.16	0.16	0.16	0.17	0.21
	Verizon 272 Affiliates		Circuits Installed	55	61	90	52	59	393	353	392	368	311	295	235
			% Installation Appointments Met	98.18	95.08	95.56	94.23	96.61	94.15	94.33	95.92	94.84	95.82	91.53	92.34
			Standard Deviation	0.13	0.22	0.21	0.21	0.18	0.24	0.23	0.20	0.22	0.20	0.28	0.27
	Non 272 Affiliates		Circuits Installed	227	336	396	240	106	121	106	101	109	100	107	86
			% Installation Appointments Met	97.36	96.43	95.71	99.58	98.11	95.04	99.06	94.06	98.17	80.00	96.26	84.88
			Standard Deviation	0.16	0.19	0.20	0.44	0.14	0.22	0.10	0.24	0.13	0.40	0.19	0.36
DS3 and above	Non-Affiliate		Circuits Installed	57	56	74	56	54	67	39	66	99	60	53	40
			% Installation Appointments Met	92.98	87.50	83.78	96.43	94.44	82.09	94.87	93.94	90.91	91.67	77.36	87.50
			Standard Deviation	0.26	0.33	0.37	0.37	0.23	0.39	0.22	0.24	0.29	0.28	0.42	0.33
	Verizon 272 Affiliates		Circuits Installed	9	13	9	26	9	36	31	43	21	21	27	26
			% Installation Appointments Met	100.00	69.23	100.00	92.31	88.89	83.33	90.32	95.35	80.95	85.71	92.59	92.31
			Standard Deviation	0.00	0.48	0.00	0.42	0.33	0.38	0.30	0.21	0.40	0.36	0.27	0.27
	Non 272 Affiliates		Circuits Installed	3	4	50	5	6	5	12	54	13	3	12	8
			% Installation Appointments Met	66.67	75.00	100.00	80.00	66.67	100.00	83.33	98.15	84.62	66.67	100.00	100.00
			Standard Deviation	0.58	0.50	0.00	0.41	0.52	0.00	0.39	0.14	0.38	0.58	0.00	0.00

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NJ	DS0	Non-Affiliate	Circuits Installed	154	179	259	240	266	287	257	330	270	122	51	62
			% Installation Appointments Met	94.16	97.77	100.00	100.00	99.62	99.30	99.61	100.00	98.52	95.90	92.16	100.00
			Standard Deviation	0.24	0.15	0.00	0.00	0.06	0.08	0.06	0.00	0.12	0.20	0.27	0.00
	Verizon 272 Affiliates		Circuits Installed	31	79	125	64	44	53	47	37	25	21	23	19
			% Installation Appointments Met	83.87	89.87	96.00	100.00	95.45	98.11	97.87	91.89	92.00	95.24	91.30	94.74
	Non-272 Affiliates		Standard Deviation	0.37	0.30	0.20	0.00	0.21	0.14	0.15	0.28	0.28	0.22	0.29	0.23
			Circuits Installed	2	--	2	--	2	--	--	--	--	1	--	--
			% Installation Appointments Met	100.00	--	100.00	--	100.00	--	--	--	--	100.00	--	--
	DS1	Non-Affiliate	Standard Deviation	0.00	--	0.00	--	0.00	--	--	--	--	--	--	--
			Circuits Installed	1970	1744	2211	1704	2082	1919	1414	1838	1758	1730	1546	1464
			% Installation Appointments Met	93.40	96.27	98.28	99.35	98.80	98.59	97.38	97.01	96.53	96.71	96.90	96.52
	Verizon 272 Affiliates		Standard Deviation	0.25	0.19	0.13	0.08	0.11	0.12	0.16	0.17	0.18	0.18	0.17	0.18
			Circuits Installed	281	310	406	327	357	338	263	386	397	423	531	361
			% Installation Appointments Met	88.97	96.45	98.03	99.69	99.16	97.04	96.96	94.30	95.21	95.51	95.67	97.23
	Non-272 Affiliates		Standard Deviation	0.31	0.19	0.14	0.06	0.09	0.17	0.17	0.23	0.21	0.21	0.20	0.16
			Circuits Installed	80	135	191	70	352	126	119	62	65	60	68	96
			% Installation Appointments Met	97.50	98.52	96.86	100.00	100.00	98.41	98.32	95.16	96.92	100.00	100.00	98.96
	DS3 and above	Non-Affiliate	Standard Deviation	0.16	0.12	0.17	0.00	0.00	0.13	0.13	0.22	0.17	0.00	0.00	0.10
			Circuits Installed	53	52	44	35	68	59	58	70	48	42	38	41
			% Installation Appointments Met	90.57	94.23	100.00	100.00	100.00	100.00	98.28	100.00	100.00	100.00	100.00	97.56
	Verizon 272 Affiliates		Standard Deviation	0.30	0.24	0.00	0.00	0.00	0.00	0.13	0.00	0.00	0.00	0.00	0.16
			Circuits Installed	21	60	37	36	55	24	36	75	22	36	27	57
	Non-272 Affiliates		% Installation Appointments Met	95.24	98.33	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.22	0.13	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Circuits Installed	14	5	6	6	9	2	5	1	2	2	10	6
			% Installation Appointments Met	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	50.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.71	0.00	0.00	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NJ	DS0	Non-Affiliate	Circuits Installed	335	281	183	177	125	43	61	49	100	91	75	96
			% New Circuit Failures	6.87	2.85	5.46	2.26	4.00	11.63	4.92	4.08	3.00	5.49	8.00	2.08
			Standard Deviation	0.25	0.17	0.23	0.15	0.20	0.32	0.22	0.20	0.17	0.23	0.27	0.14
	Verizon 272 Affiliates		Circuits Installed	0	1	1	1	3	45	56	38	66	62	50	43
			% New Circuit Failures	--	0.00	0.00	100.00	0.00	2.22	8.93	7.89	6.06	0.00	6.00	2.33
			Standard Deviation	--	--	--	--	0.00	0.15	0.29	0.27	0.24	0.00	0.24	0.15
	Non 272 Affiliates		Circuits Installed	1	1	3	3	0	1	0	1	3	0	5	1
			% New Circuit Failures	0.00	0.00	33.33	66.67	--	0.00	--	0.00	33.33	--	0.00	0.00
			Standard Deviation	--	--	0.58	0.58	--	--	--	--	0.58	--	0.00	--
DS1	Non-Affiliate		Circuits Installed	1620	1531	1614	2204	1918	2016	1747	1680	2148	2096	1998	1963
			% New Circuit Failures	2.96	2.87	2.17	2.45	3.34	2.03	2.46	1.85	2.65	2.91	2.50	2.45
			Standard Deviation	0.17	0.17	0.15	0.15	0.18	0.14	0.15	0.13	0.16	0.17	0.16	0.15
	Verizon 272 Affiliates		Circuits Installed	59	55	61	90	52	347	393	353	392	368	311	295
			% New Circuit Failures	1.69	1.82	1.64	3.33	7.69	2.88	2.80	3.40	4.08	4.35	5.79	2.37
			Standard Deviation	0.13	0.13	0.13	0.18	0.27	0.17	0.17	0.18	0.20	0.20	0.23	0.15
	Non 272 Affiliates		Circuits Installed	247	227	336	396	240	106	121	106	101	109	100	107
			% New Circuit Failures	1.62	1.32	0.00	0.76	0.00	0.00	0.00	0.00	0.99	1.83	0.00	2.80
			Standard Deviation	0.13	0.11	0.00	0.09	0.00	0.00	0.00	0.00	0.10	0.13	0.00	0.17
DS3 and above	Non-Affiliate		Circuits Installed	54	57	56	74	56	27	67	39	66	99	60	53
			% New Circuit Failures	1.85	1.75	1.79	4.05	0.00	0.00	1.49	5.13	1.52	3.03	0.00	0.00
			Standard Deviation	0.14	0.13	0.13	0.20	0.00	0.00	0.12	0.22	0.12	0.17	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	15	9	13	9	26	36	36	31	43	21	21	27
			% New Circuit Failures	0.00	11.11	0.00	0.00	3.85	2.78	2.78	3.23	0.00	9.52	9.52	0.00
			Standard Deviation	0.00	0.33	0.00	0.00	0.20	0.17	0.17	0.18	0.00	0.30	0.30	0.00
	Non 272 Affiliates		Circuits Installed	7	3	4	50	5	6	5	12	54	13	3	12
			% New Circuit Failures	0.00	0.00	25.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.50	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NJ	DS0	Non-Affiliate	Circuits in Service	7601	7453	7079	6947	6819	6668	6600	6523	6450	6654	6587	6529
			Failure Report Rate	1.25	1.33	1.78	4.92	2.13	2.38	2.09	3.00	2.14	2.49	3.78	2.67
			Standard Deviation	0.11	0.11	0.13	0.22	0.14	0.15	0.14	0.17	0.14	0.16	0.19	0.16
	Verizon 272 Affiliates		Circuits in Service	4253	4242	4225	4181	4138	4101	4034	3949	3902	3858	3810	3735
			Failure Report Rate	1.65	1.18	1.59	4.07	1.57	2.02	1.71	1.77	1.28	1.66	3.67	1.37
			Standard Deviation	0.13	0.11	0.12	0.20	0.12	0.14	0.13	0.13	0.11	0.13	0.19	0.12
	Non-272 Affiliates		Circuits in Service	234	234	236	233	236	234	231	223	227	217	217	216
			Failure Report Rate	0.85	2.14	1.27	6.87	0.85	1.28	2.60	1.79	1.32	0.46	1.38	0.46
			Standard Deviation	0.09	0.14	0.11	0.25	0.09	0.11	0.16	0.13	0.11	0.07	0.12	0.07
DS1	Non-Affiliate		Circuits in Service	55131	55051	54693	54871	55509	56221	56438	57124	57810	58504	58893	59089
			Failure Report Rate	1.08	0.92	1.06	2.05	1.01	1.31	1.29	1.23	1.31	1.11	1.12	0.94
			Standard Deviation	0.10	0.10	0.10	0.14	0.10	0.11	0.11	0.11	0.11	0.10	0.11	0.10
	Verizon 272 Affiliates		Circuits in Service	14833	15151	15131	15050	15078	15046	15026	15118	15205	15298	15564	15585
			Failure Report Rate	1.11	0.64	0.87	1.91	0.85	1.24	0.90	1.38	1.39	1.20	1.34	1.14
			Standard Deviation	0.10	0.08	0.09	0.14	0.09	0.11	0.09	0.12	0.12	0.11	0.12	0.11
	Non-272 Affiliates		Circuits in Service	7824	7893	7921	7950	8224	8297	8329	8307	8293	8337	8337	8338
			Failure Report Rate	0.74	0.41	0.68	1.96	0.86	1.12	0.92	0.88	1.31	1.37	1.26	1.22
			Standard Deviation	0.09	0.06	0.08	0.14	0.09	0.11	0.10	0.09	0.11	0.12	0.11	0.11
DS3	Non-Affiliate		Circuits in Service	1553	1571	1561	1560	1602	1653	1671	1673	1680	1675	1681	1688
			Failure Report Rate	0.64	0.64	1.22	2.18	0.37	0.79	0.78	0.66	0.95	1.01	0.65	0.41
			Standard Deviation	0.08	0.08	0.11	0.15	0.06	0.09	0.09	0.08	0.10	0.10	0.08	0.06
	Verizon 272 Affiliates		Circuits in Service	926	1017	1034	1039	1077	1090	1108	1146	1155	1175	1183	1222
			Failure Report Rate	1.40	0.79	0.87	1.15	0.74	0.92	0.81	0.44	0.69	0.34	0.93	0.90
			Standard Deviation	0.12	0.09	0.09	0.11	0.09	0.10	0.09	0.07	0.08	0.06	0.10	0.09
	Non-272 Affiliates		Circuits in Service	559	559	562	568	574	574	578	538	516	521	521	525
			Failure Report Rate	0.36	2.86	0.36	0.35	0.00	0.87	0.17	0.56	0.00	0.58	0.19	0.19
			Standard Deviation	0.06	0.17	0.06	0.06	--	0.09	0.04	0.07	--	0.08	0.04	0.04

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NJ	DS0	Non-Affiliate	Circuits in Service	13564	13475	13289	13042	12844	8086	8043	7963	7888	7772	7749	7688
			Failure Report Rate	1.34	0.97	1.37	1.44	1.58	1.64	1.63	1.72	1.55	2.30	1.92	1.40
			Standard Deviation	0.12	0.10	0.12	0.12	0.12	0.13	0.13	0.13	0.12	0.15	0.14	0.12
	Verizon 272 Affiliates		Circuits in Service	136	137	136	137	136	4691	4641	4543	4503	4463	4416	4339
			Failure Report Rate	0.00	2.19	0.00	2.19	2.21	2.03	1.81	2.14	1.93	2.24	1.83	1.38
			Standard Deviation	0.00	0.15	0.00	0.15	0.15	0.14	0.13	0.14	0.14	0.15	0.13	0.12
	Non 272 Affiliates		Circuits in Service	242	244	240	238	236	235	236	238	238	241	240	232
			Failure Report Rate	1.24	1.23	1.25	0.84	0.42	2.55	2.54	2.10	1.26	1.66	2.50	2.59
			Standard Deviation	0.11	0.11	0.11	0.09	0.07	0.16	0.16	0.14	0.11	0.13	0.16	0.16
DS1	Non-Affiliate		Circuits in Service	62872	63283	63661	63869	64352	51528	52120	52585	52874	53305	53970	54559
			Failure Report Rate	1.04	0.78	0.96	1.18	0.84	1.30	1.20	1.16	1.01	1.86	1.02	1.14
			Standard Deviation	0.10	0.09	0.10	0.11	0.09	0.11	0.11	0.11	0.10	0.14	0.10	0.11
	Verizon 272 Affiliates		Circuits in Service	418	475	489	528	576	14060	14149	14251	14370	14235	14229	14182
			Failure Report Rate	1.20	1.47	1.02	2.27	1.56	1.23	1.20	1.07	0.86	1.83	1.34	1.36
			Standard Deviation	0.11	0.12	0.10	0.15	0.12	0.11	0.11	0.10	0.09	0.13	0.11	0.12
	Non 272 Affiliates		Circuits in Service	6753	6909	7078	7166	7260	7363	7436	7520	7615	7635	7673	7712
			Failure Report Rate	0.90	0.71	0.71	0.63	0.52	0.86	0.50	0.56	0.67	0.85	0.96	0.82
			Standard Deviation	0.09	0.08	0.08	0.08	0.07	0.09	0.07	0.07	0.08	0.09	0.10	0.09
DS3 and above	Non-Affiliate		Circuits in Service	1823	1857	1878	1895	1889	1356	1361	1416	1458	1490	1519	1537
			Failure Report Rate	0.93	0.97	1.01	0.84	0.74	0.66	0.96	1.06	0.82	1.41	0.46	0.85
			Standard Deviation	0.10	0.10	0.10	0.09	0.09	0.08	0.10	0.10	0.09	0.12	0.07	0.09
	Verizon 272 Affiliates		Circuits in Service	63	75	68	86	93	668	687	714	726	743	751	762
			Failure Report Rate	1.59	9.33	5.88	6.98	2.15	1.20	1.60	1.96	1.10	2.42	1.60	1.71
			Standard Deviation	0.13	0.29	0.24	0.26	0.15	0.11	0.13	0.14	0.10	0.15	0.13	0.13
	Non 272 Affiliates		Circuits in Service	383	387	437	442	447	451	458	509	521	524	526	533
			Failure Report Rate	0.26	0.52	0.23	0.23	0.00	0.22	0.00	0.20	0.96	0.38	0.38	0.19
			Standard Deviation	0.05	0.07	0.05	0.05	0.00	0.05	0.00	0.04	0.10	0.06	0.06	0.04

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NJ	DS0	Non-Affiliate	Circuits in Service	7601	7453	7079	6947	6819	6668	6600	6523	6450	6654	6587	6529
			Failure Report Rate	1.25	1.33	1.78	4.92	2.13	2.38	2.09	3.00	2.14	2.49	3.78	2.67
			Standard Deviation	0.11	0.11	0.13	0.22	0.14	0.15	0.14	0.17	0.14	0.16	0.19	0.16
	Verizon 272 Affiliates		Circuits in Service	4253	4242	4225	4181	4138	4101	4034	3949	3902	3858	3810	3735
			Failure Report Rate	1.65	1.18	1.59	4.07	1.57	2.02	1.71	1.77	1.28	1.66	3.67	1.37
			Standard Deviation	0.13	0.11	0.12	0.20	0.12	0.14	0.13	0.13	0.11	0.13	0.19	0.12
	Non-272 Affiliates		Circuits in Service	234	234	236	233	236	234	231	223	227	217	217	216
			Failure Report Rate	0.85	2.14	1.27	6.87	0.85	1.28	2.60	1.79	1.32	0.46	1.38	0.46
			Standard Deviation	0.09	0.14	0.11	0.25	0.09	0.11	0.16	0.13	0.11	0.07	0.12	0.07
DS1	Non-Affiliate		Circuits in Service	55131	55051	54693	54871	55509	56221	56438	57124	57810	58504	58893	59089
			Failure Report Rate	1.08	0.92	1.06	2.05	1.01	1.31	1.29	1.23	1.31	1.11	1.12	0.94
			Standard Deviation	0.10	0.10	0.10	0.14	0.10	0.11	0.11	0.11	0.11	0.10	0.11	0.10
	Verizon 272 Affiliates		Circuits in Service	14833	15151	15131	15050	15078	15046	15026	15118	15205	15298	15564	15585
			Failure Report Rate	1.11	0.64	0.87	1.91	0.85	1.24	0.90	1.38	1.39	1.20	1.34	1.14
			Standard Deviation	0.10	0.08	0.09	0.14	0.09	0.11	0.09	0.12	0.12	0.11	0.12	0.11
	Non-272 Affiliates		Circuits in Service	7824	7893	7921	7950	8224	8297	8329	8307	8293	8337	8337	8338
			Failure Report Rate	0.74	0.41	0.68	1.96	0.86	1.12	0.92	0.88	1.31	1.37	1.26	1.22
			Standard Deviation	0.09	0.06	0.08	0.14	0.09	0.11	0.10	0.09	0.11	0.12	0.11	0.11
DS3	Non-Affiliate		Circuits in Service	1553	1571	1561	1560	1602	1653	1671	1673	1680	1675	1681	1688
			Failure Report Rate	0.64	0.64	1.22	2.18	0.37	0.79	0.78	0.66	0.95	1.01	0.65	0.41
			Standard Deviation	0.08	0.08	0.11	0.15	0.06	0.09	0.09	0.08	0.10	0.10	0.08	0.06
	Verizon 272 Affiliates		Circuits in Service	926	1017	1034	1039	1077	1090	1108	1146	1155	1175	1183	1222
			Failure Report Rate	1.40	0.79	0.87	1.15	0.74	0.92	0.81	0.44	0.69	0.34	0.93	0.90
			Standard Deviation	0.12	0.09	0.09	0.11	0.09	0.10	0.09	0.07	0.08	0.06	0.10	0.09
	Non-272 Affiliates		Circuits in Service	559	559	562	568	574	574	578	538	516	521	521	525
			Failure Report Rate	0.36	2.86	0.36	0.35	0.00	0.87	0.17	0.56	0.00	0.58	0.19	0.19
			Standard Deviation	0.06	0.17	0.06	0.06	--	0.09	0.04	0.07	--	0.08	0.04	0.04

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NJ	DS0	Non-Affiliate	Trouble Reports	182	131	182	188	203	133	131	137	122	179	149	108
			AverageRepair Interval	5.46	5.20	6.09	5.48	5.55	5.90	5.26	5.95	5.68	5.63	4.45	4.90
			Standard Deviation	5.19	5.33	6.08	5.09	5.29	8.14	5.66	5.57	4.31	4.45	3.54	3.98
	Verizon 272 Affiliates		Trouble Reports	0	3	0	3	3	95	84	97	87	100	81	60
			AverageRepair Interval	--	7.37	--	2.07	9.68	5.53	4.50	6.35	4.29	6.04	5.78	5.37
			Standard Deviation	--	4.46	--	1.62	7.83	4.06	3.69	6.91	3.38	5.74	4.35	5.48
	Non 272 Affiliates		Trouble Reports	3	3	3	2	1	6	6	5	3	4	6	6
			AverageRepair Interval	4.38	7.04	9.55	6.52	4.47	4.40	6.99	5.10	7.55	4.45	4.45	3.99
			Standard Deviation	3.07	4.30	12.85	4.88	--	4.51	8.80	3.83	8.94	2.16	4.15	3.79
DS1	Non-Affiliate		Trouble Reports	654	491	611	752	542	668	628	610	532	994	551	622
			AverageRepair Interval	5.97	6.00	5.39	4.87	5.64	5.55	6.21	5.65	5.46	6.07	5.64	5.84
			Standard Deviation	4.72	5.10	4.09	5.08	4.92	4.16	5.34	4.38	4.98	4.38	5.34	5.22
	Verizon 272 Affiliates		Trouble Reports	5	7	5	12	9	173	170	153	124	260	190	193
			AverageRepair Interval	6.43	5.49	7.28	3.73	5.28	6.53	5.15	5.33	5.94	5.85	5.73	5.05
			Standard Deviation	5.30	3.98	4.96	2.10	3.52	4.56	3.67	4.19	5.75	3.71	5.67	3.98
	Non 272 Affiliates		Trouble Reports	61	49	50	45	38	63	37	42	51	65	74	63
			AverageRepair Interval	5.06	5.72	4.26	4.46	5.13	5.30	8.04	5.33	6.31	5.92	6.10	5.30
			Standard Deviation	5.19	4.45	2.55	3.15	3.44	7.07	6.67	4.76	5.18	4.84	5.44	4.38
DS3 and above	Non-Affiliate		Trouble Reports	17	18	19	16	14	9	13	15	12	21	7	13
			AverageRepair Interval	4.82	5.16	6.02	5.93	5.72	5.70	6.45	4.98	3.61	8.47	5.22	5.78
			Standard Deviation	3.63	4.74	6.15	4.23	4.35	5.92	6.80	5.85	3.30	8.12	5.24	3.76
	Verizon 272 Affiliates		Trouble Reports	1	7	4	6	2	8	11	14	8	18	12	13
			AverageRepair Interval	6.18	27.22	7.96	3.99	4.99	4.40	3.75	5.53	6.92	8.33	6.51	5.78
			Standard Deviation	--	54.73	4.24	3.54	3.43	5.89	2.14	4.50	6.73	6.97	5.71	5.93
	Non 272 Affiliates		Trouble Reports	1	2	1	1	0	1	0	1	5	2	2	1
			AverageRepair Interval	1.58	3.04	19.35	6.93	--	2.63	--	14.07	6.11	3.83	0.74	17.67
			Standard Deviation	--	1.90	--	--	--	--	--	--	5.25	1.92	0.51	--

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NJ	DS0	Non-Affiliate	Trouble Reports	95	99	126	342	145	159	138	196	138	166	249	174
			AverageRepair Interval	5.43	4.62	4.52	5.19	5.48	5.37	5.47	5.31	5.19	4.75	6.22	6.01
			Standard Deviation	4.79	4.42	3.33	3.64	5.36	4.99	5.16	6.00	5.29	5.73	6.22	6.73
	Verizon 272 Affiliates		Trouble Reports	70	50	67	170	65	83	69	70	50	64	140	51
			AverageRepair Interval	5.49	4.79	5.30	6.33	5.78	5.36	6.17	4.11	5.60	6.61	6.65	6.81
			Standard Deviation	3.69	3.69	5.74	4.12	3.97	5.65	6.49	3.24	5.71	7.80	6.56	7.78
	Non-272 Affiliates		Trouble Reports	2	5	3	16	2	3	6	4	3	1	3	1
			AverageRepair Interval	6.86	3.18	10.83	4.84	2.91	5.83	7.04	8.27	3.10	1.75	1.82	12.97
			Standard Deviation	0.06	3.15	14.22	2.70	3.78	4.04	3.01	6.18	2.18	--	2.14	--
DS1	Non-Affiliate		Trouble Reports	594	506	578	1126	561	737	726	705	758	648	662	553
			AverageRepair Interval	5.38	5.22	5.80	5.68	6.04	6.22	5.78	6.20	6.13	6.01	6.21	6.40
			Standard Deviation	4.51	4.40	4.58	4.63	5.59	5.65	5.66	5.26	5.39	5.76	5.15	6.47
	Verizon 272 Affiliates		Trouble Reports	164	97	131	288	128	187	135	209	212	184	209	178
			AverageRepair Interval	5.46	6.20	5.49	5.51	7.29	6.17	5.49	5.72	5.60	6.10	6.03	5.66
			Standard Deviation	5.23	6.02	4.24	3.63	8.70	5.68	4.29	4.34	4.39	4.69	4.74	5.53
	Non-272 Affiliates		Trouble Reports	58	32	54	156	71	93	77	73	109	114	105	102
			AverageRepair Interval	5.37	5.16	5.17	5.73	6.19	7.00	5.29	6.47	4.60	6.18	5.65	6.53
			Standard Deviation	4.93	4.03	7.20	3.62	5.37	8.70	3.94	6.44	3.15	4.65	4.97	7.01
DS3	Non-Affiliate		Trouble Reports	10	10	19	34	6	13	13	11	16	17	11	7
			AverageRepair Interval	6.53	4.89	2.62	3.85	4.11	2.87	2.47	2.53	4.56	3.39	4.20	4.50
			Standard Deviation	6.14	3.95	2.87	3.07	4.33	2.37	2.26	3.21	4.74	3.72	5.99	2.60
	Verizon 272 Affiliates		Trouble Reports	13	8	9	12	8	10	9	5	8	4	11	11
			AverageRepair Interval	3.93	8.46	5.70	6.03	5.01	2.77	1.65	2.25	5.05	6.22	2.87	5.66
			Standard Deviation	3.36	12.92	3.79	2.74	3.81	2.31	1.61	1.69	2.63	6.70	2.76	6.05
	Non-272 Affiliates		Trouble Reports	2	16	2	2	--	5	1	3	--	3	1	1
			AverageRepair Interval	5.88	4.73	2.44	1.35	--	1.37	7.32	1.20	--	7.56	2.20	3.67
			Standard Deviation	2.83	3.67	0.88	0.00	--	1.19	--	1.00	--	11.00	--	--

VERIZON NEW JERSEY 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	376	141	605	462	356	2962	2168	1884	1833	2632	1437	2173
	INTERVALS	1:22	0:53	1:18	2:15	2:07	1:28	1:17	1:32	0:58	1:08	1:43	1:47
	STD. DEV.	2:55	0:53	1:44	3:12	3:57	2:27	2:12	2:59	1:18	2:07	2:14	2:43
NON AFFILIATES	RECORDS	13093	19732	19604	11217	11028	12561	11784	10007	8104	12265	8589	20738
	INTERVALS	2:12	2:20	2:17	1:25	1:26	1:49	2:09	1:28	1:31	1:51	1:26	6:38
	STD. DEV.	13:11	3:16	2:51	2:23	2:30	3:12	3:14	2:14	2:49	2:46	2:25	5:12

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

VERIZON NEW JERSEY 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	
272 AFFILIATES		RECORDS	1048	962	933	989	907	1114	1315	1498	2438	1654	4644	1204
NON AFFILIATES		INTERVALS	1:40	1:03	2:01	1:04	1:01	1:32	1:19	1:41	1:31	4:30	2:31	1:45
NON AFFILIATES		STD. DEV.	3:30	1:40	4:06	1:44	1:16	2:13	1:18	3:27	2:24	9:15	2:24	3:15
		RECORDS	6686	9190	8669	7009	12382	7514	7076	8040	9149	6424	7146	5311
NON AFFILIATES		INTERVALS	1:11	5:48	1:45	1:26	2:09	2:05	2:15	1:47	1:54	6:01	1:42	1:30
NON AFFILIATES		STD. DEV.	1:09	20:26	2:26	2:13	2:37	9:18	3:08	2:11	2:30	11:04	2:11	2:22

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NY	DS0	Non-Affiliate	Circuit Orders	274	276	358	280	283	183	226	251	204	170	126	181
			% Confirmed on Time	96.72	98.19	97.21	98.93	97.53	97.81	93.36	96.81	95.10	95.29	94.44	96.13
			Standard Deviation	0.18	0.13	0.17	0.10	0.16	0.15	0.25	0.18	0.22	0.21	0.23	0.19
	Verizon 272 Affiliates		Circuit Orders	6	10	5	12	0	120	111	166	119	139	104	91
			% Confirmed on Time	100.00	80.00	100.00	100.00	--	97.50	98.20	98.19	98.32	96.40	96.15	96.70
			Standard Deviation	0.00	0.42	0.00	0.00	--	0.16	0.13	0.13	0.13	0.19	0.19	0.18
	Non 272 Affiliates		Circuit Orders	0	0	0	0	0	2	0	0	0	0	0	2
			% Confirmed on Time	--	--	--	--	--	0.00	--	--	--	--	--	0.00
			Standard Deviation	--	--	--	--	--	0.00	--	--	--	--	--	0.00
DS1	Non-Affiliate		Circuit Orders	2691	2476	2604	2588	2371	2476	2259	2644	2175	1984	2209	2194
			% Confirmed on Time	97.03	98.47	99.04	98.49	98.61	98.51	97.83	98.60	98.80	97.98	98.73	98.72
			Standard Deviation	0.17	0.12	0.10	0.12	0.12	0.12	0.15	0.12	0.11	0.14	0.11	0.11
	Verizon 272 Affiliates		Circuit Orders	145	110	96	131	97	729	624	714	697	551	561	502
			% Confirmed on Time	99.31	100.00	97.92	99.24	100.00	99.31	98.56	99.30	100.00	98.91	99.82	99.80
			Standard Deviation	0.08	0.00	0.14	0.09	0.00	0.08	0.12	0.08	0.00	0.10	0.04	0.04
	Non 272 Affiliates		Circuit Orders	56	54	86	78	65	43	20	34	54	41	56	119
			% Confirmed on Time	78.57	85.19	96.51	97.44	96.92	95.35	70.00	91.18	100.00	80.49	98.21	95.80
			Standard Deviation	0.41	0.36	0.18	0.16	0.17	0.21	0.47	0.29	0.00	0.40	0.13	0.20
DS3 and above	Non-Affiliate		Circuit Orders	161	132	147	109	107	116	101	80	100	86	86	107
			% Confirmed on Time	84.47	83.33	90.48	92.66	94.39	89.66	87.13	96.25	93.00	96.51	95.35	89.72
			Standard Deviation	0.36	0.37	0.29	0.26	0.23	0.31	0.34	0.19	0.26	0.18	0.21	0.31
	Verizon 272 Affiliates		Circuit Orders	25	25	20	31	18	44	34	39	28	22	28	33
			% Confirmed on Time	92.00	92.00	100.00	100.00	83.33	93.18	97.06	89.74	92.86	100.00	92.86	96.97
			Standard Deviation	0.28	0.28	0.00	0.00	0.38	0.25	0.17	0.31	0.26	0.00	0.26	0.17
	Non 272 Affiliates		Circuit Orders	2	2	1	1	2	2	3	4	2	3	1	4
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	50.00	100.00	75.00	50.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	--	--	0.00	0.71	0.00	0.50	0.71	0.00	--	0.00

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NY	DS0	Non-Affiliate	Circuit Orders	190	242	231	293	318	197	186	144	122	100	81	129
			% Confirmed on Time	99.47	97.11	95.24	96.93	97.80	97.97	98.39	93.75	96.72	97.00	95.06	99.22
			Standard Deviation	0.07	0.17	0.21	0.17	0.15	0.14	0.13	0.24	0.18	0.17	0.22	0.09
		Verizon 272 Affiliates	Circuit Orders	101	92	107	86	86	70	64	79	65	67	61	68
			% Confirmed on Time	99.01	96.74	99.07	95.35	100.00	100.00	98.44	98.73	98.46	98.51	98.36	98.53
			Standard Deviation	0.10	0.18	0.10	0.21	0.00	0.00	0.13	0.11	0.12	0.12	0.13	0.12
		Non-272 Affiliates	Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	1
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuit Orders	1731	1634	2135	1936	2231	2074	1868	2178	2080	2367	2168	1916
			% Confirmed on Time	99.60	99.08	98.64	98.76	98.61	98.65	98.39	99.27	99.18	99.07	98.89	98.90
			Standard Deviation	0.06	0.10	0.12	0.11	0.12	0.12	0.13	0.09	0.09	0.10	0.10	0.10
		Verizon 272 Affiliates	Circuit Orders	433	443	584	494	505	540	573	683	634	627	517	482
			% Confirmed on Time	99.54	98.65	99.83	99.39	99.01	99.63	99.30	99.85	99.68	99.68	99.42	99.79
			Standard Deviation	0.07	0.12	0.04	0.08	0.10	0.06	0.08	0.04	0.06	0.06	0.08	0.05
		Non-272 Affiliates	Circuit Orders	13	16	34	36	47	37	48	17	30	22	25	26
			% Confirmed on Time	100.00	93.75	97.06	100.00	95.74	100.00	87.50	100.00	96.67	95.45	92.00	100.00
			Standard Deviation	0.00	0.25	0.17	0.00	0.20	0.00	0.33	0.00	0.18	0.21	0.28	0.00
	DS3	Non-Affiliate	Circuit Orders	80	71	85	74	92	87	83	86	95	77	94	99
			% Confirmed on Time	98.75	90.14	92.94	91.89	89.13	91.95	95.18	96.51	95.79	97.40	93.62	96.97
			Standard Deviation	0.11	0.30	0.26	0.27	0.31	0.27	0.22	0.18	0.20	0.16	0.25	0.17
		Verizon 272 Affiliates	Circuit Orders	27	69	48	46	39	37	28	35	27	29	38	29
			% Confirmed on Time	100.00	100.00	93.75	95.65	97.44	100.00	100.00	88.57	100.00	93.10	97.37	89.66
			Standard Deviation	0.00	0.00	0.24	0.21	0.16	0.00	0.00	0.32	0.00	0.26	0.16	0.31
		Non-272 Affiliates	Circuit Orders	2	1	2	1	2	3	--	1	--	1	--	--
			% Confirmed on Time	50.00	100.00	100.00	100.00	100.00	100.00	--	0.00	--	100.00	--	--
			Standard Deviation	0.71	--	0.00	--	0.00	0.00	--	--	--	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NY	DS0	Non-Affiliate	Circuits Installed	274	211	278	256	190	161	180	253	207	147	296	145
			% Installation Appointments Met	89.78	92.89	91.73	92.19	94.74	96.89	90.56	94.86	94.20	89.80	95.61	92.41
			Standard Deviation	0.30	0.26	0.28	0.10	0.22	0.17	0.29	0.22	0.23	0.30	0.21	0.27
	Verizon 272 Affiliates		Circuits Installed	0	7	2	2	0	157	76	114	104	74	81	75
			% Installation Appointments Met	--	100.00	100.00	50.00	--	88.54	85.53	92.98	90.38	94.59	82.72	88.00
			Standard Deviation	--	0.00	0.00	0.00	--	0.32	0.35	0.26	0.30	0.23	0.38	0.33
	Non 272 Affiliates		Circuits Installed	4	0	4	4	1	1	3	1	15	5	2	4
			% Installation Appointments Met	100.00	--	100.00	100.00	100.00	0.00	100.00	100.00	86.67	80.00	100.00	100.00
			Standard Deviation	0.00	--	0.00	--	--	--	0.00	--	0.35	0.45	0.00	0.00
DS1	Non-Affiliate		Circuits Installed	2729	2949	3509	3066	3585	3330	2548	3498	3432	2749	2915	2884
			% Installation Appointments Met	93.51	94.17	92.59	93.02	92.78	91.77	87.87	89.51	91.38	90.91	90.46	90.57
			Standard Deviation	0.25	0.23	0.26	0.12	0.26	0.27	0.33	0.31	0.28	0.29	0.29	0.29
	Verizon 272 Affiliates		Circuits Installed	264	157	96	140	96	608	663	624	594	551	489	422
			% Installation Appointments Met	96.21	92.99	96.88	97.14	94.79	89.97	88.84	88.14	89.06	89.47	90.59	92.65
			Standard Deviation	0.19	0.26	0.17	0.09	0.22	0.30	0.32	0.32	0.31	0.31	0.29	0.26
	Non 272 Affiliates		Circuits Installed	154	221	316	337	425	294	278	387	281	311	295	183
			% Installation Appointments Met	95.45	95.02	97.47	95.25	91.06	86.73	92.81	97.16	95.02	93.57	95.59	97.27
			Standard Deviation	0.21	0.22	0.16	0.16	0.29	0.34	0.26	0.17	0.22	0.25	0.21	0.16
DS3 and above	Non-Affiliate		Circuits Installed	92	87	133	91	125	62	47	96	81	53	73	93
			% Installation Appointments Met	95.65	91.95	97.74	91.21	90.40	96.77	93.62	89.58	91.36	88.68	87.67	93.55
			Standard Deviation	0.21	0.27	0.15	0.26	0.30	0.18	0.25	0.31	0.28	0.32	0.33	0.25
	Verizon 272 Affiliates		Circuits Installed	11	11	24	15	20	34	21	38	32	20	13	27
			% Installation Appointments Met	90.91	81.82	83.33	73.33	100.00	85.29	80.95	84.21	100.00	100.00	100.00	88.89
			Standard Deviation	0.30	0.40	0.38	0.00	0.00	0.36	0.40	0.37	0.00	0.00	0.00	0.32
	Non 272 Affiliates		Circuits Installed	1	3	2	1	1	0	0	5	4	5	6	5
			% Installation Appointments Met	100.00	66.67	50.00	100.00	100.00	--	--	100.00	100.00	100.00	83.33	100.00
			Standard Deviation	--	0.58	0.71	--	--	--	--	0.00	0.00	0.00	0.41	0.00

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NY	DS0	Non-Affiliate	Circuits Installed	120	185	326	207	315	267	170	186	287	111	109	197
			% Installation Appointments Met	95.00	94.59	95.71	95.65	96.51	96.63	96.47	95.70	94.77	93.69	86.24	96.95
			Standard Deviation	0.22	0.23	0.20	0.20	0.18	0.18	0.19	0.20	0.22	0.24	0.35	0.17
	Verizon 272 Affiliates		Circuits Installed	89	79	102	78	78	88	42	80	44	60	43	53
			% Installation Appointments Met	84.27	96.20	77.45	94.87	94.87	94.32	88.10	85.00	90.91	86.67	67.44	90.57
	Non-272 Affiliates		Standard Deviation	0.37	0.19	0.42	0.22	0.22	0.23	0.33	0.36	0.29	0.34	0.47	0.30
			Circuits Installed	1	2	2	1	--	1	--	1	--	1	--	1
			% Installation Appointments Met	100.00	100.00	100.00	100.00	--	100.00	--	100.00	--	0.00	--	100.00
			Standard Deviation	--	0.00	0.00	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	2813	2512	3312	2609	3086	3396	2692	3381	2945	3255	3015	2596
			% Installation Appointments Met	92.57	95.06	96.50	95.86	95.59	92.64	91.86	92.28	92.46	93.33	89.12	91.80
			Standard Deviation	0.26	0.22	0.18	0.20	0.21	0.26	0.27	0.27	0.26	0.25	0.31	0.27
	Verizon 272 Affiliates		Circuits Installed	465	477	586	524	592	805	694	765	656	781	851	598
			% Installation Appointments Met	90.54	93.29	94.54	94.66	95.44	94.41	93.52	91.63	91.92	94.11	89.31	91.64
	Non-272 Affiliates		Standard Deviation	0.29	0.25	0.23	0.23	0.21	0.23	0.25	0.28	0.27	0.24	0.31	0.28
			Circuits Installed	176	253	252	321	301	214	271	324	264	259	269	204
			% Installation Appointments Met	96.59	99.60	96.43	98.13	95.35	98.13	97.05	95.06	95.83	96.91	95.91	99.02
			Standard Deviation	0.18	0.06	0.19	0.14	0.21	0.14	0.17	0.22	0.20	0.17	0.20	0.10
DS3 and above	Non-Affiliate		Circuits Installed	57	78	87	61	70	62	66	78	68	88	78	58
			% Installation Appointments Met	94.74	96.15	100.00	98.36	100.00	100.00	100.00	98.72	97.06	100.00	98.72	100.00
			Standard Deviation	0.23	0.19	0.00	0.13	0.00	0.00	0.00	0.11	0.17	0.00	0.11	0.00
	Verizon 272 Affiliates		Circuits Installed	24	87	48	58	47	34	48	84	38	31	51	31
			% Installation Appointments Met	87.50	97.70	100.00	100.00	97.87	94.12	97.92	97.62	100.00	100.00	100.00	100.00
			Standard Deviation	0.34	0.15	0.00	0.00	0.15	0.24	0.14	0.15	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuits Installed	4	10	5	7	6	16	9	6	2	2	5	6
			% Installation Appointments Met	100.00	100.00	100.00	100.00	100.00	93.75	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.25	0.00	0.00	0.00	0.00	0.00	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NY	DS0	Non-Affiliate	Circuits Installed	307	274	211	278	256	80	161	180	253	207	147	296
			% New Circuit Failures	4.56	4.74	3.32	5.40	3.52	2.50	6.21	8.33	7.11	5.80	2.72	2.03
			Standard Deviation	0.21	0.21	0.18	0.23	0.18	0.16	0.24	0.28	0.26	0.23	0.16	0.14
	Verizon 272 Affiliates		Circuits Installed	1	0	7	2	2	110	157	76	114	104	74	81
			% New Circuit Failures	0.00	--	0.00	0.00	0.00	5.45	7.01	6.58	2.63	1.92	1.35	0.00
			Standard Deviation	--	--	0.00	0.00	0.00	0.23	0.26	0.25	0.16	0.14	0.12	0.00
	Non 272 Affiliates		Circuits Installed	4	4	0	4	4	1	1	3	1	15	5	2
			% New Circuit Failures	0.00	25.00	--	0.00	0.00	0.00	100.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.50	--	0.00	0.00	--	--	0.00	--	0.00	0.00	0.00
DS1	Non-Affiliate		Circuits Installed	2885	2753	2949	3509	3066	3126	3330	2548	3498	3432	2749	2915
			% New Circuit Failures	3.74	5.23	3.29	4.30	3.13	3.58	3.69	3.18	3.49	3.88	3.71	2.92
			Standard Deviation	0.19	0.22	0.18	0.20	0.17	0.19	0.19	0.18	0.18	0.19	0.19	0.17
	Verizon 272 Affiliates		Circuits Installed	129	264	157	96	140	555	608	663	624	594	551	489
			% New Circuit Failures	1.55	0.76	0.64	0.00	1.43	4.32	3.95	4.37	3.85	3.03	2.54	1.84
			Standard Deviation	0.12	0.09	0.08	0.00	0.12	0.20	0.19	0.20	0.19	0.17	0.16	0.13
	Non 272 Affiliates		Circuits Installed	301	154	221	316	337	425	294	278	387	281	311	295
			% New Circuit Failures	0.33	1.30	0.45	0.63	0.30	1.65	1.36	1.08	0.26	1.78	2.25	0.68
			Standard Deviation	0.06	0.11	0.07	0.08	0.05	0.13	0.12	0.10	0.05	0.13	0.15	0.08
DS3 and above	Non-Affiliate		Circuits Installed	90	93	87	133	91	100	62	47	96	81	53	73
			% New Circuit Failures	4.44	5.38	5.75	4.51	2.20	2.00	0.00	2.13	1.04	2.47	0.00	1.37
			Standard Deviation	0.21	0.23	0.23	0.21	0.15	0.14	0.00	0.15	0.10	0.16	0.00	0.12
	Verizon 272 Affiliates		Circuits Installed	15	11	11	24	15	45	34	21	38	32	20	13
			% New Circuit Failures	0.00	0.00	0.00	4.17	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.20	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Non 272 Affiliates		Circuits Installed	7	1	3	2	1	1	0	0	5	4	5	6
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	--	--	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	--	0.00	0.00	--	--	--	--	0.00	0.00	0.00	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NY	DS0	Non-Affiliate	Circuits Installed	145	120	185	326	207	315	267	170	186	287	111	109
			% New Circuit Failures	3.45	10.00	4.32	10.74	10.63	5.08	2.25	7.06	8.06	4.88	4.50	3.67
			Standard Deviation	0.18	0.30	0.20	0.31	0.31	0.22	0.15	0.26	0.27	0.22	0.21	0.19
	Verizon 272 Affiliates		Circuits Installed	75	89	79	102	78	78	88	42	80	44	60	43
			% New Circuit Failures	1.33	6.74	2.53	7.84	10.26	1.28	2.27	4.76	8.75	6.82	1.67	6.98
			Standard Deviation	0.12	0.25	0.16	0.27	0.31	0.11	0.15	0.22	0.28	0.25	0.13	0.26
	Non-272 Affiliates		Circuits Installed	4	1	2	2	1	--	1	--	1	--	1	--
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	--	0.00	--	0.00	--	0.00	--
			Standard Deviation	0.00	--	0.00	0.00	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	2884	2813	2512	3312	2609	3086	3396	2692	3381	2945	3255	3015
			% New Circuit Failures	4.58	4.76	3.78	4.77	5.98	5.02	5.27	4.57	4.20	5.13	4.30	5.41
			Standard Deviation	0.21	0.21	0.19	0.21	0.24	0.22	0.22	0.21	0.20	0.22	0.20	0.23
		Verizon 272 Affiliates	Circuits Installed	422	465	477	586	524	592	805	694	765	656	781	851
			% New Circuit Failures	4.27	3.66	5.24	3.75	4.01	4.22	3.73	3.89	4.97	3.35	4.10	2.47
			Standard Deviation	0.20	0.19	0.22	0.19	0.20	0.20	0.19	0.19	0.22	0.18	0.20	0.16
		Non-272 Affiliates	Circuits Installed	183	176	253	252	321	301	214	271	324	264	259	269
			% New Circuit Failures	0.00	0.57	0.79	5.56	4.05	1.99	3.74	4.80	2.78	0.38	1.54	2.97
			Standard Deviation	0.00	0.08	0.09	0.23	0.20	0.14	0.19	0.21	0.16	0.06	0.12	0.17
	DS3	Non-Affiliate	Circuits Installed	93	57	78	87	61	70	62	66	78	68	88	78
			% New Circuit Failures	5.38	5.26	1.28	2.30	1.64	2.86	4.84	4.55	1.28	7.35	2.27	5.13
			Standard Deviation	0.23	0.23	0.11	0.15	0.13	0.17	0.22	0.21	0.11	0.26	0.15	0.22
		Verizon 272 Affiliates	Circuits Installed	27	24	87	48	58	47	34	48	84	38	31	51
			% New Circuit Failures	7.41	12.50	2.30	4.17	1.72	0.00	2.94	0.00	2.38	0.00	0.00	1.96
			Standard Deviation	0.27	0.34	0.15	0.20	0.13	0.00	0.17	0.00	0.15	0.00	0.00	0.14
		Non-272 Affiliates	Circuits Installed	5	4	10	5	7	6	16	9	6	2	2	5
			% New Circuit Failures	0.00	0.00	10.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.32	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NY	DS0	Non-Affiliate	Circuits in Service	25495	24371	23984	23527	23109	14504	14331	14110	13802	13588	13331	13027
			Failure Report Rate	1.78	2.23	1.93	1.88	1.62	1.83	2.54	2.08	1.79	2.36	1.95	1.84
			Standard Deviation	0.13	0.15	0.14	0.14	0.13	0.13	0.16	0.14	0.13	0.15	0.14	0.13
	Verizon 272 Affiliates		Circuits in Service	89	95	59	65	60	8387	8310	8176	8051	7891	7780	7683
			Failure Report Rate	1.12	1.05	0.00	1.54	6.67	1.78	2.05	1.94	1.30	2.08	1.32	1.29
			Standard Deviation	0.11	0.10	0.00	0.12	0.25	0.13	0.14	0.14	0.11	0.14	0.11	0.11
	Non 272 Affiliates		Circuits in Service	149	145	113	115	113	113	112	110	122	125	127	128
			Failure Report Rate	4.03	2.07	2.65	5.22	1.77	0.88	1.79	0.91	2.46	0.00	3.15	0.78
			Standard Deviation	0.20	0.14	0.16	0.22	0.13	0.09	0.13	0.10	0.16	0.00	0.18	0.09
DS1	Non-Affiliate		Circuits in Service	104872	105530	105913	106514	107582	87910	88663	89698	91224	91851	92691	93693
			Failure Report Rate	2.07	1.87	2.17	2.40	1.94	2.69	2.94	2.64	2.32	3.47	1.99	1.99
			Standard Deviation	0.14	0.14	0.15	0.15	0.14	0.16	0.17	0.16	0.15	0.18	0.14	0.14
	Verizon 272 Affiliates		Circuits in Service	1067	1170	531	639	711	21498	21676	21749	21912	21683	21671	21643
			Failure Report Rate	0.66	2.05	6.97	7.20	4.08	2.20	2.24	2.13	1.76	2.87	1.74	1.55
			Standard Deviation	0.08	0.14	0.25	0.26	0.20	0.15	0.15	0.14	0.13	0.17	0.13	0.12
	Non 272 Affiliates		Circuits in Service	10165	10369	10585	10861	11276	11494	11607	11845	12097	12211	13216	13245
			Failure Report Rate	1.52	1.44	1.76	2.02	1.52	1.82	1.94	1.47	1.39	2.27	1.39	1.39
			Standard Deviation	0.12	0.12	0.13	0.14	0.12	0.13	0.14	0.12	0.12	0.15	0.12	0.12
DS3 and above	Non-Affiliate		Circuits in Service	2523	2552	2590	2621	2688	2147	2138	2177	2180	2196	2227	2259
			Failure Report Rate	1.31	1.49	1.39	2.02	1.41	0.79	1.50	1.33	1.15	1.73	0.67	1.20
			Standard Deviation	0.11	0.12	0.12	0.14	0.12	0.09	0.12	0.11	0.11	0.13	0.08	0.11
	Verizon 272 Affiliates		Circuits in Service	130	131	72	80	102	675	679	701	714	741	732	745
			Failure Report Rate	0.77	1.53	5.56	15.00	3.92	1.33	1.77	1.14	1.54	2.97	1.78	2.28
			Standard Deviation	0.09	0.12	0.23	0.36	0.20	0.11	0.13	0.11	0.12	0.17	0.13	0.15
	Non 272 Affiliates		Circuits in Service	262	265	203	204	205	204	203	208	210	215	329	333
			Failure Report Rate	0.76	0.75	0.00	0.00	1.95	0.00	0.49	0.00	0.48	1.86	0.61	0.30
			Standard Deviation	0.09	0.09	0.00	0.00	0.14	0.00	0.07	0.00	0.07	0.14	0.08	0.05

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NY	DS0	Non-Affiliate	Circuits in Service	12764	12554	12314	12144	11863	11631	11477	11210	11085	11015	10940	10782
			Failure Report Rate	1.83	1.25	1.79	4.02	2.09	2.05	1.91	2.27	2.10	2.02	1.65	2.22
			Standard Deviation	0.13	0.11	0.13	0.20	0.14	0.14	0.14	0.15	0.14	0.14	0.13	0.15
	Verizon 272 Affiliates		Circuits in Service	7671	7623	7562	7480	7392	7311	7185	7084	6930	6896	6789	6711
			Failure Report Rate	2.03	1.39	1.80	3.64	1.52	1.49	1.81	1.93	1.49	1.29	1.19	1.83
			Standard Deviation	0.14	0.12	0.13	0.19	0.12	0.12	0.13	0.14	0.12	0.11	0.11	0.13
	Non-272 Affiliates		Circuits in Service	125	126	146	144	142	136	134	133	131	131	128	129
			Failure Report Rate	3.20	1.59	2.74	9.72	2.82	0.74	5.22	5.26	4.58	6.11	0.78	3.10
			Standard Deviation	0.18	0.13	0.16	0.30	0.17	0.09	0.22	0.22	0.21	0.24	0.09	0.17
DS1	Non-Affiliate		Circuits in Service	94352	95314	96975	98458	101691	103052	103845	104865	106284	106983	108353	109122
			Failure Report Rate	2.19	1.84	2.02	3.86	2.09	2.69	2.80	2.68	2.14	1.99	2.13	2.03
			Standard Deviation	0.15	0.13	0.14	0.19	0.14	0.16	0.17	0.16	0.14	0.14	0.14	0.14
	Verizon 272 Affiliates		Circuits in Service	23570	24274	24331	24436	24520	24616	24756	24975	25297	25429	25733	25898
			Failure Report Rate	1.76	1.26	1.63	3.09	1.68	1.98	1.97	2.09	1.92	1.73	1.55	1.98
			Standard Deviation	0.13	0.11	0.13	0.17	0.13	0.14	0.14	0.14	0.14	0.13	0.12	0.14
	Non-272 Affiliates		Circuits in Service	13259	13317	13557	13612	13775	13796	13825	13897	14010	14011	13920	13867
			Failure Report Rate	1.52	1.22	1.38	2.82	1.58	1.67	1.94	2.06	1.57	1.39	1.49	1.87
			Standard Deviation	0.12	0.11	0.12	0.17	0.12	0.13	0.14	0.14	0.12	0.12	0.12	0.14
DS3	Non-Affiliate		Circuits in Service	2251	2292	2309	2341	2432	2476	2489	2517	2553	2564	2579	2599
			Failure Report Rate	0.76	0.87	0.69	1.45	0.86	1.33	1.08	0.83	0.94	0.90	0.89	0.85
			Standard Deviation	0.09	0.09	0.08	0.12	0.09	0.11	0.10	0.09	0.10	0.09	0.09	0.09
	Verizon 272 Affiliates		Circuits in Service	932	1097	1143	1185	1248	1259	1297	1373	1412	1410	1441	1459
			Failure Report Rate	1.72	1.09	1.22	2.36	0.96	0.56	0.93	0.95	0.85	0.64	0.97	0.34
			Standard Deviation	0.13	0.10	0.11	0.15	0.10	0.07	0.10	0.10	0.09	0.08	0.10	0.06
	Non-272 Affiliates		Circuits in Service	302	311	356	361	362	369	371	375	373	373	374	377
			Failure Report Rate	0.99	0.64	0.56	2.22	1.38	0.27	1.62	1.07	1.07	1.34	0.53	1.06
			Standard Deviation	0.10	0.08	0.07	0.15	0.12	0.05	0.13	0.10	0.10	0.12	0.07	0.10

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NY	DS0	Non-Affiliate	Trouble Reports	455	543	464	443	374	265	364	293	247	321	260	240
			AverageRepair Interval	7.09	6.87	6.34	6.94	6.26	8.33	9.20	7.38	6.54	10.91	5.94	6.57
			Standard Deviation	6.81	8.51	6.83	8.44	6.62	7.37	10.58	8.64	6.38	17.53	6.21	6.39
	Verizon 272 Affiliates		Trouble Reports	1	1	0	1	4	149	170	159	105	164	103	99
			AverageRepair Interval	3.17	5.35	--	9.73	12.84	6.94	7.54	7.71	6.42	9.57	7.43	8.17
			Standard Deviation	--	--	--	--	23.83	6.62	7.91	8.78	6.56	8.84	7.77	8.85
	Non 272 Affiliates		Trouble Reports	6	3	3	6	2	1	2	1	3	0	4	1
			AverageRepair Interval	5.52	8.11	3.91	11.38	23.73	60.00	8.97	11.10	5.02	--	3.75	1.00
			Standard Deviation	3.69	7.98	3.11	8.11	18.75	--	1.39	--	2.12	--	2.34	--
DS1	Non-Affiliate		Trouble Reports	2168	1969	2300	2556	2085	2365	2605	2368	2119	3186	1846	1863
			AverageRepair Interval	7.72	7.38	7.93	7.62	7.95	8.70	9.15	7.99	7.42	11.25	6.92	7.21
			Standard Deviation	7.45	6.67	7.21	6.83	8.46	7.92	8.80	7.63	7.10	11.68	6.25	6.01
	Verizon 272 Affiliates		Trouble Reports	7	24	37	46	29	472	485	464	386	622	377	336
			AverageRepair Interval	4.56	6.35	9.64	6.37	5.69	8.17	8.88	7.54	7.78	11.03	6.92	6.71
			Standard Deviation	2.91	5.59	10.20	5.63	6.67	7.50	8.24	7.27	8.21	10.91	6.68	6.99
	Non 272 Affiliates		Trouble Reports	155	149	186	219	171	209	225	174	168	277	184	184
			AverageRepair Interval	7.41	7.73	8.06	7.14	8.31	8.50	7.50	8.28	8.31	12.64	7.27	6.59
			Standard Deviation	6.48	6.64	7.89	7.42	8.51	6.70	7.57	7.85	7.69	13.09	7.77	5.85
DS3 and above	Non-Affiliate		Trouble Reports	33	38	36	53	38	17	32	29	25	38	15	27
			AverageRepair Interval	8.26	8.88	3.98	5.14	4.64	8.24	5.63	8.27	4.55	11.55	7.35	6.31
			Standard Deviation	9.80	9.12	3.63	4.75	5.16	8.48	5.05	9.13	3.31	10.14	8.51	5.44
	Verizon 272 Affiliates		Trouble Reports	1	2	4	12	4	9	12	8	11	22	13	17
			AverageRepair Interval	1.37	6.97	8.50	18.41	6.38	6.57	6.14	7.09	7.02	13.90	8.94	9.03
			Standard Deviation	--	8.41	2.81	37.90	10.69	4.62	5.35	6.73	7.60	11.18	13.98	13.91
	Non 272 Affiliates		Trouble Reports	2	2	0	0	4	0	1	0	1	4	2	1
			AverageRepair Interval	3.22	1.78	--	--	9.34	--	0.95	--	3.07	10.09	1.37	6.27
			Standard Deviation	3.51	0.99	--	--	8.12	--	--	--	--	9.73	1.04	--

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
NY	DS0	Non-Affiliate	Trouble Reports	234	157	220	488	248	238	219	254	233	222	180	239
			AverageRepair Interval	5.86	6.32	8.09	6.56	6.24	6.92	9.60	7.82	7.22	6.77	6.37	5.11
			Standard Deviation	6.92	6.06	9.57	7.02	6.34	8.02	11.51	8.25	9.65	6.53	6.55	5.30
	Verizon 272 Affiliates		Trouble Reports	156	106	136	272	112	109	130	137	103	89	81	123
			AverageRepair Interval	6.78	7.04	7.55	7.48	6.35	8.65	8.63	8.59	7.33	7.89	9.13	5.87
			Standard Deviation	8.77	7.87	7.04	6.74	6.49	9.59	9.80	7.29	7.53	10.20	10.56	5.65
	Non-272 Affiliates		Trouble Reports	4	2	4	14	4	1	7	7	6	8	1	4
			AverageRepair Interval	2.22	10.73	8.14	5.04	3.84	5.23	17.11	23.30	7.89	8.37	1.75	2.47
			Standard Deviation	0.99	13.21	3.45	2.22	3.07	--	26.46	24.30	5.68	5.41	--	1.67
DS1	Non-Affiliate		Trouble Reports	2067	1756	1958	3796	2122	2769	2911	2812	2278	2132	2307	2218
			AverageRepair Interval	7.24	6.91	6.39	7.22	7.76	7.54	9.16	8.53	7.52	7.33	7.60	6.07
			Standard Deviation	7.22	6.97	6.15	6.73	7.36	6.95	9.26	7.96	8.06	6.91	7.19	5.76
	Verizon 272 Affiliates		Trouble Reports	415	306	396	754	411	487	487	521	486	441	398	512
			AverageRepair Interval	7.04	7.24	6.96	6.97	6.80	7.27	8.86	8.63	7.57	6.93	7.40	5.44
			Standard Deviation	7.51	7.59	7.05	6.84	5.57	6.85	8.91	9.16	7.85	6.17	7.96	5.35
	Non-272 Affiliates		Trouble Reports	202	162	187	384	217	230	268	286	220	195	208	259
			AverageRepair Interval	7.19	7.35	7.03	7.77	7.14	8.55	9.44	8.03	8.70	7.30	7.79	5.37
			Standard Deviation	7.85	6.43	7.62	7.80	6.39	6.47	8.78	7.97	10.35	5.49	9.79	4.99
DS3	Non-Affiliate		Trouble Reports	17	20	16	34	21	33	27	21	24	23	23	22
			AverageRepair Interval	4.47	5.92	3.51	3.24	3.86	5.65	5.36	6.32	4.91	7.81	3.95	6.23
			Standard Deviation	4.97	4.62	2.28	2.93	2.26	5.42	4.32	10.18	5.11	6.61	3.17	4.96
	Verizon 272 Affiliates		Trouble Reports	16	12	14	28	12	7	12	13	12	9	14	5
			AverageRepair Interval	7.18	7.76	4.51	6.01	7.03	5.49	7.09	4.94	3.70	10.16	5.91	4.82
			Standard Deviation	9.95	6.25	2.45	5.84	8.73	1.96	5.48	5.67	2.58	19.16	3.54	2.54
	Non-272 Affiliates		Trouble Reports	3	2	2	8	5	1	6	4	4	5	2	4
			AverageRepair Interval	11.33	3.09	5.95	3.22	5.13	3.95	2.61	7.68	1.77	3.89	4.62	3.90
			Standard Deviation	14.31	1.83	2.69	1.43	2.58	--	2.26	4.60	1.20	2.40	2.50	4.04

VERIZON NEW YORK 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATE	RECORDS	594	390	347	2034	1177	3208	3308	3657	7195	3358	2400	2303
	INTERVALS	0:51	2:07	1:39	1:55	1:09	1:28	1:24	1:13	1:21	1:36	1:11	0:58
	STD. DEV.	0:55	0:28	1:43	3:06	1:13	1:56	1:55	2:04	1:00	3:12	1:43	1:15
NON AFFILIATES	RECORDS	15547	21939	23534	15075	13242	16063	12048	12210	11443	15615	9224	28631
	INTERVALS	1:34	1:46	1:33	1:09	1:20	1:11	1:49	1:21	1:05	1:10	1:11	2:09
	STD. DEV.	4:34	1:47	1:43	1:34	7:06	2:51	9:21	1:52	1:35	1:36	1:50	1:47

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the 272 affiliate and non-affiliates. The report also indicates the number of records processed each month for the affiliate and non-affiliates. Also included in this report is the standard deviation calculation for the 272 affiliate and non-affiliates. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins.

VERIZON NEW YORK 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATE	RECORDS	2750	1572	4310	1620	1799	1468	1500	1715	1938	1392	3242	1371
	INTERVALS	0:50	1:43	1:59	0:56	0:57	1:10	1:01	1:26	1:10	1:03	2:31	1:00
	STD. DEV.	1:13	2:23	2:56	1:25	2:10	2:06	1:29	2:10	1:51	1:21	3:37	1:41
NON AFFILIATES	RECORDS	9870	11148	12325	12980	19252	10792	8277	11108	15566	12537	11682	10248
	INTERVALS	0:59	1:14	1:25	1:13	1:17	1:08	1:12	1:12	1:11	1:06	1:07	1:05
		1:27	1:48	1:47	2:18	1:33	2:08	1:35	2:56	1:21	1:09	1:23	1:10

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the 272 affiliate and non-affiliates. The report also indicates the number of records processed each month for the affiliate and non-affiliates. Also included in this report is the standard deviation calculation for the 272 affiliate and non-affiliates. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PA	DS0	Non-Affiliate	Circuit Orders	138	110	189	151	161	137	104	123	100	106	100	73
			% Confirmed on Time	97.10	95.45	97.88	96.03	99.38	97.08	99.04	91.06	97.00	99.06	95.00	95.89
			Standard Deviation	0.17	0.21	0.14	0.20	0.08	0.17	0.10	0.29	0.17	0.10	0.22	0.20
	Verizon 272 Affiliates		Circuit Orders	3	2	1	1	2	114	58	90	93	166	44	38
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	96.49	98.28	91.11	95.70	97.59	97.73	97.37
			Standard Deviation	0.00	0.00	--	--	0.00	0.18	0.13	0.29	0.20	0.15	0.15	0.16
	Non 272 Affiliates		Circuit Orders	2	1	3	5	0	2	2	3	3	1	2	1
			% Confirmed on Time	100.00	100.00	100.00	100.00	--	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	--	0.00	0.00	--	0.00	0.00	0.00	0.00	--	0.00	--
DS1	Non-Affiliate		Circuit Orders	1399	1425	1588	1506	1345	1146	1067	1177	1185	1249	1114	1030
			% Confirmed on Time	98.28	98.18	98.17	98.21	97.47	97.29	96.06	96.60	97.05	97.04	96.32	97.86
			Standard Deviation	0.13	0.13	0.13	0.13	0.16	0.16	0.19	0.18	0.17	0.17	0.19	0.14
	Verizon 272 Affiliates		Circuit Orders	35	58	26	62	24	348	238	278	317	217	239	202
			% Confirmed on Time	100.00	96.55	100.00	98.39	100.00	97.99	96.64	91.73	98.74	97.70	94.56	97.03
			Standard Deviation	0.00	0.18	0.00	0.13	0.00	0.14	0.18	0.28	0.11	0.15	0.23	0.17
	Non 272 Affiliates		Circuit Orders	74	70	59	40	59	23	15	32	34	23	36	22
			% Confirmed on Time	98.65	94.29	89.83	95.00	96.61	95.65	93.33	96.88	97.06	65.22	97.22	90.91
			Standard Deviation	0.12	0.23	0.30	0.22	0.18	0.21	0.26	0.18	0.17	0.49	0.17	0.29
DS3 and above	Non-Affiliate		Circuit Orders	54	57	54	43	50	44	35	54	50	27	43	41
			% Confirmed on Time	94.44	92.98	87.04	88.37	96.00	84.09	88.57	90.74	84.00	74.07	88.37	92.68
			Standard Deviation	0.23	0.26	0.34	0.32	0.20	0.37	0.32	0.29	0.37	0.45	0.32	0.26
	Verizon 272 Affiliates		Circuit Orders	13	3	6	8	5	13	11	21	7	7	15	12
			% Confirmed on Time	92.31	100.00	83.33	87.50	100.00	69.23	72.73	71.43	100.00	85.71	93.33	91.67
			Standard Deviation	0.28	0.00	0.41	0.35	0.00	0.48	0.47	0.46	0.00	0.38	0.26	0.29
	Non 272 Affiliates		Circuit Orders	2	11	0	2	9	0	4	10	6	6	5	4
			% Confirmed on Time	100.00	90.91	--	0.00	77.78	--	100.00	70.00	66.67	66.67	100.00	100.00
			Standard Deviation	0.00	0.30	--	0.00	0.44	--	0.00	0.48	0.52	0.52	0.00	0.00

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PA	DS0	Non-Affiliate	Circuit Orders	76	136	87	78	79	71	87	72	70	44	49	67
			% Confirmed on Time	98.68	98.53	95.40	98.72	100.00	100.00	98.85	95.83	100.00	100.00	97.96	100.00
			Standard Deviation	0.11	0.12	0.21	0.11	0.00	0.00	0.11	0.20	0.00	0.00	0.14	0.00
	Verizon 272 Affiliates		Circuit Orders	54	149	192	82	84	53	32	35	30	49	37	20
			% Confirmed on Time	96.30	98.66	100.00	98.78	98.81	96.23	96.88	97.14	100.00	93.88	97.30	95.00
			Standard Deviation	0.19	0.12	0.00	0.11	0.11	0.19	0.18	0.17	0.00	0.24	0.16	0.22
	Non-272 Affiliates		Circuit Orders	--	--	--	2	1	--	--	3	2	--	--	--
			% Confirmed on Time	--	--	--	100.00	100.00	--	--	100.00	100.00	--	--	--
			Standard Deviation	--	--	--	0.00	--	--	--	0.00	0.00	--	--	--
DS1	Non-Affiliate		Circuit Orders	1019	1171	1348	1123	1313	1142	1095	1362	1172	1278	1083	1006
			% Confirmed on Time	98.92	97.95	98.15	98.31	98.02	97.90	98.45	97.36	98.29	97.97	96.68	98.01
			Standard Deviation	0.10	0.14	0.13	0.13	0.14	0.14	0.12	0.16	0.13	0.14	0.18	0.14
	Verizon 272 Affiliates		Circuit Orders	272	300	289	199	187	253	281	323	286	337	311	306
			% Confirmed on Time	99.63	98.67	98.27	97.99	99.47	98.81	98.93	97.83	98.60	96.74	96.78	97.06
			Standard Deviation	0.06	0.11	0.13	0.14	0.07	0.11	0.10	0.15	0.12	0.18	0.18	0.17
	Non-272 Affiliates		Circuit Orders	169	220	266	137	169	77	49	30	39	49	25	13
			% Confirmed on Time	99.41	97.27	97.74	99.27	98.22	98.70	97.96	86.67	94.87	95.92	92.00	92.31
			Standard Deviation	0.08	0.16	0.15	0.09	0.13	0.11	0.14	0.35	0.22	0.20	0.28	0.28
DS3	Non-Affiliate		Circuit Orders	47	38	39	30	40	40	66	58	43	47	38	40
			% Confirmed on Time	93.62	89.47	89.74	83.33	97.50	95.00	87.88	98.28	90.70	87.23	86.84	85.00
			Standard Deviation	0.25	0.31	0.31	0.38	0.16	0.22	0.33	0.13	0.29	0.34	0.34	0.36
	Verizon 272 Affiliates		Circuit Orders	28	29	23	31	21	29	18	19	18	23	20	27
			% Confirmed on Time	96.43	96.55	82.61	90.32	100.00	75.86	100.00	94.74	94.44	82.61	95.00	96.30
			Standard Deviation	0.19	0.19	0.39	0.30	0.00	0.44	0.00	0.23	0.24	0.39	0.22	0.19
	Non-272 Affiliates		Circuit Orders	1	1	8	9	4	11	5	1	2	1	--	--
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	0.00	100.00	100.00	100.00	--	--
			Standard Deviation	--	--	0.00	0.00	0.00	0.00	0.00	--	0.00	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PA	DS0	Non-Affiliate	Circuits Installed	176	194	133	181	158	105	100	106	104	177	262	137
			% Installation Appointments Met	92.05	93.30	84.96	87.29	88.61	87.62	87.00	87.74	92.31	95.48	91.60	83.94
			Standard Deviation	0.27	0.25	0.36	0.20	0.32	0.33	0.34	0.33	0.27	0.21	0.28	0.37
	Verizon 272 Affiliates		Circuits Installed	1	1	0	1	0	69	86	85	73	130	95	54
			% Installation Appointments Met	100.00	100.00	--	0.00	--	82.61	82.56	88.24	87.67	94.62	88.42	83.33
			Standard Deviation	--	--	--	--	--	0.38	0.38	0.32	0.33	0.23	0.32	0.38
	Non 272 Affiliates		Circuits Installed	2	2	1	7	1	1	1	2	4	1	1	3
			% Installation Appointments Met	50.00	100.00	100.00	100.00	100.00	0.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.71	0.00	--	0.00	--	--	--	0.00	0.00	--	--	0.00
DS1	Non-Affiliate		Circuits Installed	2208	1998	2862	2549	2680	2136	1697	2370	2336	2602	2401	2099
			% Installation Appointments Met	94.34	94.29	95.70	93.68	93.84	93.54	91.63	92.45	91.82	94.24	93.63	92.33
			Standard Deviation	0.23	0.23	0.20	0.13	0.24	0.25	0.28	0.26	0.27	0.23	0.24	0.27
	Verizon 272 Affiliates		Circuits Installed	18	41	86	49	28	363	344	371	315	310	257	249
			% Installation Appointments Met	100.00	85.37	96.51	100.00	92.86	91.46	85.47	89.76	90.48	91.94	91.05	90.76
			Standard Deviation	0.00	0.36	0.18	0.13	0.26	0.28	0.35	0.30	0.29	0.27	0.29	0.29
	Non 272 Affiliates		Circuits Installed	76	76	164	91	106	87	44	41	77	53	96	51
			% Installation Appointments Met	96.05	90.79	96.34	90.11	71.70	74.71	88.64	75.61	57.14	81.13	93.75	70.59
			Standard Deviation	0.20	0.29	0.19	0.22	0.45	0.44	0.32	0.43	0.50	0.39	0.24	0.46
DS3 and above	Non-Affiliate		Circuits Installed	78	50	60	62	50	59	36	48	73	38	54	54
			% Installation Appointments Met	76.92	92.00	90.00	90.32	94.00	79.66	94.44	95.83	89.04	84.21	88.89	90.74
			Standard Deviation	0.42	0.27	0.30	0.32	0.24	0.41	0.23	0.20	0.31	0.37	0.32	0.29
	Verizon 272 Affiliates		Circuits Installed	3	12	4	8	10	19	12	11	7	11	7	16
			% Installation Appointments Met	100.00	100.00	100.00	50.00	90.00	89.47	50.00	63.64	85.71	54.55	100.00	93.75
			Standard Deviation	0.00	0.00	0.00	0.35	0.32	0.32	0.52	0.50	0.38	0.52	0.00	0.25
	Non 272 Affiliates		Circuits Installed	0	10	7	1	3	5	6	5	14	11	7	16
			% Installation Appointments Met	--	90.00	85.71	100.00	100.00	100.00	83.33	100.00	92.86	90.91	100.00	75.00
			Standard Deviation	--	0.32	0.38	0.00	0.00	0.00	0.41	0.00	0.27	0.30	0.00	0.45

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PA	DS0	Non-Affiliate	Circuits Installed	172	158	250	295	344	229	149	378	338	171	99	79
			% Installation Appointments Met	95.35	88.61	89.60	97.63	98.55	97.82	97.32	96.56	96.15	95.91	96.97	92.41
			Standard Deviation	0.21	0.32	0.31	0.15	0.12	0.15	0.16	0.18	0.19	0.20	0.17	0.27
	Verizon 272 Affiliates		Circuits Installed	59	73	194	122	79	49	45	29	106	109	69	36
			% Installation Appointments Met	89.83	90.41	90.21	90.16	92.41	81.63	86.67	93.10	98.11	98.17	94.20	88.89
	Non-272 Affiliates		Standard Deviation	0.30	0.30	0.30	0.30	0.27	0.39	0.34	0.26	0.14	0.13	0.24	0.32
			Circuits Installed	--	--	--	--	2	1	--	--	4	1	--	--
			% Installation Appointments Met	--	--	--	--	50.00	100.00	--	--	100.00	100.00	--	--
			Standard Deviation	--	--	--	--	0.71	--	--	--	0.00	--	--	--
DS1	Non-Affiliate		Circuits Installed	1901	1927	2277	2017	2413	2390	2070	2027	2167	2024	2218	1820
			% Installation Appointments Met	93.37	95.02	94.95	95.88	95.36	94.69	92.32	93.54	92.71	94.37	94.09	95.05
			Standard Deviation	0.25	0.22	0.22	0.20	0.21	0.22	0.27	0.25	0.26	0.23	0.24	0.22
	Verizon 272 Affiliates		Circuits Installed	303	355	368	337	448	427	344	413	487	505	459	395
			% Installation Appointments Met	94.72	93.52	95.65	95.55	98.21	96.72	97.38	93.95	94.87	95.25	93.25	95.70
	Non-272 Affiliates		Standard Deviation	0.22	0.25	0.20	0.21	0.13	0.18	0.16	0.24	0.22	0.21	0.25	0.20
			Circuits Installed	116	253	188	161	243	171	168	106	139	143	83	68
			% Installation Appointments Met	98.28	100.00	97.34	100.00	99.59	95.32	97.02	87.74	91.37	94.41	96.39	85.29
			Standard Deviation	0.13	0.00	0.16	0.00	0.06	0.21	0.17	0.33	0.28	0.23	0.19	0.36
DS3 and above	Non-Affiliate		Circuits Installed	48	41	58	42	71	39	68	64	55	50	47	39
			% Installation Appointments Met	77.08	100.00	93.10	100.00	97.18	100.00	100.00	98.44	98.18	96.00	97.87	97.44
			Standard Deviation	0.42	0.00	0.26	0.00	0.17	0.00	0.00	0.13	0.13	0.20	0.15	0.16
	Verizon 272 Affiliates		Circuits Installed	14	35	55	35	29	28	36	23	26	22	17	30
			% Installation Appointments Met	71.43	100.00	100.00	88.57	96.55	100.00	100.00	100.00	100.00	95.45	94.12	96.67
			Standard Deviation	0.47	0.00	0.00	0.32	0.19	0.00	0.00	0.00	0.00	0.21	0.24	0.18
	Non-272 Affiliates		Circuits Installed	8	4	13	6	8	11	7	1	5	4	2	2
			% Installation Appointments Met	100.00	100.00	84.62	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.38	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PA	DS0	Non-Affiliate	Circuits Installed	342	178	194	133	181	88	105	100	106	104	177	262
			% New Circuit Failures	4.68	5.62	1.03	2.26	1.66	4.55	2.86	6.00	2.83	2.88	0.00	1.91
			Standard Deviation	0.21	0.23	0.10	0.15	0.13	0.21	0.17	0.24	0.17	0.17	0.00	0.14
	Verizon 272 Affiliates		Circuits Installed	1	1	1	0	1	70	69	86	85	73	130	95
			% New Circuit Failures	0.00	0.00	0.00	--	0.00	5.71	1.45	4.65	4.71	2.74	1.54	5.26
			Standard Deviation	--	--	--	--	--	0.23	0.12	0.21	0.21	0.16	0.12	0.22
	Non 272 Affiliates		Circuits Installed	6	2	2	1	7	1	1	1	2	4	1	1
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	--	0.00	--	--	--	0.00	0.00	--	--
DS1	Non-Affiliate		Circuits Installed	2054	2220	1998	2862	2549	2437	2136	1697	2370	2336	2602	2401
			% New Circuit Failures	1.85	2.70	2.60	2.31	2.35	2.01	2.53	4.07	3.04	3.34	3.07	2.37
			Standard Deviation	0.13	0.16	0.16	0.15	0.15	0.14	0.16	0.20	0.17	0.18	0.17	0.15
	Verizon 272 Affiliates		Circuits Installed	28	18	41	86	49	271	363	344	371	315	310	257
			% New Circuit Failures	0.00	0.00	2.44	2.33	0.00	1.85	2.48	2.91	2.96	2.22	2.90	2.33
			Standard Deviation	0.00	0.00	0.16	0.15	0.00	0.13	0.16	0.17	0.17	0.15	0.17	0.15
	Non 272 Affiliates		Circuits Installed	79	76	76	164	91	106	87	44	41	77	53	96
			% New Circuit Failures	1.27	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.11	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
DS3 and above	Non-Affiliate		Circuits Installed	53	78	50	60	62	39	59	36	48	73	38	54
			% New Circuit Failures	1.89	1.28	2.00	0.00	1.61	0.00	1.69	0.00	8.33	1.37	0.00	0.00
			Standard Deviation	0.14	0.11	0.14	0.00	0.13	0.00	0.13	0.00	0.28	0.12	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	3	3	12	4	8	21	19	12	11	7	11	7
			% New Circuit Failures	0.00	33.33	0.00	0.00	0.00	0.00	5.26	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.58	0.00	0.00	0.00	0.00	0.23	0.00	0.00	0.00	0.00	0.00
	Non 272 Affiliates		Circuits Installed	1	0	10	7	1	3	5	6	5	14	11	7
			% New Circuit Failures	0.00	--	0.00	0.00	0.00	0.00	20.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	0.00	0.00	--	0.00	0.45	0.00	0.00	0.00	0.00	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PA	DS0	Non-Affiliate	Circuits Installed	137	172	158	250	295	344	229	149	378	338	171	99
			% New Circuit Failures	3.65	2.33	4.43	4.80	6.78	1.45	4.37	2.01	4.50	4.44	3.51	3.03
			Standard Deviation	0.19	0.15	0.21	0.21	0.25	0.12	0.20	0.14	0.21	0.21	0.18	0.17
	Verizon 272 Affiliates		Circuits Installed	54	59	73	194	122	79	49	45	29	106	109	69
			% New Circuit Failures	0.00	6.78	6.85	5.67	3.28	7.59	8.16	0.00	0.00	3.77	0.92	11.59
			Standard Deviation	0.00	0.25	0.25	0.23	0.18	0.27	0.28	0.00	0.00	0.19	0.10	0.32
	Non-272 Affiliates		Circuits Installed	3	--	--	--	--	2	1	--	--	4	1	--
			% New Circuit Failures	0.00	--	--	--	--	0.00	0.00	--	--	0.00	0.00	--
			Standard Deviation	0.00	--	--	--	--	0.00	--	--	--	0.00	--	--
	DS1	Non-Affiliate	Circuits Installed	2099	1901	1927	2277	2017	2413	2390	2070	2027	2167	2024	2218
			% New Circuit Failures	2.72	2.68	2.54	2.59	2.08	2.11	2.01	2.17	2.52	3.28	2.17	2.21
			Standard Deviation	0.16	0.16	0.16	0.16	0.14	0.14	0.14	0.15	0.16	0.18	0.15	0.15
		Verizon 272 Affiliates	Circuits Installed	249	303	355	368	337	448	427	344	413	487	505	459
			% New Circuit Failures	2.81	1.98	2.54	2.99	1.48	2.23	3.98	2.62	2.42	2.67	2.77	1.96
			Standard Deviation	0.17	0.14	0.16	0.17	0.12	0.15	0.20	0.16	0.15	0.16	0.16	0.14
		Non-272 Affiliates	Circuits Installed	51	116	253	188	161	243	171	168	106	139	143	83
			% New Circuit Failures	3.92	1.72	0.00	0.53	0.00	2.06	1.17	0.60	0.00	1.44	2.80	0.00
			Standard Deviation	0.20	0.13	0.00	0.07	0.00	0.14	0.11	0.08	0.00	0.12	0.17	0.00
	DS3	Non-Affiliate	Circuits Installed	54	48	41	58	42	71	39	68	64	55	50	47
			% New Circuit Failures	0.00	2.08	2.44	0.00	0.00	2.82	0.00	4.41	1.56	1.82	4.00	2.13
			Standard Deviation	0.00	0.14	0.16	0.00	0.00	0.17	0.00	0.21	0.13	0.13	0.20	0.15
		Verizon 272 Affiliates	Circuits Installed	16	14	35	55	35	29	28	36	23	26	22	17
			% New Circuit Failures	0.00	7.14	0.00	0.00	0.00	3.45	3.57	0.00	0.00	7.69	13.64	11.76
			Standard Deviation	0.00	0.27	0.00	0.00	0.00	0.19	0.19	0.00	0.00	0.27	0.35	0.33
		Non-272 Affiliates	Circuits Installed	16	8	4	13	6	8	11	7	1	5	4	2
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	12.50	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.35	0.00	0.00	--	0.00	0.00	0.00

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PA	DS0	Non-Affiliate	Circuits in Service	17478	17331	17158	16964	16796	12221	12151	12026	11931	11828	11708	11528
			Failure Report Rate	1.68	1.21	0.96	1.10	0.98	1.47	2.26	2.54	1.33	1.86	1.83	2.29
			Standard Deviation	0.13	0.11	0.10	0.10	0.10	0.12	0.15	0.16	0.11	0.14	0.13	0.15
	Verizon 272 Affiliates		Circuits in Service	35	33	33	35	32	4517	4512	4494	4373	4383	4370	4266
			Failure Report Rate	0.00	3.03	0.00	0.00	3.13	1.22	1.66	2.47	1.07	1.69	1.72	1.52
			Standard Deviation	0.00	0.17	0.00	0.00	0.18	0.11	0.13	0.16	0.10	0.13	0.13	0.12
	Non 272 Affiliates		Circuits in Service	104	105	103	108	107	106	107	109	112	113	114	116
			Failure Report Rate	0.96	0.95	0.00	0.93	1.87	2.83	0.93	1.83	2.68	1.77	2.63	0.86
			Standard Deviation	0.10	0.10	0.00	0.10	0.14	0.17	0.10	0.13	0.16	0.13	0.16	0.09
	DS1	Non-Affiliate	Circuits in Service	75550	75758	76004	76468	76686	64889	65396	65895	66399	67003	67419	67900
			Failure Report Rate	1.49	1.33	1.21	1.46	1.07	1.85	2.25	1.96	1.35	1.96	1.41	1.26
			Standard Deviation	0.12	0.11	0.11	0.12	0.10	0.13	0.15	0.14	0.12	0.14	0.12	0.11
	Verizon 272 Affiliates		Circuits in Service	302	332	398	437	460	12931	13020	13124	13203	13204	13231	13146
			Failure Report Rate	0.33	1.51	1.51	0.92	0.00	1.38	1.74	1.71	1.08	1.59	1.16	1.03
			Standard Deviation	0.06	0.12	0.12	0.10	0.00	0.12	0.13	0.13	0.10	0.13	0.11	0.10
	Non 272 Affiliates		Circuits in Service	5173	5241	5376	5435	5526	5570	5597	5613	5650	5553	5670	5662
			Failure Report Rate	1.55	1.01	1.04	1.27	1.25	2.14	2.11	1.82	1.22	1.57	1.82	1.36
			Standard Deviation	0.12	0.10	0.10	0.11	0.11	0.14	0.14	0.13	0.11	0.12	0.13	0.12
	DS3 and above	Non-Affiliate	Circuits in Service	2084	2094	2114	2134	2139	1656	1677	1694	1714	1728	1741	1743
			Failure Report Rate	0.24	0.29	0.38	0.56	0.42	0.42	0.48	0.94	0.64	0.41	0.57	0.57
			Standard Deviation	0.05	0.05	0.06	0.07	0.06	0.06	0.07	0.10	0.08	0.06	0.08	0.08
	Verizon 272 Affiliates		Circuits in Service	68	80	81	82	90	623	620	622	622	627	622	632
			Failure Report Rate	1.47	2.50	0.00	1.22	3.33	1.28	0.81	0.96	0.64	0.64	0.64	0.47
			Standard Deviation	0.12	0.16	0.00	0.11	0.18	0.11	0.09	0.10	0.08	0.08	0.08	0.07
	Non 272 Affiliates		Circuits in Service	248	254	258	258	241	246	248	253	262	270	288	302
			Failure Report Rate	0.40	0.39	0.00	0.39	0.00	0.00	2.82	1.58	0.00	0.74	0.00	0.00
			Standard Deviation	0.06	0.06	0.00	0.06	0.00	0.00	0.17	0.12	0.00	0.09	0.00	0.00

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PA	DS0	Non-Affiliate	Circuits in Service	11336	11186	11007	10911	10842	10717	10671	10598	10521	10409	10348	10282
			Failure Report Rate	2.52	2.07	1.32	4.77	1.70	2.05	1.66	1.70	1.63	2.17	1.47	2.01
			Standard Deviation	0.16	0.14	0.11	0.21	0.13	0.14	0.13	0.13	0.13	0.15	0.12	0.14
	Verizon 272 Affiliates		Circuits in Service	4227	4219	4288	4320	4317	4290	4235	4150	4082	3993	3964	3889
			Failure Report Rate	1.87	1.87	1.87	4.68	1.92	2.12	1.70	1.73	1.96	1.90	1.61	1.98
			Standard Deviation	0.14	0.14	0.14	0.21	0.14	0.14	0.13	0.13	0.14	0.14	0.13	0.14
	Non-272 Affiliates		Circuits in Service	104	100	100	98	98	97	97	96	100	140	140	139
			Failure Report Rate	7.69	16.00	4.00	16.33	6.12	3.09	10.31	7.29	5.00	6.43	5.71	3.60
			Standard Deviation	0.27	0.37	0.20	0.37	0.24	0.17	0.31	0.26	0.22	0.25	0.23	0.19
PA	DS1	Non-Affiliate	Circuits in Service	68118	68202	68219	68515	69278	69816	70208	70486	71219	71850	72037	72386
			Failure Report Rate	1.52	1.07	1.21	2.74	1.42	2.12	2.05	1.79	1.70	1.67	1.47	1.19
			Standard Deviation	0.12	0.10	0.11	0.16	0.12	0.14	0.14	0.13	0.13	0.13	0.12	0.11
	Verizon 272 Affiliates		Circuits in Service	13578	13877	13936	13966	13974	13957	14022	14131	14249	14431	14641	14748
			Failure Report Rate	1.32	0.82	1.13	2.13	1.28	1.90	1.75	1.25	1.26	1.47	1.12	1.17
			Standard Deviation	0.11	0.09	0.11	0.14	0.11	0.14	0.13	0.11	0.11	0.12	0.11	0.11
	Non-272 Affiliates		Circuits in Service	5651	5674	5778	5850	5935	6003	6046	6084	6144	6160	6203	6265
			Failure Report Rate	2.16	1.74	1.14	3.45	1.90	2.90	2.76	1.59	2.34	2.53	1.98	2.35
			Standard Deviation	0.15	0.13	0.11	0.18	0.14	0.17	0.16	0.13	0.15	0.16	0.14	0.15
PA	DS3	Non-Affiliate	Circuits in Service	1746	1757	1771	1783	1831	1830	1854	1883	1914	1928	1940	1946
			Failure Report Rate	0.86	0.63	0.51	0.67	0.55	0.60	0.81	1.22	0.52	0.57	0.62	0.51
			Standard Deviation	0.09	0.08	0.07	0.08	0.07	0.08	0.09	0.11	0.07	0.08	0.08	0.07
	Verizon 272 Affiliates		Circuits in Service	701	769	811	835	856	873	889	903	920	934	940	961
			Failure Report Rate	0.71	0.78	0.62	0.24	0.00	0.57	0.45	1.11	1.63	0.96	0.96	1.46
			Standard Deviation	0.08	0.09	0.08	0.05	--	0.08	0.07	0.10	0.13	0.10	0.10	0.12
	Non-272 Affiliates		Circuits in Service	302	304	314	317	325	336	339	338	331	297	286	287
			Failure Report Rate	0.33	0.66	0.32	1.89	1.23	0.30	0.29	0.30	1.21	1.01	1.05	0.70
			Standard Deviation	0.06	0.08	0.06	0.14	0.11	0.05	0.05	0.05	0.11	0.10	0.10	0.08

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PA	DS0	Non-Affiliate	Trouble Reports	293	210	164	187	164	180	275	306	159	220	214	264
			AverageRepair Interval	4.88	4.41	4.41	4.63	4.03	5.37	4.79	5.41	4.29	5.77	3.00	4.14
			Standard Deviation	4.29	4.80	4.47	4.46	3.31	5.51	3.98	5.57	5.21	8.31	3.20	2.95
	Verizon 272 Affiliates		Trouble Reports	0	1	0	0	1	55	75	111	47	74	75	65
			AverageRepair Interval	--	2.55	--	--	8.38	4.68	5.01	6.70	3.30	4.17	3.91	4.33
			Standard Deviation	--	--	--	--	--	4.57	3.85	6.82	2.72	4.06	3.80	3.45
	Non 272 Affiliates		Trouble Reports	1	1	0	1	2	3	1	2	3	2	3	1
			AverageRepair Interval	1.35	1.32	--	2.70	1.71	3.02	3.63	3.44	2.04	2.33	2.91	0.02
			Standard Deviation	--	--	--	--	2.06	1.75	--	2.46	1.84	1.25	1.68	--
DS1	Non-Affiliate		Trouble Reports	1129	1011	917	1117	820	1199	1469	1294	898	1315	948	856
			AverageRepair Interval	5.28	4.44	4.81	5.29	5.02	5.25	5.29	5.30	5.12	6.09	4.54	4.88
			Standard Deviation	4.84	4.59	4.70	6.25	6.63	5.09	4.99	5.98	5.46	5.96	4.34	5.40
	Verizon 272 Affiliates		Trouble Reports	1	5	6	4	0	178	227	224	143	210	153	136
			AverageRepair Interval	0.68	3.49	4.25	2.04	--	4.99	4.97	4.54	4.92	5.51	4.68	4.57
			Standard Deviation	--	2.47	2.23	1.39	--	4.13	4.50	4.63	4.39	5.17	4.84	4.31
	Non 272 Affiliates		Trouble Reports	80	53	56	69	69	119	118	102	69	87	103	77
			AverageRepair Interval	4.95	3.63	5.17	8.59	5.44	6.04	6.75	5.93	4.64	6.36	6.83	6.17
			Standard Deviation	4.37	2.93	4.24	8.86	3.99	4.67	7.52	5.45	4.71	5.85	7.38	8.60
DS3 and above	Non-Affiliate		Trouble Reports	5	6	8	12	9	7	8	16	11	7	10	10
			AverageRepair Interval	2.94	1.76	2.24	6.71	2.81	4.74	3.23	2.48	5.60	2.43	3.98	4.81
			Standard Deviation	2.56	2.09	0.80	14.61	2.20	3.38	1.78	2.87	5.45	2.36	4.16	2.88
	Verizon 272 Affiliates		Trouble Reports	1	2	0	1	3	8	5	6	4	4	4	3
			AverageRepair Interval	0.50	2.76	--	1.70	5.00	5.43	3.85	2.11	5.18	2.54	2.94	4.52
			Standard Deviation	--	2.56	--	--	2.16	3.93	2.60	1.83	6.13	0.85	2.02	5.78
	Non 272 Affiliates		Trouble Reports	1	1	0	1	0	0	7	4	0	2	0	0
			AverageRepair Interval	0.20	1.63	--	4.27	--	--	2.63	7.17	--	0.55	--	--
			Standard Deviation	--	--	--	--	--	--	2.08	4.38	--	0.07	--	--

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
PA	DS0	Non-Affiliate	Trouble Reports	286	231	145	520	184	220	177	180	172	226	152	207
			AverageRepair Interval	3.42	4.81	3.71	3.68	4.15	5.49	5.89	5.98	5.05	4.97	5.79	6.55
			Standard Deviation	3.09	3.54	3.16	3.27	3.98	6.21	6.37	5.99	5.81	5.98	6.91	7.69
	Verizon 272 Affiliates		Trouble Reports	79	79	80	202	83	91	72	72	80	76	64	77
			AverageRepair Interval	3.02	6.26	3.18	3.40	4.72	6.49	7.13	6.34	5.82	6.34	5.79	5.28
			Standard Deviation	2.77	5.14	3.08	3.36	4.23	8.67	8.38	6.42	5.02	7.50	6.69	4.28
	Non-272 Affiliates		Trouble Reports	8	16	4	16	6	3	10	7	5	9	8	5
			AverageRepair Interval	4.34	3.03	3.04	5.55	5.83	6.48	3.76	4.35	6.34	6.67	5.24	3.56
			Standard Deviation	5.94	1.87	1.36	4.80	4.66	1.10	1.91	2.32	3.25	5.29	2.38	1.95
DS1	Non-Affiliate		Trouble Reports	1035	729	824	1880	986	1478	1440	1263	1210	1200	1062	864
			AverageRepair Interval	4.47	4.08	4.29	4.87	4.34	5.85	5.58	5.65	5.59	5.35	5.41	5.05
			Standard Deviation	4.02	4.06	4.81	5.12	4.33	5.85	5.17	5.50	5.74	5.18	7.16	6.58
	Verizon 272 Affiliates		Trouble Reports	179	114	158	298	179	265	246	176	179	212	164	173
			AverageRepair Interval	4.70	3.49	3.66	3.93	4.54	6.19	5.19	4.82	4.49	4.13	4.62	4.23
			Standard Deviation	4.09	3.89	3.87	3.07	4.04	6.45	5.34	4.39	6.43	3.57	5.77	3.76
	Non-272 Affiliates		Trouble Reports	122	99	66	202	113	174	167	97	144	156	123	147
			AverageRepair Interval	6.09	5.01	4.85	4.88	5.01	6.24	6.71	7.50	6.87	5.96	4.89	5.60
			Standard Deviation	5.57	4.59	4.29	4.18	3.56	5.74	7.34	6.54	6.70	6.68	4.92	5.02
DS3	Non-Affiliate		Trouble Reports	15	11	9	12	10	11	15	23	10	11	12	10
			AverageRepair Interval	4.58	2.59	5.41	2.91	3.41	4.48	6.71	2.64	5.93	5.28	3.14	3.35
			Standard Deviation	4.67	1.63	7.43	2.71	2.74	6.40	5.79	2.49	4.15	3.73	2.09	3.29
	Verizon 272 Affiliates		Trouble Reports	5	6	5	2	--	5	4	10	15	9	9	14
			AverageRepair Interval	2.61	1.26	5.63	9.05	--	1.74	7.93	1.65	2.22	3.81	2.33	4.73
			Standard Deviation	1.36	1.67	7.07	0.00	--	0.90	8.56	0.96	3.03	5.47	2.76	9.01
	Non-272 Affiliates		Trouble Reports	1	2	1	6	4	1	1	1	4	3	3	2
			AverageRepair Interval	4.13	5.72	6.22	3.89	1.49	10.08	16.05	2.43	3.17	3.43	6.35	3.48
			Standard Deviation	--	0.20	--	2.46	0.92	--	--	--	3.34	0.65	7.36	0.75

VERIZON PENNSYLVANIA 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	6118	513	628	347	485	2015	1875	2301	2596	1999	1554	1226
	INTERVALS	1:46	1:04	1:10	2:35	1:40	1:13	1:49	1:03	1:10	1:42	1:16	1:24
	STD. DEV.	2:14	2:10	1:07	2:08	1:15	1:40	3:22	1:40	1:34	2:28	1:50	2:05
NON AFFILIATES	RECORDS	13405	13611	15613	11548	11783	8698	7800	8853	9174	21304	12107	29702
	INTERVALS	12:02	4:33	1:56	1:20	1:26	1:16	1:33	1:22	1:05	2:41	1:14	8:15
	STD. DEV.	119:29	37:50	2:22	6:00	1:58	1:54	2:04	1:42	1:35	2:17	4:09	6:34

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

VERIZON PENNSYLVANIA 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	1145	1025	872	1361	608	114	505	723	2089	1625	3812	752
	INTERVALS	1:09	1:38	1:14	0:56	1:35	1:54	1:08	1:00	1:21	8:50	2:54	1:17
	STD. DEV.	2:21	1:56	2:48	1:15	3:04	1:43	0:54	1:47	2:05	11:22	2:42	1:55
NON AFFILIATES	RECORDS	7616	10268	12180	8896	8753	8121	8477	10357	9500	8034	7657	5178
	INTERVALS	1:09	1:30	1:55	1:26	1:25	3:47	1:23	1:42	1:43	5:31	1:39	1:35
	STD. DEV.	8:08	2:22	2:10	2:03	1:57	4:24	3:12	2:07	2:28	13:54	5:44	2:07

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RI	DS0	Non-Affiliate	Circuit Orders	8	6	11	9	10	4	26	9	6	10	7	2
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	100.00	83.33	100.00	85.71	100.00	
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.41	0.00	0.38	0.00	
	Verizon 272 Affiliates		Circuit Orders	2	4	3	1	0	0	2	6	3	0	1	2
			% Confirmed on Time	100.00	100.00	100.00	100.00	--	--	100.00	100.00	100.00	--	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	--	--	--	0.00	0.00	0.00	--	--	0.00
	Non 272 Affiliates		Circuit Orders	0	0	0	0	0	0	0	0	0	0	0	0
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuit Orders	130	81	128	98	126	111	84	93	80	69	74	81
			% Confirmed on Time	95.38	97.53	100.00	98.98	96.83	95.50	95.24	98.92	100.00	100.00	97.30	98.77
			Standard Deviation	0.21	0.16	0.00	0.10	0.18	0.21	0.21	0.10	0.00	0.00	0.16	0.11
		Verizon 272 Affiliates	Circuit Orders	4	6	5	11	2	29	31	31	35	20	27	16
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	93.55	100.00	100.00	95.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.25	0.00	0.00	0.22	0.00	0.00
		Non 272 Affiliates	Circuit Orders	2	3	11	7	3	4	3	3	6	1	6	4
			% Confirmed on Time	50.00	66.67	100.00	100.00	100.00	100.00	100.00	66.67	83.33	100.00	83.33	100.00
			Standard Deviation	0.71	0.58	0.00	0.00	0.00	0.00	0.00	0.58	0.41	--	0.41	0.00
	DS3 and above	Non-Affiliate	Circuit Orders	5	2	8	3	3	0	1	2	4	0	3	2
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	--	100.00	100.00	100.00	--	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00	--	0.00	0.00
		Verizon 272 Affiliates	Circuit Orders	2	0	1	0	0	0	1	1	1	0	1	0
			% Confirmed on Time	100.00	--	100.00	--	--	--	100.00	100.00	100.00	--	100.00	--
			Standard Deviation	0.00	--	--	--	--	--	--	--	--	--	--	--
		Non 272 Affiliates	Circuit Orders	0	0	0	0	0	0	0	0	0	0	0	1
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RI	DS0	Non-Affiliate	Circuit Orders	5	4	8	2	28	14	21	3	9	4	3	1
			% Confirmed on Time	100.00	100.00	87.50	100.00	100.00	100.00	100.00	100.00	100.00	75.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.35	0.00	0.00	0.00	0.00	0.00	0.00	0.50	0.00	--
	Verizon 272 Affiliates		Circuit Orders	2	3	1	--	7	1	--	--	--	--	1	--
			% Confirmed on Time	100.00	100.00	100.00	--	100.00	100.00	--	--	--	--	0.00	--
			Standard Deviation	0.00	0.00	--	--	0.00	--	--	--	--	--	--	--
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	1
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuit Orders	85	64	86	66	86	93	114	85	93	101	83	108
			% Confirmed on Time	100.00	100.00	100.00	96.97	100.00	98.92	93.86	98.82	100.00	99.01	98.80	100.00
			Standard Deviation	0.00	0.00	0.00	0.17	0.00	0.10	0.24	0.11	0.00	0.10	0.11	0.00
	Verizon 272 Affiliates		Circuit Orders	10	26	36	11	17	16	26	17	13	16	18	17
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	96.15	100.00	100.00	100.00	94.44	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.20	0.00	0.00	0.00	0.24	0.00
	Non-272 Affiliates		Circuit Orders	--	1	2	--	--	--	--	2	--	--	--	--
			% Confirmed on Time	--	100.00	50.00	--	--	--	--	100.00	--	--	--	--
			Standard Deviation	--	--	0.71	--	--	--	--	0.00	--	--	--	--
DS3	Non-Affiliate		Circuit Orders	--	2	4	2	2	2	7	2	2	2	1	3
			% Confirmed on Time	--	100.00	75.00	100.00	100.00	50.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	--	0.00	0.50	0.00	0.00	0.71	0.00	0.00	0.00	0.00	--	0.00
	Verizon 272 Affiliates		Circuit Orders	--	6	4	2	2	--	--	--	--	--	1	1
			% Confirmed on Time	--	100.00	100.00	100.00	100.00	--	--	--	--	--	100.00	100.00
			Standard Deviation	--	0.00	0.00	0.00	0.00	--	--	--	--	--	--	--
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	--
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RI	DS0	Non-Affiliate	Circuits Installed	7	7	13	7	7	5	8	15	10	6	6	2
			% Installation Appointments Met	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	0	0	1	0	0	3	0	7	4	0	2	1
			% Installation Appointments Met	--	--	100.00	--	--	100.00	--	85.71	100.00	--	100.00	100.00
			Standard Deviation	--	--	--	--	--	0.00	--	0.38	0.00	--	0.00	--
	Non 272 Affiliates		Circuits Installed	1	0	0	0	0	0	0	0	0	1	1	1
			% Installation Appointments Met	100.00	--	--	--	--	--	--	--	--	100.00	100.00	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	
DS1	Non-Affiliate		Circuits Installed	177	417	122	117	153	155	95	133	118	101	112	115
			% Installation Appointments Met	97.74	98.56	99.18	94.87	93.46	93.55	94.74	90.98	94.92	94.06	99.11	96.52
			Standard Deviation	0.15	0.12	0.09	0.10	0.25	0.25	0.22	0.29	0.22	0.24	0.09	0.18
	Verizon 272 Affiliates		Circuits Installed	5	3	8	5	9	32	28	36	42	14	25	24
			% Installation Appointments Met	100.00	100.00	100.00	80.00	88.89	75.00	85.71	86.11	97.62	100.00	84.00	95.83
			Standard Deviation	0.00	0.00	0.00	0.00	0.33	0.44	0.36	0.35	0.15	0.00	0.37	0.20
	Non 272 Affiliates		Circuits Installed	8	14	11	5	5	2	7	4	2	6	0	6
			% Installation Appointments Met	100.00	92.86	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	--	100.00
			Standard Deviation	0.00	0.27	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00
DS3 and above	Non-Affiliate		Circuits Installed	1	3	3	6	0	0	1	2	2	1	1	2
			% Installation Appointments Met	100.00	100.00	66.67	100.00	--	--	100.00	0.00	100.00	100.00	100.00	100.00
			Standard Deviation	--	0.00	0.58	0.00	--	--	--	0.00	0.00	--	--	0.00
	Verizon 272 Affiliates		Circuits Installed	0	1	3	2	0	0	0	0	1	0	1	1
			% Installation Appointments Met	--	100.00	66.67	100.00	--	--	--	--	100.00	--	100.00	100.00
			Standard Deviation	--	--	0.58	--	--	--	--	--	--	--	--	--
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	0	0	0	0	0
			% Installation Appointments Met	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RI	DS0	Non-Affiliate	Circuits Installed	1	7	8	4	2	25	22	12	22	9	3	2
			% Installation Appointments Met	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	4.55	88.89	100.00	100.00
			Standard Deviation	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.21	0.33	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	1	2	3	--	4	3	1	--	--	--	--	--
			% Installation Appointments Met	100.00	100.00	100.00	--	100.00	66.67	100.00	--	--	--	--	--
	Non-272 Affiliates		Standard Deviation	--	0.00	0.00	--	0.00	0.58	--	--	--	--	--	--
			Circuits Installed	--	--	--	--	--	1	--	--	--	--	--	--
			% Installation Appointments Met	--	--	--	--	--	100.00	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	115	83	126	150	154	121	109	221	210	193	88	110
			% Installation Appointments Met	93.04	97.59	96.03	90.67	89.61	93.39	89.91	94.12	90.48	91.19	88.64	91.82
			Standard Deviation	0.26	0.15	0.20	0.29	0.31	0.25	0.30	0.24	0.29	0.28	0.32	0.28
	Verizon 272 Affiliates		Circuits Installed	10	20	34	16	11	22	26	20	21	28	28	17
			% Installation Appointments Met	100.00	95.00	94.12	93.75	90.91	95.45	100.00	95.00	100.00	96.43	100.00	100.00
	Non-272 Affiliates		Standard Deviation	0.00	0.22	0.24	0.25	0.30	0.21	0.00	0.22	0.00	0.19	0.00	0.00
			Circuits Installed	3	2	7	5	16	3	--	6	--	1	10	2
			% Installation Appointments Met	100.00	100.00	100.00	100.00	100.00	100.00	--	66.67	--	100.00	100.00	50.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	--	0.52	--	--	0.00	0.71
DS3 and above	Non-Affiliate		Circuits Installed	2	1	13	2	2	2	--	6	1	3	3	--
			% Installation Appointments Met	100.00	100.00	92.31	100.00	100.00	100.00	--	100.00	100.00	100.00	100.00	--
			Standard Deviation	0.00	--	0.28	0.00	0.00	0.00	--	0.00	--	0.00	0.00	--
	Verizon 272 Affiliates		Circuits Installed	--	4	4	3	3	10	1	--	--	--	4	1
			% Installation Appointments Met	--	100.00	100.00	100.00	100.00	100.00	100.00	--	--	--	100.00	100.00
			Standard Deviation	--	0.00	0.00	0.00	0.00	0.00	0.00	--	--	--	0.00	--
	Non-272 Affiliates		Circuits Installed	2	--	--	--	2	--	--	--	--	--	--	--
			% Installation Appointments Met	100.00	--	--	--	100.00	--	--	--	--	--	--	--
			Standard Deviation	0.00	--	--	--	0.00	--	--	--	--	--	--	--

NEW INSTALLATION TROUBLE REPORT RATE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RI	DS0	Non-Affiliate	Circuits Installed	22	7	7	13	7	3	5	8	15	10	6	6
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	13.33	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.35	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	0	0	0	1	0	4	3	0	7	4	0	2
			% New Circuit Failures	--	--	--	0.00	--	0.00	0.00	--	0.00	0.00	--	0.00
			Standard Deviation	--	--	--	--	--	0.00	0.00	--	0.00	0.00	--	0.00
	Non 272 Affiliates		Circuits Installed	0	1	0	0	0	0	0	0	0	0	1	1
			% New Circuit Failures	--	0.00	--	--	--	--	--	--	--	--	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	144	177	417	122	117	138	155	95	133	118	101	112
			% New Circuit Failures	0.00	3.39	1.92	4.10	0.85	3.62	2.58	6.32	0.00	2.54	0.99	0.00
			Standard Deviation	0.00	0.18	0.14	0.20	0.09	0.19	0.16	0.24	0.00	0.16	0.10	0.00
	Verizon 272 Affiliates		Circuits Installed	5	5	3	8	5	24	32	28	36	42	14	25
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	8.33	0.00	7.14	0.00	4.76	0.00	4.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.28	0.00	0.26	0.00	0.22	0.00	0.20
	Non 272 Affiliates		Circuits Installed	1	8	14	11	5	5	2	7	4	2	6	0
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--
			Standard Deviation	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--
DS3 and above	Non-Affiliate		Circuits Installed	2	1	3	3	6	0	0	1	2	2	1	1
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	--	--	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	--	0.00	0.00	0.00	--	--	--	0.00	0.00	--	--
	Verizon 272 Affiliates		Circuits Installed	4	0	1	3	2	0	0	0	0	1	0	1
			% New Circuit Failures	0.00	--	0.00	0.00	0.00	--	--	--	--	0.00	--	0.00
			Standard Deviation	0.00	--	--	0.00	0.00	--	--	--	--	--	--	--
	Non 272 Affiliates		Circuits Installed	1	0	0	0	0	0	0	0	0	0	0	0
			% New Circuit Failures	0.00	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

NEW INSTALLATION TROUBLE REPORT RATE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RI	DS0	Non-Affiliate	Circuits Installed	2	1	7	8	4	2	25	22	12	22	9	3
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	4.00	4.55	8.33	0.00	0.00	0.00
			Standard Deviation	0.00	--	0.00	0.00	0.00	0.00	0.20	0.21	0.29	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	1	1	2	3	--	4	3	1	--	--	--	--
			% New Circuit Failures	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00	--	--	--	--
			Standard Deviation	--	--	0.00	0.00	--	0.00	0.00	--	--	--	--	--
	Non-272 Affiliates		Circuits Installed	1	--	--	--	--	--	1	--	--	--	--	--
			% New Circuit Failures	0.00	--	--	--	--	--	0.00	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	115	115	83	126	150	154	121	109	221	210	193	88
			% New Circuit Failures	1.74	0.87	0.00	2.38	1.33	3.90	2.48	0.00	0.90	3.33	2.07	1.14
			Standard Deviation	0.13	0.09	0.00	0.15	0.12	0.19	0.16	0.00	0.09	0.18	0.14	0.11
		Verizon 272 Affiliates	Circuits Installed	24	10	20	34	16	11	22	26	20	21	28	28
			% New Circuit Failures	0.00	0.00	0.00	0.00	6.25	0.00	4.55	3.85	0.00	0.00	3.57	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.25	0.00	0.21	0.20	0.00	0.00	0.19	0.00
		Non-272 Affiliates	Circuits Installed	6	3	2	7	5	16	3	--	6	--	1	10
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	--	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	--	--	0.00
	DS3	Non-Affiliate	Circuits Installed	2	2	1	13	2	2	2	--	6	1	3	3
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	--	0.00	0.00	0.00	0.00	--	0.00	--	0.00	0.00
		Verizon 272 Affiliates	Circuits Installed	1	--	4	4	3	3	10	1	--	--	--	4
			% New Circuit Failures	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	--	--	--	0.00
			Standard Deviation	--	--	0.00	0.00	0.00	0.00	0.00	--	--	--	--	0.00
		Non-272 Affiliates	Circuits Installed	--	2	--	--	--	2	--	--	--	--	--	--
			% New Circuit Failures	--	0.00	--	--	--	0.00	--	--	--	--	--	--
			Standard Deviation	--	0.00	--	--	--	0.00	--	--	--	--	--	--

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RI	DS0	Non-Affiliate	Circuits in Service	1157	1147	1126	1119	1111	738	731	708	679	690	682	677
			Failure Report Rate	1.38	1.31	1.95	1.88	1.26	1.49	0.82	1.55	1.62	1.30	1.03	0.59
			Standard Deviation	0.12	0.11	0.14	0.14	0.11	0.12	0.09	0.12	0.13	0.11	0.10	0.08
	Verizon 272 Affiliates		Circuits in Service	10	10	11	14	11	366	363	356	339	343	332	324
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.82	2.20	1.69	1.18	0.87	0.30	0.93
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.09	0.15	0.13	0.11	0.09	0.05	0.10
	Non 272 Affiliates		Circuits in Service	47	47	47	47	47	47	47	44	43	42	43	42
			Failure Report Rate	2.13	0.00	6.38	2.13	0.00	4.26	0.00	2.27	0.00	0.00	0.00	0.00
			Standard Deviation	0.15	0.00	0.25	0.15	0.00	0.20	0.00	0.15	0.00	0.00	0.00	0.00
	DS1	Non-Affiliate	Circuits in Service	4735	4709	4706	4752	4831	4071	4102	4149	4193	4212	4254	4274
			Failure Report Rate	1.44	1.36	2.23	1.45	1.26	1.79	1.56	1.93	2.36	2.75	1.76	1.31
			Standard Deviation	0.12	0.12	0.15	0.12	0.11	0.13	0.12	0.14	0.15	0.16	0.13	0.11
	Verizon 272 Affiliates		Circuits in Service	59	60	64	65	74	940	928	947	969	941	944	952
			Failure Report Rate	1.69	1.67	1.56	3.08	0.00	2.23	2.05	1.58	1.65	3.29	1.59	0.95
			Standard Deviation	0.13	0.13	0.13	0.17	0.00	0.15	0.14	0.12	0.13	0.18	0.13	0.10
	Non 272 Affiliates		Circuits in Service	367	378	381	362	367	359	364	368	364	375	411	417
			Failure Report Rate	0.27	0.79	2.36	1.66	1.09	1.67	0.55	2.17	2.20	2.13	1.70	0.72
			Standard Deviation	0.05	0.09	0.15	0.13	0.10	0.13	0.07	0.15	0.15	0.14	0.13	0.08
	DS3 and above	Non-Affiliate	Circuits in Service	68	72	73	74	71	57	57	57	58	51	52	50
			Failure Report Rate	0.00	0.00	2.74	1.35	0.00	0.00	0.00	0.00	0.00	3.92	0.00	2.00
			Standard Deviation	0.00	0.00	0.16	0.12	0.00	0.00	0.00	0.00	0.00	0.20	0.00	0.14
	Verizon 272 Affiliates		Circuits in Service	7	8	11	10	12	24	22	22	23	19	20	21
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	4.76
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.22
	Non 272 Affiliates		Circuits in Service	16	16	16	16	16	16	16	16	16	16	23	23
			Failure Report Rate	0.00	6.25	0.00	6.25	0.00	0.00	0.00	0.00	0.00	0.00	4.35	0.00
			Standard Deviation	0.00	0.25	0.00	0.25	0.00	0.00	0.00	0.00	0.00	0.00	0.21	0.00

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
RI	DS0	Non-Affiliate	Circuits in Service	669	665	660	653	645	635	631	627	622	620	611	601	
			Failure Report Rate	0.90	1.20	2.73	2.14	1.86	1.57	0.79	3.19	0.48	2.58	1.15	0.67	
			Standard Deviation	0.09	0.11	0.16	0.14	0.14	0.12	0.09	0.18	0.07	0.16	0.11	0.08	
	Verizon 272 Affiliates		Circuits in Service	320	320	318	311	309	298	294	287	281	265	255	237	
			Failure Report Rate	1.88	0.63	0.94	4.50	0.97	0.67	1.02	2.09	0.71	1.13	1.18	0.42	
			Standard Deviation	0.14	0.08	0.10	0.21	0.10	0.08	0.10	0.14	0.08	0.11	0.11	0.06	
	Non-272 Affiliates		Circuits in Service	41	41	40	40	40	39	37	35	34	34	34	34	
			Failure Report Rate	4.88	4.88	0.00	0.00	2.50	2.56	2.70	2.86	0.00	0.00	0.00	0.00	
			Standard Deviation	0.22	0.22	--	--	0.16	0.16	0.16	0.17	--	--	--	--	
DS1	Non-Affiliate		Circuits in Service	4255	4290	4328	4602	4813	4869	4915	4979	5052	5167	5196	5239	
			Failure Report Rate	1.65	1.31	1.27	2.48	2.64	3.18	2.60	2.23	1.98	1.65	1.85	1.95	
			Standard Deviation	0.13	0.11	0.11	0.16	0.16	0.18	0.16	0.15	0.14	0.13	0.13	0.14	
	Verizon 272 Affiliates		Circuits in Service	1025	1039	1063	1057	1045	1052	1056	1054	1053	1070	1070	1072	1063
			Failure Report Rate	1.66	1.73	0.75	1.89	2.49	2.57	2.56	2.09	1.14	1.40	1.59	1.13	
			Standard Deviation	0.13	0.13	0.09	0.14	0.16	0.16	0.16	0.14	0.11	0.12	0.12	0.11	
	Non-272 Affiliates		Circuits in Service	418	420	413	410	420	423	420	425	425	424	419	404	
			Failure Report Rate	0.96	0.48	0.73	0.00	0.71	1.42	2.38	0.47	1.65	0.47	0.72	1.98	
			Standard Deviation	0.10	0.07	0.09	--	0.08	0.12	0.15	0.07	0.13	0.07	0.08	0.14	
DS3	Non-Affiliate		Circuits in Service	52	52	64	65	70	72	72	75	75	78	76	76	
			Failure Report Rate	0.00	0.00	1.56	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.32	2.63	
			Standard Deviation	--	--	0.13	--	--	--	--	--	--	--	0.11	0.16	
	Verizon 272 Affiliates		Circuits in Service	41	45	49	52	55	65	66	65	64	64	64	65	
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	3.08	0.00	0.00	0.00	0.00	
			Standard Deviation	--	--	--	--	--	--	--	0.17	--	--	--		
	Non-272 Affiliates		Circuits in Service	21	21	21	21	24	24	24	24	24	24	24	24	
			Failure Report Rate	0.00	4.76	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	4.17	
			Standard Deviation	--	0.22	--	--	--	--	--	--	--	--	--		

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RI	DS0	Non-Affiliate	Trouble Reports	16	15	22	21	14	11	6	11	11	9	7	4
			AverageRepair Interval	4.75	4.96	4.81	4.39	7.43	3.34	2.72	3.88	4.34	6.02	3.44	4.40
			Standard Deviation	2.59	6.51	4.32	2.57	6.47	2.99	1.10	3.59	4.58	6.37	1.40	2.48
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	3	8	6	4	3	1	3
			AverageRepair Interval	--	--	--	--	--	3.94	5.58	3.06	5.15	7.19	6.67	6.91
			Standard Deviation	--	--	--	--	--	1.73	4.02	1.87	3.48	3.48	--	4.98
	Non 272 Affiliates		Trouble Reports	1	0	3	1	0	2	0	1	0	0	0	0
			AverageRepair Interval	3.10	--	3.38	3.68	--	1.91	--	11.38	--	--	--	--
			Standard Deviation	--	--	2.68	--	--	0.94	--	--	--	--	--	--
DS1	Non-Affiliate		Trouble Reports	68	64	105	69	61	73	64	80	99	116	75	56
			AverageRepair Interval	4.55	5.87	5.14	4.80	5.35	5.71	8.66	6.31	5.98	7.04	5.84	5.64
			Standard Deviation	2.26	3.22	3.26	3.21	3.13	3.86	6.71	4.52	5.00	6.54	4.93	3.71
	Verizon 272 Affiliates		Trouble Reports	1	1	1	2	0	21	19	15	16	31	15	9
			AverageRepair Interval	5.48	7.30	14.67	11.70	--	5.25	6.53	6.39	4.45	6.78	4.28	5.79
			Standard Deviation	--	--	--	12.52	--	4.06	5.16	4.88	3.03	4.52	2.00	2.76
	Non 272 Affiliates		Trouble Reports	1	3	9	6	4	6	2	8	8	8	7	3
			AverageRepair Interval	7.52	3.42	4.50	6.94	7.45	4.77	5.33	5.90	4.59	8.75	7.59	5.52
			Standard Deviation	--	1.77	1.81	3.60	4.98	2.93	4.87	1.47	1.47	6.00	8.79	2.17
DS3 and above	Non-Affiliate		Trouble Reports	0	0	2	1	0	0	0	0	0	2	0	1
			AverageRepair Interval	--	--	8.32	171.88	--	--	--	--	--	1.88	--	1.67
			Standard Deviation	--	--	6.06	--	--	--	--	--	--	0.78	--	--
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	0	0	0	0	0	0	1
			AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--	8.30
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	Non 272 Affiliates		Trouble Reports	0	1	0	1	0	0	0	0	0	0	1	0
			AverageRepair Interval	--	6.00	--	1.90	--	--	--	--	--	--	1.37	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
RI	DS0	Non-Affiliate	Trouble Reports	6	8	18	14	12	10	5	20	3	16	7	4
			AverageRepair Interval	4.24	3.75	6.03	8.58	5.28	5.32	7.15	3.60	3.14	6.01	4.68	3.88
			Standard Deviation	3.29	0.94	5.23	6.50	2.56	3.95	1.90	2.13	4.07	4.27	2.15	1.98
	Verizon 272 Affiliates		Trouble Reports	6	2	3	14	3	2	3	6	2	3	3	1
			AverageRepair Interval	7.86	10.34	2.72	4.75	10.61	8.63	7.52	5.42	17.22	6.30	4.46	5.57
			Standard Deviation	4.42	4.00	1.35	6.56	9.49	0.45	5.28	2.48	22.09	3.79	1.21	--
	Non-272 Affiliates		Trouble Reports	2	2	--	--	1	1	1	1	--	--	--	--
			AverageRepair Interval	3.20	2.81	--	--	4.58	11.97	9.28	3.53	--	--	--	--
			Standard Deviation	0.33	0.46	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Trouble Reports	70	56	55	114	127	155	128	111	100	85	96	102
			AverageRepair Interval	5.81	5.95	5.63	4.75	6.36	5.72	5.33	5.91	5.31	4.99	5.46	5.33
			Standard Deviation	4.30	3.50	3.36	2.77	4.11	3.83	2.87	3.41	3.12	2.60	2.96	3.48
	Verizon 272 Affiliates		Trouble Reports	17	18	8	20	26	27	27	22	12	15	17	12
			AverageRepair Interval	5.15	5.18	4.19	6.46	4.56	5.09	5.26	6.15	5.71	4.63	5.43	4.61
			Standard Deviation	3.83	3.09	1.85	5.55	3.23	4.44	3.41	3.27	3.75	3.02	2.80	2.22
	Non-272 Affiliates		Trouble Reports	4	2	3	--	3	6	10	2	7	2	3	8
			AverageRepair Interval	3.70	5.61	5.13	--	2.43	6.12	4.95	11.98	5.90	4.86	5.79	5.99
			Standard Deviation	2.01	3.08	2.56	--	0.82	3.73	1.18	3.38	2.57	2.86	6.88	1.67
DS3	Non-Affiliate		Trouble Reports	--	--	1	--	--	--	--	--	--	--	1	2
			AverageRepair Interval	--	--	3.27	--	--	--	--	--	--	--	2.75	4.03
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	0.93	
	Verizon 272 Affiliates		Trouble Reports	--	--	--	--	--	--	--	2	--	--	--	--
			AverageRepair Interval	--	--	--	--	--	--	--	1.38	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	1.47	--	--	--	--
	Non-272 Affiliates		Trouble Reports	--	1	--	--	--	--	--	--	--	--	--	1
			AverageRepair Interval	--	0.62	--	--	--	--	--	--	--	--	--	2.52
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

VERIZON RHODE ISLAND 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	26	39	45	30	19	175	136	117	156	129	159	108
	INTERVALS	0:37	0:41	0:56	4:03	0:46	1:30	2:08	1:27	1:02	1:05	0:59	1:15
	STD. DEV.	0:01	0:01	0:52	3:00	0:05	1:51	3:00	1:53	1:30	1:26	1:20	1:43
NON AFFILIATES	RECORDS	893	766	669	536	652	562	467	677	476	412	398	849
	INTERVALS	1:37	1:26	1:32	1:19	1:36	1:31	1:55	1:24	2:19	1:34	2:24	2:04
	STD. DEV.	1:44	2:01	2:01	1:42	2:21	2:21	2:24	1:48	3:26	2:10	3:20	1:19

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

VERIZON RHODE ISLAND 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	73	91	52	42	57	40	15	71	671	47	127	90
	INTERVALS	1:14	0:56	0:55	0:44	0:48	0:49	2:35	1:14	1:22	0:47	0:49	1:02
	STD. DEV.	1:22	1:04	1:07	0:08	0:04	0:02	3:42	1:47	2:07	0:05	0:05	1:36
NON AFFILIATES	RECORDS	419	453	479	414	1425	804	235	311	713	338	208	154
	INTERVALS	1:44	1:36	2:00	1:21	1:56	2:28	2:44	1:23	1:36	2:13	2:04	1:19
	STD. DEV.	2:44	2:05	2:25	1:44	2:15	2:42	3:31	1:55	1:36	2:51	2:43	1:29

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VT	DS0	Non-Affiliate	Circuit Orders	5	25	22	12	12	7	3	6	6	6	2	5
			% Confirmed on Time	100.00	100.00	100.00	100.00	83.33	85.71	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.39	0.38	0.00	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuit Orders	0	0	0	2	0	6	4	3	3	1	1	2
			% Confirmed on Time	--	--	--	100.00	--	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	--	--	--	0.00	--	0.00	0.00	0.00	0.00	--	--	0.00
	Non 272 Affiliates		Circuit Orders	0	0	0	0	0	0	0	0	0	0	0	0
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuit Orders	87	50	72	57	73	73	52	73	99	63	79	50
			% Confirmed on Time	96.55	98.00	95.83	96.49	97.26	98.63	98.08	94.52	97.98	100.00	98.73	98.00
			Standard Deviation	0.18	0.14	0.20	0.19	0.16	0.12	0.14	0.23	0.14	0.00	0.11	0.14
	Verizon 272 Affiliates		Circuit Orders	0	0	0	0	0	18	12	16	19	10	18	9
			% Confirmed on Time	--	--	--	--	--	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	--	--	--	--	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Non 272 Affiliates		Circuit Orders	7	4	8	5	5	9	7	8	9	7	7	28
			% Confirmed on Time	71.43	100.00	62.50	100.00	100.00	77.78	100.00	100.00	88.89	100.00	85.71	96.43
			Standard Deviation	0.49	0.00	0.52	0.00	0.00	0.44	0.00	0.00	0.33	0.00	0.38	0.19
DS3 and above	Non-Affiliate		Circuit Orders	3	8	3	1	4	1	0	2	1	0	2	2
			% Confirmed on Time	100.00	100.00	100.00	100.00	75.00	100.00	--	50.00	100.00	--	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	--	0.50	--	--	0.71	--	--	0.00	0.00
	Verizon 272 Affiliates		Circuit Orders	0	0	0	0	0	2	0	0	0	0	0	1
			% Confirmed on Time	--	--	--	--	--	100.00	--	--	--	--	--	100.00
			Standard Deviation	--	--	--	--	--	0.00	--	--	--	--	--	--
	Non 272 Affiliates		Circuit Orders	0	0	0	0	0	1	0	0	0	0	1	0
			% Confirmed on Time	--	--	--	--	--	100.00	--	--	--	--	100.00	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VT	DS0	Non-Affiliate	Circuit Orders	2	22	7	5	4	15	3	1	2	8	17	12
			% Confirmed on Time	50.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	83.33
			Standard Deviation	0.71	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00	0.39
	Verizon 272 Affiliates		Circuit Orders	4	1	4	--	4	--	2	--	2	8	9	--
			% Confirmed on Time	100.00	100.00	100.00	--	100.00	--	100.00	--	100.00	100.00	88.89	--
			Standard Deviation	0.00	--	0.00	--	0.00	--	0.00	--	0.00	0.00	0.33	--
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	--
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuit Orders	42	39	59	43	48	46	34	49	28	35	30	38
			% Confirmed on Time	100.00	89.74	96.61	100.00	95.83	97.83	97.06	100.00	92.86	100.00	93.33	100.00
			Standard Deviation	0.00	0.31	0.18	0.00	0.20	0.15	0.17	0.00	0.26	0.00	0.25	0.00
	Verizon 272 Affiliates		Circuit Orders	6	13	12	7	9	13	6	20	31	39	10	10
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuit Orders	--	3	5	--	3	3	5	3	--	1	17	45
			% Confirmed on Time	--	100.00	80.00	--	100.00	100.00	100.00	100.00	--	100.00	100.00	91.11
			Standard Deviation	--	0.00	0.45	--	0.00	0.00	0.00	0.00	--	0.00	0.00	0.29
DS3	Non-Affiliate		Circuit Orders	1	1	4	1	--	1	--	3	1	1	5	--
			% Confirmed on Time	100.00	100.00	100.00	100.00	--	100.00	--	100.00	100.00	100.00	80.00	--
			Standard Deviation	--	--	0.00	--	--	--	--	0.00	--	--	0.45	--
	Verizon 272 Affiliates		Circuit Orders	1	--	--	1	1	--	--	--	2	--	1	--
			% Confirmed on Time	100.00	--	--	100.00	100.00	--	--	--	100.00	--	100.00	--
			Standard Deviation	--	--	--	--	--	--	--	--	0.00	--	--	--
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	--
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VT	DS0	Non-Affiliate	Circuits Installed	0	4	14	19	9	7	1	4	27	1	5	4
			% Installation Appointments Met	--	100.00	92.86	100.00	88.89	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	--	0.00	0.27	0.00	0.33	0.00	--	0.00	0.00	--	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	1	4	6	2	4	4	1	0
			% Installation Appointments Met	--	--	--	--	100.00	100.00	100.00	100.00	75.00	100.00	100.00	--
			Standard Deviation	--	--	--	--	--	0.00	0.00	0.00	0.50	0.00	--	--
	Non 272 Affiliates		Circuits Installed	1	0	0	0	1	0	1	0	1	0	0	0
			% Installation Appointments Met	100.00	--	--	--	100.00	--	100.00	--	100.00	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	84	67	60	58	55	125	51	72	77	96	58	74
			% Installation Appointments Met	94.05	86.57	86.67	96.55	92.73	94.40	94.12	88.89	90.91	88.54	89.66	97.30
			Standard Deviation	0.24	0.34	0.34	0.19	0.26	0.23	0.24	0.32	0.29	0.32	0.31	0.16
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	13	45	24	14	15	11	17
			% Installation Appointments Met	--	--	--	--	--	69.23	95.56	83.33	92.86	93.33	81.82	100.00
			Standard Deviation	--	--	--	--	--	0.48	0.21	0.38	0.27	0.26	0.40	0.00
	Non 272 Affiliates		Circuits Installed	13	17	89	2	4	17	2	6	25	12	2	4
			% Installation Appointments Met	92.31	76.47	98.88	100.00	50.00	88.24	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.28	0.44	0.11	0.00	0.58	0.33	0.00	0.00	0.00	0.00	0.00	0.00
DS3 and above	Non-Affiliate		Circuits Installed	0	5	3	1	1	3	1	1	1	1	0	2
			% Installation Appointments Met	--	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	--	100.00	
			Standard Deviation	--	0.00	0.00	--	--	0.00	--	--	--	--	0.00	
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	0	1	0	0	0	0	0
			% Installation Appointments Met	--	--	--	--	--	--	100.00	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	Non 272 Affiliates		Circuits Installed	0	1	0	0	0	0	2	0	0	0	1	0
			% Installation Appointments Met	--	100.00	--	--	--	--	100.00	--	--	--	100.00	--
			Standard Deviation	--	--	--	--	--	--	0.00	--	--	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VT	DS0	Non-Affiliate	Circuits Installed	1	14	4	2	4	7	2	30	28	3	9	8
			% Installation Appointments Met	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	88.89	87.50
			Standard Deviation	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.33	0.35
	Verizon 272 Affiliates		Circuits Installed	1	1	2	2	2	2	2	--	29	6	7	10
			% Installation Appointments Met	100.00	100.00	100.00	50.00	0.00	100.00	100.00	--	100.00	100.00	100.00	100.00
	Non-272 Affiliates		Standard Deviation	--	--	0.00	0.71	0.00	0.00	0.00	--	0.00	0.00	0.00	0.00
			Circuits Installed	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	% Installation Appointments Met	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
			Circuits Installed	96	87	84	72	43	75	151	138	51	49	49	41
	Verizon 272 Affiliates		% Installation Appointments Met	96.88	96.55	95.24	91.67	93.02	90.67	98.68	94.93	94.12	85.71	97.96	92.68
			Standard Deviation	0.17	0.18	0.21	0.28	0.26	0.29	0.11	0.22	0.24	0.35	0.14	0.26
			Circuits Installed	13	8	23	12	16	23	12	75	42	46	46	31
	Non-272 Affiliates		% Installation Appointments Met	92.31	87.50	100.00	100.00	93.75	91.30	91.67	98.67	92.86	95.65	95.65	93.55
			Standard Deviation	0.28	0.35	0.00	0.00	0.25	0.29	0.29	0.12	0.26	0.21	0.21	0.25
			Circuits Installed	14	16	13	9	10	3	1	2	2	7	6	5
	DS3 and above	Non-Affiliate	% Installation Appointments Met	85.71	87.50	100.00	100.00	100.00	100.00	100.00	100.00	0.00	100.00	100.00	100.00
			Standard Deviation	0.36	0.34	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00	0.00	0.00
			Circuits Installed	1	2	5	5	4	2	--	5	5	2	--	3
	Verizon 272 Affiliates		% Installation Appointments Met	100.00	100.00	80.00	100.00	75.00	100.00	--	100.00	100.00	100.00	--	100.00
			Standard Deviation	--	0.00	0.45	0.00	0.50	0.00	--	0.00	0.00	0.00	--	0.00
			Circuits Installed	--	--	4	1	1	--	--	--	--	2	--	--
	Non-272 Affiliates		% Installation Appointments Met	--	--	100.00	100.00	100.00	--	--	--	--	100.00	--	--
			Standard Deviation	--	--	0.00	--	--	--	--	--	--	0.00	--	--
			Circuits Installed	--	5	--	1	1	--	--	--	--	--	--	--
		Non-Affiliate	% Installation Appointments Met	--	100.00	--	100.00	100.00	--	--	--	--	--	--	--
			Standard Deviation	--	0.00	--	--	--	--	--	--	--	--	--	--
			Circuits Installed	--	--	--	--	--	--	--	--	--	--	--	--

NEW INSTALLATION TROUBLE REPORT RATE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VT	DS0	Non-Affiliate	Circuits Installed	17	0	4	14	19	4	7	1	4	27	1	5
			% New Circuit Failures	0.00	--	0.00	0.00	10.53	0.00	0.00	0.00	25.00	0.00	0.00	0.00
			Standard Deviation	0.00	--	0.00	0.00	0.32	0.00	0.00	--	0.50	0.00	--	0.00
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	6	4	6	2	4	4	1
			% New Circuit Failures	--	--	--	--	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	0.00	0.00	0.00	0.00	0.00	0.00	--
	Non 272 Affiliates		Circuits Installed	1	1	0	0	0	1	0	1	0	1	0	0
			% New Circuit Failures	0.00	0.00	--	--	--	0.00	--	0.00	--	0.00	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	61	84	67	60	58	50	125	51	72	77	96	58
			% New Circuit Failures	1.64	3.57	1.49	3.33	1.72	2.00	2.40	0.00	0.00	2.60	3.13	3.45
			Standard Deviation	0.13	0.19	0.12	0.18	0.13	0.14	0.15	0.00	0.00	0.16	0.17	0.18
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	5	13	45	24	14	15	11
			% New Circuit Failures	--	--	--	--	--	0.00	0.00	2.22	4.17	7.14	0.00	0.00
			Standard Deviation	--	--	--	--	--	0.00	0.00	0.15	0.20	0.27	0.00	0.00
	Non 272 Affiliates		Circuits Installed	1	13	17	89	2	4	17	2	6	25	12	2
			% New Circuit Failures	100.00	0.00	0.00	0.00	0.00	25.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	0.00	0.00	0.00	0.00	0.50	0.00	0.00	0.00	0.00	0.00	0.00
DS3 and above	Non-Affiliate		Circuits Installed	3	0	5	3	1	1	3	1	1	1	1	0
			% New Circuit Failures	0.00	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--
			Standard Deviation	0.00	--	0.00	0.00	--	--	0.00	--	--	--	--	--
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	1	0	0	0	0
			% New Circuit Failures	--	--	--	--	--	--	--	0.00	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	Non 272 Affiliates		Circuits Installed	1	0	1	0	0	0	0	2	0	0	0	1
			% New Circuit Failures	0.00	--	0.00	--	--	--	--	0.00	--	--	--	0.00
			Standard Deviation	--	--	--	--	--	--	--	0.00	--	--	--	--

NEW INSTALLATION TROUBLE REPORT RATE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VT	DS0	Non-Affiliate	Circuits Installed	4	1	14	4	2	4	7	2	30	28	3	9
			% New Circuit Failures	0.00	0.00	7.14	0.00	0.00	0.00	0.00	0.00	0.00	3.57	33.33	0.00
			Standard Deviation	0.00	--	0.27	0.00	0.00	0.00	0.00	0.00	0.00	0.19	0.58	0.00
	Verizon 272 Affiliates		Circuits Installed	--	1	1	2	2	2	2	2	--	29	6	7
			% New Circuit Failures	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	16.67	0.00
			Standard Deviation	--	--	--	0.00	0.00	0.00	0.00	0.00	--	0.00	0.41	0.00
	Non-272 Affiliates		Circuits Installed	--	--	--	--	--	--	--	--	--	--	--	--
			% New Circuit Failures	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	74	96	87	84	72	43	75	151	138	51	49	49
			% New Circuit Failures	0.00	1.04	3.45	2.38	2.78	2.33	1.33	1.99	1.45	0.00	2.04	2.04
			Standard Deviation	0.00	0.10	0.18	0.15	0.17	0.15	0.12	0.14	0.12	0.00	0.14	0.14
	Verizon 272 Affiliates		Circuits Installed	17	13	8	23	12	16	23	12	75	42	46	46
			% New Circuit Failures	0.00	0.00	0.00	4.35	0.00	6.25	8.70	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.21	0.00	0.25	0.29	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuits Installed	4	14	16	13	9	10	3	1	2	2	7	6
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	50.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	0.71	0.00	0.00
	DS3	Non-Affiliate	Circuits Installed	2	1	2	5	5	4	2	--	5	5	2	--
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00	--
			Standard Deviation	0.00	--	0.00	0.00	0.00	0.00	0.00	--	0.00	0.00	0.00	--
	Verizon 272 Affiliates		Circuits Installed	--	--	--	4	1	1	--	--	--	--	2	--
			% New Circuit Failures	--	--	--	0.00	0.00	0.00	--	--	--	--	0.00	--
			Standard Deviation	--	--	--	0.00	--	--	--	--	--	--	0.00	--
	Non-272 Affiliates		Circuits Installed	--	--	5	--	1	1	--	--	--	--	--	--
			% New Circuit Failures	--	--	0.00	--	0.00	0.00	--	--	--	--	--	--
			Standard Deviation	--	--	0.00	--	--	--	--	--	--	--	--	--

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VT	DS0	Non-Affiliate	Circuits in Service	806	802	801	796	799	516	511	501	478	496	488	474
			Failure Report Rate	1.61	0.50	2.50	0.38	1.25	1.16	0.59	1.40	0.63	2.22	0.20	1.69
			Standard Deviation	0.13	0.07	0.16	0.06	0.11	0.11	0.08	0.12	0.08	0.15	0.05	0.13
	Verizon 272 Affiliates		Circuits in Service	1	1	1	1	1	279	281	278	247	229	223	217
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	1.08	0.36	2.52	1.21	3.06	1.35	1.84
			Standard Deviation	--	--	--	--	--	0.10	0.06	0.16	0.11	0.17	0.12	0.13
	Non 272 Affiliates		Circuits in Service	40	39	36	34	33	33	32	32	25	28	28	27
			Failure Report Rate	2.50	0.00	2.78	2.94	0.00	3.03	0.00	0.00	0.00	0.00	0.00	3.70
			Standard Deviation	0.16	0.00	0.17	0.17	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.19
DS1	Non-Affiliate		Circuits in Service	2615	2631	2619	2616	2605	2232	2250	2277	2276	2304	2335	2349
			Failure Report Rate	1.30	1.86	1.64	1.41	1.88	2.02	1.82	3.60	1.93	3.26	1.33	1.23
			Standard Deviation	0.11	0.14	0.13	0.12	0.14	0.14	0.13	0.19	0.14	0.18	0.11	0.11
	Verizon 272 Affiliates		Circuits in Service	0	0	0	0	0	391	429	451	464	469	471	483
			Failure Report Rate	--	--	--	--	--	2.56	1.40	4.66	1.08	2.77	1.91	1.04
			Standard Deviation	--	--	--	--	--	0.16	0.12	0.21	0.10	0.16	0.14	0.10
	Non 272 Affiliates		Circuits in Service	224	240	246	248	249	255	257	261	279	288	310	316
			Failure Report Rate	2.68	0.00	2.44	1.61	1.61	4.71	1.56	4.98	2.51	1.04	2.90	2.53
			Standard Deviation	0.16	0.00	0.15	0.13	0.13	0.21	0.12	0.22	0.16	0.10	0.17	0.16
DS3 and above	Non-Affiliate		Circuits in Service	45	48	49	50	51	52	54	52	53	54	54	55
			Failure Report Rate	0.00	0.00	2.04	0.00	1.96	0.00	0.00	1.92	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.14	0.00	0.14	0.00	0.00	0.14	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits in Service	0	0	0	0	0	1	2	2	2	2	2	2
			Failure Report Rate	--	--	--	--	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	0.00	0.00	0.00	0.00	0.00	0.00
	Non 272 Affiliates		Circuits in Service	8	9	9	9	9	9	10	10	10	10	18	18
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VT	DS0	Non-Affiliate	Circuits in Service	468	461	448	445	441	438	437	437	438	432	433	436
			Failure Report Rate	0.00	0.65	1.34	0.90	2.04	1.14	0.69	1.14	0.91	1.62	0.46	0.46
			Standard Deviation	--	0.08	0.12	0.09	0.14	0.11	0.08	0.11	0.10	0.13	0.07	0.07
	Verizon 272 Affiliates		Circuits in Service	213	211	212	210	205	202	202	199	187	186	191	195
			Failure Report Rate	0.94	4.27	0.47	2.86	3.41	0.99	0.99	2.51	0.53	0.54	2.62	0.51
			Standard Deviation	0.10	0.20	0.07	0.17	0.18	0.10	0.10	0.16	0.07	0.07	0.16	0.07
	Non-272 Affiliates		Circuits in Service	26	26	25	25	25	20	18	14	13	13	13	13
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	
	DS1	Non-Affiliate	Circuits in Service	2339	2338	2346	2358	2339	2343	2363	2375	2369	2375	2373	2367
			Failure Report Rate	1.15	0.68	0.90	2.37	1.45	1.88	1.18	2.15	0.76	1.01	1.47	1.18
			Standard Deviation	0.11	0.08	0.09	0.15	0.12	0.14	0.11	0.14	0.09	0.10	0.12	0.11
	Verizon 272 Affiliates		Circuits in Service	491	488	505	514	517	527	536	544	564	602	613	637
			Failure Report Rate	0.41	0.82	0.59	2.33	1.74	2.28	1.49	2.21	2.13	1.16	0.49	1.73
			Standard Deviation	0.06	0.09	0.08	0.15	0.13	0.15	0.12	0.15	0.14	0.11	0.07	0.13
	Non-272 Affiliates		Circuits in Service	326	337	342	348	353	353	349	348	349	354	358	362
			Failure Report Rate	0.31	0.30	0.00	0.57	2.27	1.13	0.57	2.87	1.72	2.54	0.56	0.28
			Standard Deviation	0.06	0.05	--	0.08	0.15	0.11	0.08	0.17	0.13	0.16	0.07	0.05
	DS3	Non-Affiliate	Circuits in Service	55	56	61	65	68	70	69	73	77	75	74	76
			Failure Report Rate	0.00	1.79	0.00	0.00	1.47	0.00	0.00	1.37	0.00	0.00	0.00	0.00
			Standard Deviation	--	0.13	--	--	0.12	--	--	0.12	--	--	--	
	Verizon 272 Affiliates		Circuits in Service	2	2	6	7	8	7	7	7	7	9	9	9
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	
	Non-272 Affiliates		Circuits in Service	18	23	23	24	25	25	25	24	24	24	24	24
			Failure Report Rate	0.00	0.00	4.35	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	--	0.21	--	--	--	--	--	--	--	--	

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VT	DS0	Non-Affiliate	Trouble Reports	13	4	20	3	10	6	3	7	3	11	1	8
			AverageRepair Interval	2.92	2.27	4.66	4.11	4.87	5.54	8.45	2.70	3.06	5.03	1.33	6.95
			Standard Deviation	1.69	2.97	2.94	2.35	3.16	4.58	8.66	1.33	1.31	3.46	--	4.42
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	3	1	7	3	7	3	4
			AverageRepair Interval	--	--	--	--	--	5.34	1.87	3.93	6.60	4.90	5.26	2.28
			Standard Deviation	--	--	--	--	--	3.87	--	2.16	3.20	2.70	6.50	2.10
	Non 272 Affiliates		Trouble Reports	1	0	1	1	0	1	0	0	0	0	0	1
			AverageRepair Interval	3.62	--	2.70	3.65	--	2.52	--	--	--	--	--	3.57
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	
DS1	Non-Affiliate		Trouble Reports	34	49	43	37	49	45	41	82	44	75	31	29
			AverageRepair Interval	5.82	4.44	6.61	4.66	3.62	5.37	5.86	4.43	5.55	6.31	3.92	4.54
			Standard Deviation	6.35	2.68	5.57	3.26	1.86	4.31	7.26	2.45	3.41	5.90	2.28	3.03
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	10	6	21	5	13	9	5
			AverageRepair Interval	--	--	--	--	--	3.26	5.84	4.77	6.31	4.02	3.04	2.41
			Standard Deviation	--	--	--	--	--	1.29	2.40	3.69	6.77	2.00	2.10	1.66
	Non 272 Affiliates		Trouble Reports	6	0	6	4	4	12	4	13	7	3	9	8
			AverageRepair Interval	3.55	--	4.85	4.08	4.03	3.83	8.18	2.50	2.99	5.60	4.06	4.44
			Standard Deviation	2.44	--	1.52	3.10	0.85	1.88	7.23	1.50	2.21	4.37	3.25	3.04
DS3 and above	Non-Affiliate		Trouble Reports	0	0	1	0	1	0	0	1	0	0	0	0
			AverageRepair Interval	--	--	6.30	--	0.52	--	--	2.25	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	0	0	0	0	0	0	0
			AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--	
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	
	Non 272 Affiliates		Trouble Reports	0	0	0	0	0	0	0	0	0	0	0	0
			AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--	
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VT	DS0	Non-Affiliate	Trouble Reports	--	3	6	4	9	5	3	5	4	7	2	2
			AverageRepair Interval	--	2.20	5.64	3.62	2.49	7.18	2.14	4.98	6.70	3.98	0.46	9.78
			Standard Deviation	--	1.73	2.38	0.54	1.95	7.13	1.13	2.06	7.27	3.25	0.41	11.01
	Verizon 272 Affiliates		Trouble Reports	2	9	1	6	7	2	2	5	1	1	5	1
			AverageRepair Interval	3.04	4.31	4.30	9.64	8.66	8.73	8.98	10.99	5.83	15.67	2.05	37.32
			Standard Deviation	1.19	2.00	--	4.94	7.16	4.56	9.05	13.77	--	--	1.28	--
	Non-272 Affiliates		Trouble Reports	--	--	--	--	--	--	--	--	--	--	--	--
			AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Trouble Reports	27	16	21	56	34	44	28	51	18	24	35	28
			AverageRepair Interval	4.32	4.04	3.90	5.00	7.20	5.24	5.23	5.13	5.19	3.57	4.20	3.91
			Standard Deviation	2.42	2.46	1.99	3.17	5.96	3.60	2.79	3.71	2.19	2.43	2.51	1.85
	Verizon 272 Affiliates		Trouble Reports	2	4	3	12	9	12	8	12	12	7	3	11
			AverageRepair Interval	6.66	6.03	4.56	3.67	3.83	4.05	3.27	4.28	3.72	3.37	3.23	2.89
			Standard Deviation	4.96	3.70	1.50	1.92	2.17	3.02	2.30	3.68	2.61	2.37	1.33	1.32
	Non-272 Affiliates		Trouble Reports	1	1	--	2	8	4	2	10	6	9	2	1
			AverageRepair Interval	3.73	9.60	--	5.87	4.96	7.41	10.34	3.25	3.85	5.61	2.31	2.27
			Standard Deviation	--	--	--	0.00	3.13	4.79	9.56	2.88	2.05	3.44	0.18	--
DS3	Non-Affiliate		Trouble Reports	--	1	--	--	1	--	--	1	--	--	--	--
			AverageRepair Interval	--	0.95	--	--	0.97	--	--	1.52	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	
	Verizon 272 Affiliates		Trouble Reports	--	--	--	--	--	--	--	--	--	--	--	--
			AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	Non-272 Affiliates		Trouble Reports	--	--	1	--	--	--	--	--	--	--	--	--
			AverageRepair Interval	--	--	3.12	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

VERIZON VERMONT 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	19	1	18	69	57	693	380	582	1017	683	612	624
	INTERVALS	0:46	0:41	2:12	1:52	1:40	0:59	1:48	0:52	1:03	1:08	1:12	1:06
	STD. DEV.	0:43	0:00	1:48	1:09	1:33	1:14	2:35	0:59	1:32	1:40	1:48	1:36
NON AFFILIATES	RECORDS	1077	1558	3864	1819	1087	734	549	775	492	1749	321	425
	INTERVALS	1:23	1:24	1:38	0:57	1:18	1:16	1:36	1:21	1:15	1:11	1:28	1:04
	STD. DEV.	1:27	1:48	1:31	1:14	1:33	1:09	1:24	1:34	1:08	0:45	1:29	1:06

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

VERIZON VERMONT 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	405	486	162	209	222	229	88	117	230	152	147	277
	INTERVALS	0:47	1:15	0:57	0:48	0:49	0:49	0:56	1:09	0:49	0:45	0:50	0:50
	STD. DEV.	0:33	1:13	1:03	0:10	0:10	0:03	0:58	1:43	0:04	0:04	0:06	0:04
NON AFFILIATES	RECORDS	485	408	678	727	813	596	423	484	778	618	286	416
	INTERVALS	1:01	2:35	1:31	1:11	1:40	3:46	3:11	1:23	1:24	1:21	1:12	1:36
	STD. DEV.	1:05	3:00	1:56	1:14	2:09	3:51	3:30	1:37	1:13	1:31	0:49	2:15

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VA	DS0	Non-Affiliate	Circuit Orders	129	90	95	76	88	46	42	37	56	34	49	41
			% Confirmed on Time	98.45	98.89	97.89	100.00	98.86	95.65	92.86	89.19	98.21	79.41	73.47	82.93
			Standard Deviation	0.12	0.11	0.14	0.00	0.11	0.21	0.26	0.31	0.13	0.41	0.45	0.38
	Verizon 272 Affiliates		Circuit Orders	0	0	1	0	1	39	21	70	44	25	25	23
			% Confirmed on Time	--	--	100.00	--	0.00	100.00	100.00	95.71	95.45	96.00	64.00	95.65
			Standard Deviation	--	--	--	--	--	0.00	0.00	0.20	0.21	0.20	0.49	0.21
	Non 272 Affiliates		Circuit Orders	0	3	2	2	1	2	5	1	3	1	12	2
			% Confirmed on Time	--	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	--	0.00	0.00	0.00	--	0.00	0.00	--	0.00	--	0.00	0.00
DS1	Non-Affiliate		Circuit Orders	1116	894	985	1043	1074	887	791	1116	1062	882	801	883
			% Confirmed on Time	95.70	96.09	95.74	94.63	95.44	93.01	87.23	90.77	94.07	83.45	87.27	91.62
			Standard Deviation	0.20	0.19	0.20	0.23	0.21	0.26	0.33	0.29	0.24	0.37	0.33	0.28
	Verizon 272 Affiliates		Circuit Orders	25	20	18	32	34	308	238	351	297	217	225	227
			% Confirmed on Time	92.00	100.00	94.44	93.75	91.18	95.13	94.12	94.59	95.96	83.87	90.22	88.55
			Standard Deviation	0.28	0.00	0.24	0.25	0.29	0.22	0.24	0.23	0.20	0.37	0.30	0.32
	Non 272 Affiliates		Circuit Orders	39	41	32	24	20	13	11	34	16	6	19	23
			% Confirmed on Time	97.44	97.56	90.63	87.50	90.00	76.92	72.73	100.00	100.00	83.33	94.74	95.65
			Standard Deviation	0.16	0.16	0.30	0.34	0.31	0.44	0.47	0.00	0.00	0.41	0.23	0.21
DS3 and above	Non-Affiliate		Circuit Orders	54	38	62	62	46	44	35	35	48	33	28	45
			% Confirmed on Time	77.78	84.21	87.10	83.87	71.74	79.55	71.43	62.86	66.67	72.73	64.29	71.11
			Standard Deviation	0.42	0.37	0.34	0.37	0.46	0.41	0.46	0.49	0.48	0.45	0.49	0.46
	Verizon 272 Affiliates		Circuit Orders	3	6	8	4	8	13	15	21	12	17	8	10
			% Confirmed on Time	100.00	50.00	87.50	100.00	87.50	69.23	73.33	85.71	58.33	64.71	62.50	100.00
			Standard Deviation	0.00	0.55	0.35	0.00	0.35	0.48	0.46	0.36	0.51	0.49	0.52	0.00
	Non 272 Affiliates		Circuit Orders	2	3	1	4	5	4	1	1	0	1	5	5
			% Confirmed on Time	100.00	66.67	100.00	75.00	80.00	100.00	100.00	100.00	--	0.00	80.00	0.00
			Standard Deviation	0.00	0.58	--	0.50	0.45	0.00	--	--	--	--	0.45	0.00

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VA	DS0	Non-Affiliate	Circuit Orders	33	39	31	34	38	63	45	65	55	51	44	25
			% Confirmed on Time	100.00	94.87	100.00	97.06	100.00	100.00	100.00	100.00	100.00	98.04	97.73	92.00
			Standard Deviation	0.00	0.22	0.00	0.17	0.00	0.00	0.00	0.00	0.00	0.14	0.15	0.28
	Verizon 272 Affiliates		Circuit Orders	20	21	75	34	31	23	19	28	32	18	26	15
			% Confirmed on Time	95.00	95.24	94.67	97.06	93.55	95.65	100.00	100.00	100.00	94.44	100.00	86.67
			Standard Deviation	0.22	0.22	0.23	0.17	0.25	0.21	0.00	0.00	0.00	0.24	0.00	0.35
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	--
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuit Orders	717	677	898	701	897	909	701	940	763	834	693	607
			% Confirmed on Time	94.70	93.35	94.65	94.86	94.98	96.37	97.29	97.55	98.69	98.68	96.54	95.72
			Standard Deviation	0.22	0.25	0.23	0.22	0.22	0.19	0.16	0.15	0.11	0.11	0.18	0.20
	Verizon 272 Affiliates		Circuit Orders	248	241	297	242	335	287	284	412	335	412	298	313
			% Confirmed on Time	93.15	97.10	89.90	96.28	94.93	93.73	93.66	97.57	96.72	96.60	95.97	95.21
			Standard Deviation	0.25	0.17	0.30	0.19	0.22	0.24	0.24	0.15	0.18	0.18	0.20	0.21
	Non-272 Affiliates		Circuit Orders	2	--	1	2	2	13	8	1	17	2	4	1
			% Confirmed on Time	50.00	--	100.00	50.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.71	--	--	0.71	0.00	0.00	0.00	--	0.00	0.00	0.00	--
DS3	Non-Affiliate		Circuit Orders	42	32	44	42	49	41	35	69	38	52	39	36
			% Confirmed on Time	80.95	62.50	84.09	80.95	85.71	85.37	82.86	92.75	97.37	96.15	100.00	97.22
			Standard Deviation	0.40	0.49	0.37	0.40	0.35	0.36	0.38	0.26	0.16	0.19	0.00	0.17
	Verizon 272 Affiliates		Circuit Orders	14	29	22	24	23	30	24	29	16	27	25	13
			% Confirmed on Time	92.86	65.52	63.64	66.67	91.30	90.00	75.00	93.10	87.50	92.59	92.00	84.62
			Standard Deviation	0.27	0.48	0.49	0.48	0.29	0.31	0.44	0.26	0.34	0.27	0.28	0.38
	Non-272 Affiliates		Circuit Orders	4	1	3	2	--	1	--	--	2	--	--	--
			% Confirmed on Time	50.00	0.00	100.00	100.00	--	100.00	--	--	100.00	--	--	--
			Standard Deviation	0.58	--	0.00	0.00	--	--	--	--	0.00	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VA	DS0	Non-Affiliate	Circuits Installed	108	98	98	131	93	37	40	62	90	36	42	78
			% Installation Appointments Met	93.52	89.80	91.84	93.89	94.62	70.27	87.50	90.32	95.56	83.33	88.10	93.59
			Standard Deviation	0.25	0.30	0.28	0.00	0.23	0.46	0.33	0.30	0.21	0.38	0.33	0.25
	Verizon 272 Affiliates		Circuits Installed	0	0	0	1	0	31	24	35	68	35	28	24
			% Installation Appointments Met	--	--	--	100.00	--	83.87	91.67	91.43	91.18	82.86	78.57	87.50
			Standard Deviation	--	--	--	--	--	0.37	0.28	0.28	0.29	0.38	0.42	0.34
	Non 272 Affiliates		Circuits Installed	0	1	3	1	1	4	1	2	4	1	4	3
			% Installation Appointments Met	--	100.00	66.67	100.00	100.00	75.00	100.00	0.00	100.00	100.00	100.00	100.00
			Standard Deviation	--	--	0.58	0.00	--	0.50	--	0.00	0.00	--	0.00	0.00
DS1	Non-Affiliate		Circuits Installed	1561	1775	1870	1692	1705	1740	1155	1604	1412	1320	1508	1101
			% Installation Appointments Met	95.52	95.38	94.76	96.04	95.07	92.59	89.44	88.59	90.93	88.41	91.64	86.19
			Standard Deviation	0.21	0.21	0.22	0.23	0.22	0.26	0.31	0.32	0.29	0.32	0.28	0.35
	Verizon 272 Affiliates		Circuits Installed	29	14	20	14	30	373	366	382	378	281	261	278
			% Installation Appointments Met	86.21	92.86	95.00	92.86	90.00	85.79	86.89	85.34	90.74	91.46	93.10	82.37
			Standard Deviation	0.35	0.27	0.22	0.25	0.31	0.35	0.34	0.35	0.29	0.28	0.25	0.38
	Non 272 Affiliates		Circuits Installed	123	111	94	103	63	103	96	103	52	50	41	46
			% Installation Appointments Met	87.80	80.18	84.04	82.52	96.83	93.20	83.33	75.73	78.85	86.00	73.17	76.09
			Standard Deviation	0.33	0.40	0.37	0.34	0.18	0.25	0.37	0.43	0.41	0.35	0.45	0.43
DS3 and above	Non-Affiliate		Circuits Installed	52	45	51	66	44	38	27	41	43	37	40	29
			% Installation Appointments Met	94.23	93.33	96.08	98.48	88.64	92.11	77.78	80.49	81.40	81.08	87.50	89.66
			Standard Deviation	0.24	0.25	0.20	0.37	0.32	0.27	0.42	0.40	0.39	0.40	0.33	0.31
	Verizon 272 Affiliates		Circuits Installed	2	1	11	5	4	6	10	13	24	27	15	11
			% Installation Appointments Met	100.00	100.00	100.00	80.00	100.00	66.67	60.00	61.54	75.00	74.07	86.67	90.91
			Standard Deviation	0.00	--	0.00	0.00	0.00	0.52	0.52	0.51	0.44	0.45	0.35	0.30
	Non 272 Affiliates		Circuits Installed	0	2	1	3	2	4	1	8	1	2	1	6
			% Installation Appointments Met	--	100.00	100.00	100.00	100.00	75.00	100.00	62.50	100.00	100.00	100.00	50.00
			Standard Deviation	--	0.00	--	0.50	0.00	0.50	--	0.52	--	0.00	--	0.55

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VA	DS0	Non-Affiliate	Circuits Installed	115	103	99	88	115	181	105	196	192	149	213	121
			% Installation Appointments Met	98.26	98.06	97.98	97.73	97.39	98.34	91.43	97.45	94.27	96.64	98.12	98.35
			Standard Deviation	0.13	0.14	0.14	0.15	0.16	0.13	0.28	0.16	0.23	0.18	0.14	0.13
	Verizon 272 Affiliates		Circuits Installed	25	25	32	59	36	24	13	31	22	17	19	14
			% Installation Appointments Met	100.00	96.00	90.63	96.61	97.22	100.00	84.62	96.77	90.91	94.12	100.00	71.43
	Non-272 Affiliates		Standard Deviation	0.00	0.20	0.30	0.18	0.17	0.00	0.38	0.18	0.29	0.24	0.00	0.47
			Circuits Installed	7	--	1	1	--	1	2	--	--	1	--	--
			% Installation Appointments Met	71.43	--	100.00	100.00	--	100.00	50.00	--	--	100.00	--	--
			Standard Deviation	0.49	--	--	--	--	--	0.71	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	1352	1331	1793	1500	1409	1490	1427	1516	1337	1635	1247	1239
			% Installation Appointments Met	92.01	94.29	97.04	95.73	94.96	95.57	92.01	94.06	92.60	96.02	96.31	95.64
			Standard Deviation	0.27	0.23	0.17	0.20	0.22	0.21	0.27	0.24	0.26	0.20	0.19	0.20
	Verizon 272 Affiliates		Circuits Installed	291	277	335	251	364	359	319	441	434	581	400	472
			% Installation Appointments Met	82.47	91.70	94.33	95.62	96.15	94.15	89.34	94.56	93.32	96.21	95.75	98.73
	Non-272 Affiliates		Standard Deviation	0.38	0.28	0.23	0.21	0.19	0.24	0.31	0.23	0.25	0.19	0.20	0.11
			Circuits Installed	84	61	99	102	78	140	113	65	37	47	61	70
			% Installation Appointments Met	75.00	86.89	96.97	96.08	89.74	88.57	95.58	92.31	97.30	100.00	98.36	95.71
			Standard Deviation	0.44	0.34	0.17	0.20	0.31	0.32	0.21	0.27	0.16	0.00	0.13	0.20
DS3 and above	Non-Affiliate		Circuits Installed	44	46	39	31	40	65	51	52	53	49	42	34
			% Installation Appointments Met	88.64	97.83	97.44	100.00	97.50	96.92	92.16	94.23	100.00	100.00	97.62	100.00
			Standard Deviation	0.32	0.15	0.16	0.00	0.16	0.17	0.27	0.24	0.00	0.00	0.15	0.00
	Verizon 272 Affiliates		Circuits Installed	15	34	60	45	29	80	21	30	30	43	53	18
			% Installation Appointments Met	86.67	85.29	80.00	100.00	96.55	93.75	100.00	96.67	93.33	100.00	100.00	100.00
			Standard Deviation	0.35	0.36	0.40	0.00	0.19	0.24	0.00	0.18	0.25	0.00	0.00	0.00
	Non-272 Affiliates		Circuits Installed	9	11	8	4	5	9	3	9	3	4	2	6
			% Installation Appointments Met	55.56	72.73	100.00	100.00	100.00	100.00	100.00	88.89	100.00	100.00	100.00	100.00
			Standard Deviation	0.53	0.47	0.00	0.00	0.00	0.00	0.00	0.33	0.00	0.00	0.00	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	
VA	DS0	Non-Affiliate	Circuits Installed	105	109	98	98	131	72	37	40	62	90	36	42	
			% New Circuit Failures	7.62	6.42	5.10	4.08	3.05	5.56	5.41	5.00	8.06	4.44	2.78	2.38	
			Standard Deviation	0.27	0.25	0.22	0.20	0.17	0.23	0.23	0.22	0.27	0.21	0.17	0.15	
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	1	21	31	24	35	68	35	28	
			% New Circuit Failures	--	--	--	--	0.00	4.76	3.23	4.17	2.86	2.94	8.57	7.14	
			Standard Deviation	--	--	--	--	--	0.22	0.18	0.20	0.17	0.17	0.28	0.26	
	Non 272 Affiliates		Circuits Installed	0	0	1	3	1	1	4	1	2	4	1	4	
			% New Circuit Failures	--	--	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
			Standard Deviation	--	--	--	0.00	--	--	0.00	--	0.00	0.00	--	0.00	
DS1	Non-Affiliate		Circuits Installed	1724	1563	1775	1870	1692	1392	1740	1155	1604	1412	1320	1508	
			% New Circuit Failures	3.48	3.13	3.10	3.58	2.66	4.02	3.74	4.59	4.18	3.61	3.33	3.32	
			Standard Deviation	0.18	0.17	0.17	0.19	0.16	0.20	0.19	0.21	0.20	0.19	0.18	0.18	
	Verizon 272 Affiliates		Circuits Installed	25	29	14	20	14	343	373	366	382	378	281	261	
			% New Circuit Failures	0.00	0.00	0.00	5.00	0.00	4.08	6.17	6.01	3.14	1.85	1.78	3.45	
			Standard Deviation	0.00	0.00	0.00	0.22	0.00	0.20	0.24	0.24	0.17	0.13	0.13	0.18	
	Non 272 Affiliates		Circuits Installed	85	123	111	94	103	63	103	96	103	52	50	41	
			% New Circuit Failures	3.53	4.07	1.80	0.00	1.94	1.59	2.91	4.17	3.88	0.00	0.00	2.44	
			Standard Deviation	0.19	0.20	0.13	0.00	0.14	0.13	0.17	0.20	0.19	0.00	0.00	0.16	
DS3 and above	Non-Affiliate		Circuits Installed	81	52	45	51	66	32	38	27	41	43	37	40	
			% New Circuit Failures	2.47	7.69	4.44	1.96	0.00	3.13	2.63	3.70	4.88	4.65	8.11	5.00	
			Standard Deviation	0.16	0.27	0.21	0.14	0.00	0.18	0.16	0.19	0.22	0.21	0.28	0.22	
	Verizon 272 Affiliates		Circuits Installed	3	2	1	11	5	16	6	10	13	24	27	15	
			% New Circuit Failures	33.33	0.00	0.00	0.00	0.00	0.00	0.00	10.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.58	0.00	--	0.00	0.00	0.00	0.00	0.32	0.00	0.00	0.00	0.00	
	Non 272 Affiliates		Circuits Installed	1	0	2	1	3	2	4	1	8	1	2	1	
			% New Circuit Failures	0.00	--	0.00	0.00	33.33	0.00	0.00	0.00	0.00	0.00	0.00	0.00	
			Standard Deviation	--	--	0.00	--	0.58	0.00	0.00	--	0.00	--	0.00	--	

NEW INSTALLATION TROUBLE REPORT RATE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VA	DS0	Non-Affiliate	Circuits Installed	78	115	103	99	88	115	181	105	196	192	149	213
			% New Circuit Failures	2.56	5.22	2.91	1.01	9.09	8.70	3.87	5.71	3.06	5.73	4.03	4.69
			Standard Deviation	0.16	0.22	0.17	0.10	0.29	0.28	0.19	0.23	0.17	0.23	0.20	0.21
	Verizon 272 Affiliates		Circuits Installed	24	25	25	32	59	36	24	13	31	22	17	19
			% New Circuit Failures	12.50	8.00	0.00	0.00	5.08	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.34	0.28	0.00	0.00	0.22	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuits Installed	3	7	--	1	1	--	1	2	--	--	1	--
			% New Circuit Failures	0.00	0.00	--	0.00	0.00	--	0.00	0.00	--	--	0.00	--
			Standard Deviation	0.00	0.00	--	--	--	--	--	0.00	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	1101	1352	1331	1793	1500	1409	1490	1427	1516	1337	1635	1247
			% New Circuit Failures	3.09	3.48	2.48	2.96	3.60	3.76	4.30	3.50	4.68	3.81	4.53	3.61
			Standard Deviation	0.17	0.18	0.16	0.17	0.19	0.19	0.20	0.18	0.21	0.19	0.21	0.19
	Verizon 272 Affiliates		Circuits Installed	278	291	277	335	251	364	359	319	441	434	581	400
			% New Circuit Failures	4.32	3.44	7.94	3.58	1.99	2.20	4.18	4.08	4.54	3.92	4.65	3.50
			Standard Deviation	0.20	0.18	0.27	0.19	0.14	0.15	0.20	0.20	0.21	0.19	0.21	0.18
	Non-272 Affiliates		Circuits Installed	46	84	61	99	102	78	140	113	65	37	47	61
			% New Circuit Failures	0.00	0.00	1.64	1.01	4.90	5.13	6.43	14.16	1.54	0.00	10.64	1.64
			Standard Deviation	0.00	0.00	0.13	0.10	0.22	0.22	0.25	0.35	0.12	0.00	0.31	0.13
DS3	Non-Affiliate		Circuits Installed	29	44	46	39	31	40	65	51	52	53	49	42
			% New Circuit Failures	3.45	2.27	6.52	2.56	0.00	0.00	3.08	11.76	1.92	3.77	2.04	2.38
			Standard Deviation	0.19	0.15	0.25	0.16	0.00	0.00	0.17	0.33	0.14	0.19	0.14	0.15
	Verizon 272 Affiliates		Circuits Installed	11	15	34	60	45	29	80	21	30	30	43	53
			% New Circuit Failures	9.09	6.67	8.82	1.67	4.44	6.90	0.00	0.00	0.00	0.00	2.33	0.00
			Standard Deviation	0.30	0.26	0.29	0.13	0.21	0.26	0.00	0.00	0.00	0.00	0.15	0.00
	Non-272 Affiliates		Circuits Installed	6	9	11	8	4	5	9	3	9	3	4	2
			% New Circuit Failures	0.00	0.00	0.00	12.50	0.00	0.00	22.22	33.33	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.35	0.00	0.00	0.44	0.58	0.00	0.00	0.00	0.00

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VA	DS0	Non-Affiliate	Circuits in Service	12310	12161	11967	11803	11497	7126	7064	7011	6929	6813	6705	6586
			Failure Report Rate	2.01	1.18	1.25	1.00	1.80	2.69	2.43	1.84	1.98	2.23	2.77	2.41
			Standard Deviation	0.14	0.11	0.11	0.10	0.13	0.16	0.15	0.13	0.14	0.15	0.16	0.15
	Verizon 272 Affiliates		Circuits in Service	9	9	9	10	10	4190	4114	4084	4033	3967	3875	3823
			Failure Report Rate	0.00	0.00	0.00	10.00	0.00	2.41	2.02	2.42	1.39	1.74	1.83	1.94
			Standard Deviation	0.00	0.00	0.00	0.32	0.00	0.15	0.14	0.15	0.12	0.13	0.13	0.14
	Non 272 Affiliates		Circuits in Service	56	57	59	60	83	86	86	85	90	85	87	86
			Failure Report Rate	1.79	0.00	0.00	0.00	0.00	1.16	1.16	1.18	0.00	0.00	1.15	0.00
			Standard Deviation	0.13	0.00	0.00	0.00	0.00	0.11	0.11	0.11	0.00	0.00	0.11	0.00
	DS1	Non-Affiliate	Circuits in Service	51310	51837	52088	52355	52162	39589	40029	40670	41229	41906	42365	42773
			Failure Report Rate	1.36	1.21	1.39	1.21	1.84	2.23	2.47	2.22	1.74	2.23	1.69	1.83
			Standard Deviation	0.12	0.11	0.12	0.11	0.13	0.15	0.16	0.15	0.13	0.15	0.13	0.13
	Verizon 272 Affiliates		Circuits in Service	147	162	161	172	203	13718	13817	13967	14156	14162	14229	14292
			Failure Report Rate	0.68	1.85	1.86	1.74	0.99	1.83	2.13	1.60	1.64	1.81	1.63	1.65
			Standard Deviation	0.08	0.14	0.14	0.13	0.10	0.13	0.14	0.13	0.13	0.13	0.13	0.13
	Non 272 Affiliates		Circuits in Service	2466	2581	2689	2826	3034	3041	3138	3236	3256	3309	3589	3609
			Failure Report Rate	1.62	1.20	1.52	1.27	2.11	2.24	2.80	2.78	1.84	2.75	2.09	2.33
			Standard Deviation	0.13	0.11	0.12	0.11	0.14	0.15	0.17	0.16	0.13	0.16	0.14	0.15
	DS3 and above	Non-Affiliate	Circuits in Service	1644	1658	1664	1673	1635	1113	1124	1136	1150	1171	1179	1176
			Failure Report Rate	0.55	1.75	0.78	0.96	1.28	1.35	1.42	0.79	0.96	1.54	1.70	1.11
			Standard Deviation	0.07	0.13	0.09	0.10	0.11	0.12	0.12	0.09	0.10	0.12	0.13	0.10
	Verizon 272 Affiliates		Circuits in Service	38	41	47	51	54	574	579	572	589	588	588	592
			Failure Report Rate	2.63	4.88	6.38	0.00	0.00	1.05	1.04	1.92	0.85	1.02	0.85	1.35
			Standard Deviation	0.16	0.22	0.25	0.00	0.00	0.10	0.10	0.14	0.09	0.10	0.09	0.12
	Non 272 Affiliates		Circuits in Service	236	241	241	211	231	232	235	237	238	238	304	306
			Failure Report Rate	0.42	0.41	0.00	0.00	0.87	0.86	0.43	0.00	1.68	0.00	0.00	0.33
			Standard Deviation	0.07	0.06	0.00	0.00	0.09	0.09	0.07	0.00	0.13	0.00	0.00	0.06

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VA	DS0	Non-Affiliate	Circuits in Service	6498	6398	6268	6167	6080	5999	5995	5882	5803	5713	5656	5591
			Failure Report Rate	1.55	1.05	2.47	3.28	1.17	2.13	3.05	2.50	3.05	1.79	1.68	1.54
			Standard Deviation	0.12	0.10	0.16	0.18	0.11	0.14	0.17	0.16	0.17	0.13	0.13	0.12
	Verizon 272 Affiliates		Circuits in Service	3809	3747	3717	3724	3703	3657	3634	3583	3539	3446	3403	3356
			Failure Report Rate	1.92	1.01	1.45	2.15	1.35	1.75	2.31	1.51	1.92	1.02	1.03	1.64
			Standard Deviation	0.14	0.10	0.12	0.15	0.12	0.13	0.15	0.12	0.14	0.10	0.10	0.13
	Non-272 Affiliates		Circuits in Service	71	67	69	68	67	67	67	67	66	67	64	62
			Failure Report Rate	2.82	0.00	2.90	0.00	0.00	1.49	0.00	0.00	1.52	2.99	0.00	0.00
			Standard Deviation	0.17	--	0.17	--	--	0.12	--	--	0.12	0.17	--	--
VA	DS1	Non-Affiliate	Circuits in Service	43144	43456	43917	44324	44915	45715	46139	46513	46856	47180	47440	47773
			Failure Report Rate	1.54	1.21	1.51	3.74	1.53	2.41	2.74	1.97	2.45	1.74	1.91	1.42
			Standard Deviation	0.12	0.11	0.12	0.19	0.12	0.15	0.16	0.14	0.15	0.13	0.14	0.12
	Verizon 272 Affiliates		Circuits in Service	14574	14790	14877	14845	14870	14952	15046	15156	15297	15548	15571	15498
			Failure Report Rate	1.32	1.12	1.39	3.25	1.24	2.27	2.33	1.89	2.26	1.51	1.61	1.40
			Standard Deviation	0.11	0.11	0.12	0.18	0.11	0.15	0.15	0.14	0.15	0.12	0.13	0.12
	Non-272 Affiliates		Circuits in Service	3507	3538	3602	3642	3775	3797	3752	3785	3783	3798	3837	3876
			Failure Report Rate	1.94	1.55	2.00	5.33	2.01	4.16	4.29	2.88	3.62	2.37	2.24	2.04
			Standard Deviation	0.14	0.12	0.14	0.22	0.14	0.20	0.20	0.17	0.19	0.15	0.15	0.14
VA	DS3	Non-Affiliate	Circuits in Service	1189	1225	1235	1244	1264	1324	1342	1362	1391	1425	1431	1447
			Failure Report Rate	1.35	1.31	1.13	2.09	0.63	0.53	0.60	1.17	0.86	0.70	0.91	0.55
			Standard Deviation	0.12	0.11	0.11	0.14	0.08	0.07	0.08	0.11	0.09	0.08	0.09	0.07
	Verizon 272 Affiliates		Circuits in Service	634	686	739	782	800	865	874	890	920	951	986	993
			Failure Report Rate	2.05	1.90	1.76	5.12	1.75	0.35	0.92	0.67	0.22	0.63	1.01	0.70
			Standard Deviation	0.14	0.14	0.13	0.22	0.13	0.06	0.10	0.08	0.05	0.08	0.10	0.08
	Non-272 Affiliates		Circuits in Service	288	298	304	302	306	306	306	310	313	311	311	317
			Failure Report Rate	0.35	0.00	1.64	3.31	0.98	0.65	0.65	0.32	1.60	0.32	0.64	0.00
			Standard Deviation	0.06	--	0.13	0.18	0.10	0.08	0.08	0.06	0.13	0.06	0.08	--

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VA	DS0	Non-Affiliate	Trouble Reports	247	144	150	118	207	192	172	129	137	152	186	159
			AverageRepair Interval	4.88	5.28	4.52	4.74	5.44	5.06	6.22	6.40	6.65	7.49	4.20	5.06
			Standard Deviation	5.30	5.10	3.91	4.15	4.26	4.67	5.10	5.53	5.94	10.43	5.01	5.15
	Verizon 272 Affiliates		Trouble Reports	0	0	0	1	0	101	83	99	56	69	71	74
			AverageRepair Interval	--	--	--	2.48	--	7.52	6.49	8.16	7.14	5.23	5.70	9.16
			Standard Deviation	--	--	--	--	--	7.17	4.90	10.63	5.87	3.52	7.04	9.61
	Non 272 Affiliates		Trouble Reports	1	0	0	0	0	1	1	1	0	0	1	0
			AverageRepair Interval	4.95	--	--	--	--	2.50	3.97	14.02	--	--	1.40	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Trouble Reports	697	628	723	636	961	882	987	904	718	936	714	783
			AverageRepair Interval	5.49	5.33	5.68	5.77	6.12	6.76	8.48	7.15	5.94	7.92	6.22	6.12
			Standard Deviation	5.16	5.15	4.86	5.55	5.37	6.61	9.27	8.23	5.92	9.20	5.39	6.12
	Verizon 272 Affiliates		Trouble Reports	1	3	3	3	2	251	294	223	232	257	232	236
			AverageRepair Interval	6.07	8.22	7.09	5.78	10.39	6.85	7.33	7.26	6.05	7.26	6.71	5.99
			Standard Deviation	--	8.02	4.68	3.26	5.64	6.55	8.41	8.85	6.74	5.89	6.33	7.16
	Non 272 Affiliates		Trouble Reports	40	31	41	36	64	68	88	90	60	91	75	84
			AverageRepair Interval	6.94	7.24	5.96	7.32	7.99	5.78	9.39	12.94	7.76	7.98	8.53	4.75
			Standard Deviation	7.31	8.64	4.24	8.03	6.80	6.53	11.38	17.22	7.02	6.80	7.12	6.59
DS3 and above	Non-Affiliate		Trouble Reports	9	29	13	16	21	15	16	9	11	18	20	13
			AverageRepair Interval	2.75	3.66	2.76	4.92	7.72	5.96	4.36	9.13	4.78	11.55	5.81	4.61
			Standard Deviation	1.97	2.72	1.93	5.96	5.59	7.08	4.03	13.77	3.84	11.13	6.65	3.60
	Verizon 272 Affiliates		Trouble Reports	1	2	3	0	0	6	6	11	5	6	5	8
			AverageRepair Interval	17.83	9.09	0.93	--	--	8.70	4.82	5.09	3.45	1.77	4.32	5.63
			Standard Deviation	--	9.65	0.23	--	--	6.42	2.65	2.28	3.81	1.73	4.54	4.13
	Non 272 Affiliates		Trouble Reports	1	1	0	0	2	2	1	0	4	0	0	1
			AverageRepair Interval	5.62	2.15	--	--	6.55	3.45	0.55	--	9.77	--	--	2.78
			Standard Deviation	--	--	--	--	0.31	3.63	--	--	15.53	--	--	--

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
VA	DS0	Non-Affiliate	Trouble Reports	101	67	155	202	71	128	183	147	177	102	95	86
			AverageRepair Interval	4.81	4.54	4.73	5.73	5.27	5.51	6.46	6.17	6.66	3.97	6.38	7.17
			Standard Deviation	6.41	4.19	4.88	6.30	5.21	4.51	6.19	7.45	7.49	2.81	6.38	5.62
	Verizon 272 Affiliates		Trouble Reports	73	38	54	80	50	64	84	54	68	35	35	55
			AverageRepair Interval	5.39	4.00	4.20	4.76	6.73	6.38	5.80	6.37	8.94	7.61	8.40	6.98
			Standard Deviation	5.79	3.86	3.27	4.56	7.47	6.96	4.99	6.48	13.01	6.57	10.71	8.82
	Non-272 Affiliates		Trouble Reports	2	--	2	--	--	1	--	--	1	2	--	--
			AverageRepair Interval	3.85	--	5.17	--	--	5.30	--	--	4.53	3.76	--	--
			Standard Deviation	0.80	--	3.61	--	--	--	--	--	--	0.25	--	--
DS1	Non-Affiliate		Trouble Reports	665	525	662	1656	685	1101	1265	915	1150	822	908	676
			AverageRepair Interval	6.26	5.76	5.04	6.68	5.84	7.56	7.54	7.25	8.64	7.37	7.08	6.55
			Standard Deviation	6.39	5.91	4.02	6.63	5.22	7.52	8.54	8.25	10.06	6.98	7.40	7.00
	Verizon 272 Affiliates		Trouble Reports	193	165	207	482	185	340	351	287	345	235	250	217
			AverageRepair Interval	4.65	5.34	5.03	5.50	5.11	6.08	5.86	5.75	7.75	5.71	6.77	5.38
			Standard Deviation	4.11	4.99	4.37	4.98	4.07	5.86	6.36	6.69	9.62	5.01	6.16	4.23
	Non-272 Affiliates		Trouble Reports	68	55	72	194	76	158	161	109	137	90	86	79
			AverageRepair Interval	10.76	4.47	5.51	6.32	5.71	8.17	7.45	10.85	8.55	9.35	8.13	6.37
			Standard Deviation	11.35	5.88	4.35	5.15	4.22	7.45	6.68	11.39	12.15	11.03	7.03	7.30
DS3	Non-Affiliate		Trouble Reports	16	16	14	26	8	7	8	16	12	10	13	8
			AverageRepair Interval	4.21	1.76	2.59	2.33	2.85	4.07	5.79	3.75	3.18	2.81	2.57	2.72
			Standard Deviation	3.68	2.44	3.94	1.60	2.77	5.25	5.39	4.59	6.03	2.96	2.98	2.47
	Verizon 272 Affiliates		Trouble Reports	13	13	13	40	14	3	8	6	2	6	10	7
			AverageRepair Interval	5.21	5.03	3.74	6.48	2.98	6.63	5.75	4.51	1.79	6.14	2.96	4.36
			Standard Deviation	5.65	6.44	3.27	7.98	2.09	4.81	7.29	6.51	0.93	8.28	1.75	4.20
	Non-272 Affiliates		Trouble Reports	1	--	5	10	3	2	2	1	5	1	2	--
			AverageRepair Interval	8.95	--	3.70	2.32	3.04	3.29	1.83	0.37	3.29	7.08	8.64	--
			Standard Deviation	--	--	3.10	1.86	1.36	3.52	0.26	--	2.75	--	6.85	--

VERIZON VIRGINIA 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	87	385	79	357	221	3302	3247	3491	3005	2435	2508	3800
	INTERVALS	6:58	174:18:00	4:19	0:59	1:00	1:20	1:21	0:57	0:57	1:04	0:57	1:33
	STD. DEV.	9:59	43:50	8:08	3:02	1:30	2:20	2:12	2:01	1:24	1:58	1:00	2:26
NON AFFILIATES	RECORDS	12131	14113	16148	11514	9265	10021	7514	12397	7648	22548	8870	15031
	INTERVALS	1:21	11:08	2:53	1:21	1:15	1:20	1:29	1:51	1:25	2:47	1:13	3:18
	STD. DEV.	2:02	38:55	4:37	2:06	1:42	2:20	1:58	2:25	8:08	2:18	1:27	6:35

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.
2. For the 272 affiliate in February, the interval spiked extremely high (outside of the 24 window) as a result of our inability to successfully communicate with a particular (fGTE) switch as it relates to the exchange key (EXK) information. It took about a week to research the issue and implement the fix to process the outstanding requests, which impacted 357 of the 385 WTNs processed for that month for the 272 affiliate.

VERIZON VIRGINIA 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	2682	1787	977	531	720	827	748	652	837	1085	1877	643
	INTERVALS	1:02	1:10	1:50	1:35	1:03	1:37	1:00	1:00	4:21	3:23	1:47	1:11
	STD. DEV.	2:51	2:10	3:44	4:26	1:11	4:07	1:01	1:09	23:12	7:26	1:31	1:32
NON AFFILIATES	RECORDS	12129	8686	6275	8746	7784	7497	7402	9710	8298	6703	5113	7734
	INTERVALS	1:33	1:12	1:40	2:32	1:24	2:50	2:37	2:03	1:34	6:42	1:26	1:11
	STD. DEV.	14:26	1:41	2:20	3:06	2:02	3:23	2:47	2:43	2:04	12:50	1:59	1:24

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DC	DS0	Non-Affiliate	Circuit Orders	15	22	23	16	25	13	10	9	1	4	6	2
			% Confirmed on Time	93.33	100.00	100.00	100.00	96.00	84.62	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.26	0.00	0.00	0.00	0.20	0.38	0.00	0.00	--	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuit Orders	0	0	0	0	0	7	5	1	2	2	5	4
			% Confirmed on Time	--	--	--	--	--	100.00	100.00	0.00	100.00	100.00	100.00	75.00
			Standard Deviation	--	--	--	--	--	0.00	0.00	--	0.00	0.00	0.00	0.50
	Non 272 Affiliates		Circuit Orders	0	0	0	0	0	0	1	0	4	3	0	0
			% Confirmed on Time	--	--	--	--	--	--	100.00	--	50.00	100.00	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	0.58	0.00	--	--
DS1	Non-Affiliate		Circuit Orders	262	193	240	228	256	211	222	262	178	140	190	223
			% Confirmed on Time	99.24	98.96	98.75	99.12	97.27	97.63	94.14	97.33	98.31	87.86	94.74	94.17
			Standard Deviation	0.09	0.10	0.11	0.09	0.16	0.15	0.24	0.16	0.13	0.33	0.22	0.23
	Verizon 272 Affiliates		Circuit Orders	4	2	4	7	0	39	36	57	65	38	47	32
			% Confirmed on Time	100.00	100.00	100.00	100.00	--	100.00	94.44	100.00	100.00	94.74	97.87	96.88
			Standard Deviation	0.00	0.00	0.00	0.00	--	0.00	0.23	0.00	0.00	0.23	0.15	0.18
	Non 272 Affiliates		Circuit Orders	4	6	6	3	3	8	2	0	0	1	2	3
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	100.00	--	--	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	--	--	0.00	0.00
DS3 and above	Non-Affiliate		Circuit Orders	16	20	21	18	18	12	15	23	18	15	15	10
			% Confirmed on Time	93.75	60.00	76.19	77.78	66.67	66.67	53.33	52.17	77.78	60.00	53.33	70.00
			Standard Deviation	0.25	0.50	0.44	0.43	0.49	0.49	0.52	0.51	0.43	0.51	0.52	0.48
	Verizon 272 Affiliates		Circuit Orders	0	0	0	1	1	5	4	5	2	1	2	5
			% Confirmed on Time	--	--	--	100.00	100.00	80.00	100.00	20.00	100.00	100.00	100.00	80.00
			Standard Deviation	--	--	--	--	--	0.45	0.00	0.45	0.00	--	0.00	0.45
	Non 272 Affiliates		Circuit Orders	0	0	0	2	0	0	0	1	0	0	0	0
			% Confirmed on Time	--	--	--	50.00	--	--	--	100.00	--	--	--	--
			Standard Deviation	--	--	--	0.71	--	--	--	--	--	--	--	--

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DC	DS0	Non-Affiliate	Circuit Orders	5	9	8	10	6	4	8	5	2	12	8	6
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	91.67	100.00	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.29	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuit Orders	7	7	4	2	6	2	2	3	3	1	2	1
			% Confirmed on Time	85.71	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.38	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	--	--
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	--
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuit Orders	177	157	258	203	261	223	207	251	192	224	224	255
			% Confirmed on Time	99.44	99.36	98.84	98.52	96.93	99.55	98.07	98.41	100.00	99.55	97.77	93.33
			Standard Deviation	0.08	0.08	0.11	0.12	0.17	0.07	0.14	0.13	0.00	0.07	0.15	0.25
	Verizon 272 Affiliates		Circuit Orders	40	55	55	30	74	60	54	53	62	78	62	49
			% Confirmed on Time	100.00	98.18	100.00	100.00	97.30	90.00	92.59	98.11	96.77	100.00	98.39	95.92
			Standard Deviation	0.00	0.13	0.00	0.00	0.16	0.30	0.26	0.14	0.18	0.00	0.13	0.20
	Non-272 Affiliates		Circuit Orders	--	--	1	--	--	--	--	--	1	--	3	2
			% Confirmed on Time	--	--	100.00	--	--	--	--	--	100.00	--	100.00	50.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	0.00	0.71	
DS3	Non-Affiliate		Circuit Orders	13	13	27	12	14	14	11	28	7	27	13	20
			% Confirmed on Time	69.23	69.23	55.56	83.33	85.71	71.43	63.64	89.29	85.71	96.30	100.00	95.00
			Standard Deviation	0.48	0.48	0.51	0.39	0.36	0.47	0.50	0.31	0.38	0.19	0.00	0.22
	Verizon 272 Affiliates		Circuit Orders	9	9	5	6	7	9	6	10	5	9	3	5
			% Confirmed on Time	77.78	33.33	80.00	83.33	71.43	66.67	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.44	0.50	0.45	0.41	0.49	0.50	0.00	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	--
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DC	DS0	Non-Affiliate	Circuits Installed	31	39	45	35	46	35	36	18	58	12	14	42
			% Installation Appointments Met	100.00	94.87	95.56	85.71	91.30	82.86	97.22	88.89	94.83	91.67	85.71	88.10
			Standard Deviation	0.00	0.22	0.21	0.00	0.28	0.38	0.17	0.32	0.22	0.29	0.36	0.33
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	27	8	13	4	4	6	11
			% Installation Appointments Met	--	--	--	--	--	74.07	87.50	92.31	100.00	75.00	100.00	90.91
			Standard Deviation	--	--	--	--	--	0.45	0.35	0.28	0.00	0.50	0.00	0.30
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	0	0	0	0	1
			% Installation Appointments Met	--	--	--	--	--	--	--	--	--	--	--	100.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	414	448	497	508	554	390	445	469	389	390	339	412
			% Installation Appointments Met	94.69	97.32	96.18	96.65	96.21	91.03	93.48	90.62	91.26	92.31	92.33	92.96
			Standard Deviation	0.22	0.16	0.19	0.09	0.19	0.29	0.25	0.29	0.28	0.27	0.27	0.26
	Verizon 272 Affiliates		Circuits Installed	11	3	12	15	7	57	56	102	83	93	52	66
			% Installation Appointments Met	90.91	100.00	83.33	86.67	85.71	92.98	87.50	91.18	87.95	91.40	86.54	92.42
			Standard Deviation	0.30	0.00	0.39	0.00	0.38	0.26	0.33	0.29	0.33	0.28	0.34	0.27
	Non 272 Affiliates		Circuits Installed	0	1	0	1	0	3	4	1	0	0	1	0
			% Installation Appointments Met	--	100.00	--	100.00	--	100.00	100.00	100.00	--	--	100.00	--
			Standard Deviation	--	--	--	--	0.00	--	0.00	0.00	--	--	--	--
DS3 and above	Non-Affiliate		Circuits Installed	22	21	37	36	27	20	15	20	19	26	19	23
			% Installation Appointments Met	90.91	100.00	91.89	88.89	81.48	85.00	73.33	75.00	78.95	96.15	100.00	91.30
			Standard Deviation	0.29	0.00	0.28	0.43	0.40	0.37	0.46	0.44	0.42	0.20	0.00	0.29
	Verizon 272 Affiliates		Circuits Installed	2	2	3	3	1	11	9	11	11	4	2	2
			% Installation Appointments Met	100.00	100.00	66.67	66.67	100.00	72.73	55.56	81.82	81.82	75.00	100.00	0.00
			Standard Deviation	0.00	0.00	0.58	--	--	0.47	0.53	0.40	0.40	0.50	0.00	0.00
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	1	0	0	0	0
			% Installation Appointments Met	--	--	--	--	--	--	--	100.00	--	--	--	--
			Standard Deviation	--	--	--	--	0.71	--	--	--	--	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DC	DS0	Non-Affiliate	Circuits Installed	24	23	52	21	16	20	11	29	39	41	31	8
			% Installation Appointments Met	91.67	100.00	98.08	95.24	93.75	95.00	72.73	100.00	97.44	97.56	100.00	87.50
			Standard Deviation	0.28	0.00	0.14	0.22	0.25	0.22	0.47	0.00	0.16	0.16	0.00	0.35
	Verizon 272 Affiliates		Circuits Installed	4	10	6	4	7	3	1	8	5	2	6	3
			% Installation Appointments Met	75.00	100.00	83.33	100.00	85.71	100.00	100.00	100.00	80.00	100.00	100.00	100.00
			Standard Deviation	0.50	0.00	0.41	0.00	0.38	0.00	--	0.00	0.45	0.00	0.00	0.00
	Non-272 Affiliates		Circuits Installed	--	--	1	--	--	--	--	--	--	--	--	--
			% Installation Appointments Met	--	--	100.00	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS1	Non-Affiliate	Circuits Installed	325	254	375	294	334	412	332	481	417	382	332	309
			% Installation Appointments Met	94.46	93.70	96.27	95.58	95.51	94.42	92.17	95.01	91.37	96.07	98.19	99.03
			Standard Deviation	0.23	0.24	0.19	0.21	0.21	0.23	0.27	0.22	0.28	0.19	0.13	0.10
		Verizon 272 Affiliates	Circuits Installed	58	86	99	52	88	66	93	103	64	108	104	74
			% Installation Appointments Met	93.10	93.02	97.98	94.23	95.45	93.94	87.10	87.38	93.75	94.44	97.12	94.59
			Standard Deviation	0.26	0.26	0.14	0.24	0.21	0.24	0.34	0.33	0.24	0.23	0.17	0.23
		Non-272 Affiliates	Circuits Installed	--	--	1	--	--	--	--	--	--	--	--	--
			% Installation Appointments Met	--	--	100.00	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	DS3 and above	Non-Affiliate	Circuits Installed	25	22	29	18	23	33	60	58	59	32	34	34
			% Installation Appointments Met	92.00	81.82	96.55	94.44	100.00	96.97	96.67	100.00	100.00	100.00	100.00	97.06
			Standard Deviation	0.28	0.39	0.19	0.24	0.00	0.17	0.18	0.00	0.00	0.00	0.00	0.17
		Verizon 272 Affiliates	Circuits Installed	4	14	12	9	8	8	9	14	11	10	4	8
			% Installation Appointments Met	100.00	92.86	100.00	100.00	100.00	100.00	88.89	100.00	100.00	100.00	75.00	87.50
			Standard Deviation	0.00	0.27	0.00	0.00	0.00	0.00	0.33	0.00	0.00	0.00	0.50	0.35
	Non-272 Affiliates		Circuits Installed	5	1	1	--	--	4	--	--	--	--	--	--
			% Installation Appointments Met	100.00	100.00	100.00	--	--	100.00	--	--	--	--	--	--
			Standard Deviation	0.00	--	--	--	--	0.00	--	--	--	--	--	--

NEW INSTALLATION TROUBLE REPORT RATE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DC	DS0	Non-Affiliate	Circuits Installed	33	32	39	45	35	41	35	36	18	58	12	14
			% New Circuit Failures	12.12	6.25	5.13	8.89	0.00	7.32	5.71	2.78	0.00	0.00	0.00	0.00
			Standard Deviation	0.33	0.25	0.22	0.29	0.00	0.26	0.24	0.17	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	5	27	8	13	4	4	6
			% New Circuit Failures	--	--	--	--	--	0.00	7.41	12.50	7.69	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	0.00	0.27	0.35	0.28	0.00	0.00	0.00
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	0	0	0	0	0
			% New Circuit Failures	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	370	414	448	497	508	468	390	445	469	389	390	339
			% New Circuit Failures	2.70	1.45	2.68	2.62	1.77	2.14	3.85	1.35	3.84	4.63	3.85	1.47
			Standard Deviation	0.16	0.12	0.16	0.16	0.13	0.14	0.19	0.12	0.19	0.21	0.19	0.12
	Verizon 272 Affiliates		Circuits Installed	10	11	3	12	15	93	57	56	102	83	93	52
			% New Circuit Failures	20.00	0.00	0.00	8.33	0.00	0.00	3.51	1.79	4.90	2.41	1.08	0.00
			Standard Deviation	0.42	0.00	0.00	0.29	0.00	0.00	0.19	0.13	0.22	0.15	0.10	0.00
	Non 272 Affiliates		Circuits Installed	31	0	1	0	1	0	3	4	1	0	0	1
			% New Circuit Failures	0.00	--	0.00	--	0.00	--	0.00	0.00	0.00	--	--	0.00
			Standard Deviation	0.00	--	--	--	--	--	0.00	0.00	--	--	--	--
DS3 and above	Non-Affiliate		Circuits Installed	22	22	21	37	36	20	20	15	20	19	26	19
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	5.00	5.00	13.33	0.00	5.26	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.22	0.22	0.35	0.00	0.23	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	1	2	2	3	3	8	11	9	11	11	4	2
			% New Circuit Failures	0.00	0.00	50.00	0.00	0.00	12.50	0.00	11.11	9.09	18.18	0.00	50.00
			Standard Deviation	--	0.00	0.71	0.00	0.00	0.35	0.00	0.33	0.30	0.40	0.00	0.71
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	0	1	0	0	0
			% New Circuit Failures	--	--	--	--	--	--	--	--	0.00	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

NEW INSTALLATION TROUBLE REPORT RATE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DC	DS0	Non-Affiliate	Circuits Installed	42	24	23	52	21	16	20	11	29	39	41	31
			% New Circuit Failures	4.76	0.00	4.35	0.00	4.76	6.25	10.00	0.00	0.00	5.13	4.88	0.00
			Standard Deviation	0.22	0.00	0.21	0.00	0.22	0.25	0.31	0.00	0.00	0.22	0.22	0.00
	Verizon 272 Affiliates		Circuits Installed	11	4	10	6	4	7	3	1	8	5	2	6
			% New Circuit Failures	9.09	25.00	0.00	16.67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.30	0.50	0.00	0.41	0.00	0.00	0.00	--	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuits Installed	1	--	--	1	--	--	--	--	--	--	--	--
			% New Circuit Failures	0.00	--	--	0.00	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	412	325	254	375	294	334	412	332	481	417	382	332
			% New Circuit Failures	3.16	2.46	4.72	6.40	5.10	4.19	3.64	5.42	4.37	3.12	3.66	3.92
			Standard Deviation	0.18	0.16	0.21	0.25	0.22	0.20	0.19	0.23	0.20	0.17	0.19	0.19
	Verizon 272 Affiliates		Circuits Installed	66	58	86	99	52	88	66	93	103	64	108	104
			% New Circuit Failures	3.03	1.72	1.16	4.04	0.00	2.27	3.03	5.38	8.74	0.00	4.63	7.69
			Standard Deviation	0.17	0.13	0.11	0.20	0.00	0.15	0.17	0.23	0.28	0.00	0.21	0.27
	Non-272 Affiliates		Circuits Installed	--	--	--	1	--	--	--	--	--	--	--	--
			% New Circuit Failures	--	--	--	0.00	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS3	Non-Affiliate		Circuits Installed	23	25	22	29	18	23	33	60	58	59	32	34
			% New Circuit Failures	8.70	4.00	4.55	3.45	5.56	8.70	0.00	3.33	1.72	0.00	0.00	0.00
			Standard Deviation	0.29	0.20	0.21	0.19	0.24	0.29	0.00	0.18	0.13	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	2	4	14	12	9	8	8	9	14	11	10	4
			% New Circuit Failures	0.00	0.00	0.00	8.33	11.11	12.50	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.29	0.33	0.35	0.00	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuits Installed	--	5	1	1	--	--	4	--	--	--	--	--
			% New Circuit Failures	--	0.00	0.00	0.00	--	--	0.00	--	--	--	--	--
			Standard Deviation	--	0.00	--	--	--	--	0.00	--	--	--	--	--

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DC	DS0	Non-Affiliate	Circuits in Service	2353	2325	2317	2258	2189	1494	1484	1460	1440	1445	1431	1406
			Failure Report Rate	0.89	0.43	0.69	0.97	0.59	0.74	1.28	0.55	1.04	0.97	1.19	0.92
			Standard Deviation	0.09	0.07	0.08	0.10	0.08	0.09	0.11	0.07	0.10	0.10	0.11	0.10
	Verizon 272 Affiliates		Circuits in Service	0	0	0	0	0	686	675	657	651	642	629	615
			Failure Report Rate	--	--	--	--	--	1.02	0.89	1.07	0.61	0.62	1.27	0.49
			Standard Deviation	--	--	--	--	--	0.10	0.09	0.10	0.08	0.08	0.11	0.07
	Non 272 Affiliates		Circuits in Service	17	17	17	17	17	17	17	17	17	17	17	16
			Failure Report Rate	0.00	0.00	5.88	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.24	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
DS1	Non-Affiliate		Circuits in Service	11932	11965	11977	12048	12032	9105	9283	9452	9578	9690	9777	9883
			Failure Report Rate	0.97	0.74	0.98	0.97	0.94	0.94	1.51	1.22	0.99	1.39	1.41	1.10
			Standard Deviation	0.10	0.09	0.10	0.10	0.10	0.10	0.12	0.11	0.10	0.12	0.12	0.10
	Verizon 272 Affiliates		Circuits in Service	27	30	29	34	38	3061	3005	2995	3024	3033	3029	3038
			Failure Report Rate	0.00	3.33	0.00	2.94	2.63	0.72	1.20	0.83	0.96	0.92	0.86	0.43
			Standard Deviation	0.00	0.18	0.00	0.17	0.16	0.08	0.11	0.09	0.10	0.10	0.09	0.07
	Non 272 Affiliates		Circuits in Service	530	541	555	563	571	580	596	644	649	660	691	718
			Failure Report Rate	0.94	1.11	0.36	1.07	1.05	0.52	2.01	0.31	0.77	2.58	2.03	0.97
			Standard Deviation	0.10	0.10	0.06	0.10	0.10	0.07	0.14	0.06	0.09	0.16	0.14	0.10
DS3 and above	Non-Affiliate		Circuits in Service	667	677	675	681	677	498	503	509	509	514	522	532
			Failure Report Rate	1.80	1.18	0.30	0.44	1.03	0.40	0.60	0.98	0.39	0.58	0.96	0.75
			Standard Deviation	0.13	0.11	0.05	0.07	0.10	0.06	0.08	0.10	0.06	0.08	0.10	0.09
	Verizon 272 Affiliates		Circuits in Service	26	26	26	26	27	212	211	210	214	213	213	210
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	1.42	0.95	1.43	1.87	0.00	4.23	0.48
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.12	0.10	0.12	0.14	0.00	0.20	0.07
	Non 272 Affiliates		Circuits in Service	13	13	13	14	14	15	15	17	17	18	21	22
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DC	DS0	Non-Affiliate	Circuits in Service	1400	1372	1352	1319	1291	1257	1246	1226	1221	1218	1216	1196
			Failure Report Rate	0.86	1.17	0.96	1.82	1.08	0.64	0.96	0.73	1.15	1.40	0.33	0.67
			Standard Deviation	0.09	0.11	0.10	0.13	0.10	0.08	0.10	0.09	0.11	0.12	0.06	0.08
	Verizon 272 Affiliates		Circuits in Service	580	578	565	562	560	552	546	537	527	512	506	498
			Failure Report Rate	0.86	1.04	0.71	1.78	1.25	0.18	1.10	0.19	0.76	1.37	0.59	0.20
			Standard Deviation	0.09	0.10	0.08	0.13	0.11	0.04	0.10	0.04	0.09	0.12	0.08	0.04
	Non-272 Affiliates		Circuits in Service	14	14	14	14	14	14	14	14	14	14	14	14
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	7.14	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	--	--	0.27	--	--	--
DS1	Non-Affiliate		Circuits in Service	10031	10118	10267	10392	11020	11408	11566	11759	11946	11858	11917	11993
			Failure Report Rate	0.74	0.79	0.91	1.75	1.08	1.69	1.30	1.40	0.95	1.22	1.16	0.81
			Standard Deviation	0.09	0.09	0.09	0.13	0.10	0.13	0.11	0.12	0.10	0.11	0.11	0.09
	Verizon 272 Affiliates		Circuits in Service	3067	3101	3117	3099	3122	3124	3159	3164	3160	3198	3219	3210
			Failure Report Rate	0.65	0.68	0.51	1.23	1.02	1.63	0.85	0.95	1.11	1.00	1.24	0.78
			Standard Deviation	0.08	0.08	0.07	0.11	0.10	0.13	0.09	0.10	0.10	0.10	0.11	0.09
	Non-272 Affiliates		Circuits in Service	726	730	740	750	751	746	732	732	727	717	716	716
			Failure Report Rate	0.96	1.23	1.22	3.47	2.00	2.41	1.78	3.01	1.38	1.39	2.37	1.26
			Standard Deviation	0.10	0.11	0.11	0.18	0.14	0.15	0.13	0.17	0.12	0.12	0.15	0.11
DS3	Non-Affiliate		Circuits in Service	533	540	545	553	560	586	594	597	607	618	631	635
			Failure Report Rate	0.56	2.41	1.10	1.08	1.43	1.37	1.01	0.50	0.49	0.97	0.79	0.47
			Standard Deviation	0.07	0.15	0.10	0.10	0.12	0.12	0.10	0.07	0.07	0.10	0.09	0.07
	Verizon 272 Affiliates		Circuits in Service	225	235	235	249	256	263	267	278	285	289	290	290
			Failure Report Rate	0.89	0.00	0.85	3.21	1.17	1.52	0.37	0.00	0.35	1.38	1.03	1.72
			Standard Deviation	0.09	--	0.09	0.18	0.11	0.12	0.06	--	0.06	0.12	0.10	0.13
	Non-272 Affiliates		Circuits in Service	26	27	28	27	23	27	27	27	26	26	26	25
			Failure Report Rate	0.00	0.00	0.00	22.22	4.35	3.70	0.00	0.00	3.85	3.85	3.85	8.00
			Standard Deviation	--	--	--	0.42	0.21	0.19	--	--	0.20	0.20	0.20	0.28

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DC	DS0	Non-Affiliate	Trouble Reports	21	10	16	22	13	11	19	8	15	14	17	13
			AverageRepair Interval	7.10	5.98	6.19	2.46	8.00	4.95	7.59	8.99	6.50	4.08	8.25	7.72
			Standard Deviation	10.10	6.72	6.98	1.48	10.93	3.96	7.37	11.64	7.49	3.89	11.73	6.27
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	7	6	7	4	4	8	3
			AverageRepair Interval	--	--	--	--	--	14.38	6.16	3.87	4.15	4.10	6.61	6.58
			Standard Deviation	--	--	--	--	--	22.72	4.11	3.31	0.74	2.07	10.59	5.68
	Non 272 Affiliates		Trouble Reports	0	0	1	0	0	0	0	0	0	0	0	0
			AverageRepair Interval	--	--	21.05	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Trouble Reports	116	89	117	117	113	86	140	115	95	135	138	109
			AverageRepair Interval	5.35	4.65	6.22	6.39	7.72	5.33	6.80	5.31	6.65	7.72	9.05	6.82
			Standard Deviation	4.39	3.99	8.53	6.36	8.62	5.24	6.21	6.93	6.86	8.20	11.33	7.49
	Verizon 272 Affiliates		Trouble Reports	0	1	0	1	1	22	36	25	29	28	26	13
			AverageRepair Interval	--	2.40	--	5.03	1.53	6.83	8.58	5.83	5.93	5.57	6.53	6.82
			Standard Deviation	--	--	--	--	--	12.08	9.24	7.17	8.26	5.56	9.37	6.88
	Non 272 Affiliates		Trouble Reports	5	6	2	6	6	3	12	2	5	17	14	7
			AverageRepair Interval	5.60	3.27	0.77	5.54	10.20	3.42	8.82	6.55	9.90	8.02	11.26	9.32
			Standard Deviation	3.44	6.25	0.01	5.09	8.62	1.67	8.94	1.20	8.97	11.91	9.63	15.58
DS3 and above	Non-Affiliate		Trouble Reports	12	8	2	3	7	2	3	5	2	3	5	4
			AverageRepair Interval	2.47	2.02	4.20	2.48	4.27	1.61	5.20	4.71	30.67	4.79	3.55	8.10
			Standard Deviation	2.05	2.54	2.97	2.26	3.25	1.87	4.19	6.70	8.37	5.40	3.91	7.68
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	3	2	3	4	0	9	1
			AverageRepair Interval	--	--	--	--	--	8.92	5.86	10.37	11.20	--	4.17	16.02
			Standard Deviation	--	--	--	--	--	8.64	4.35	6.00	13.04	--	4.57	--
	Non 272 Affiliates		Trouble Reports	0	0	0	0	0	0	0	0	0	0	0	0
			AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
DC	DS0	Non-Affiliate	Trouble Reports	12	16	13	24	14	8	12	9	14	17	4	8
			AverageRepair Interval	5.72	8.15	6.43	1.82	6.99	8.08	6.47	12.40	7.05	7.14	4.47	8.44
			Standard Deviation	5.43	9.05	6.79	1.47	5.53	5.50	4.85	11.40	4.77	12.95	1.02	11.58
	Verizon 272 Affiliates		Trouble Reports	5	6	4	10	7	1	6	1	4	7	3	1
			AverageRepair Interval	9.00	4.59	4.39	7.06	6.75	0.20	2.01	7.27	5.23	6.79	8.06	4.72
			Standard Deviation	5.43	4.81	3.33	3.68	4.53	--	0.19	--	2.13	6.38	1.10	--
	Non-272 Affiliates		Trouble Reports	--	--	--	--	--	--	--	--	1	--	--	--
			AverageRepair Interval	--	--	--	--	--	--	--	--	2.48	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	DS1	Non-Affiliate	Trouble Reports	74	80	93	182	119	193	150	165	114	145	138	97
			AverageRepair Interval	6.42	6.28	6.20	5.88	6.38	7.48	8.59	5.27	7.36	6.93	7.22	5.01
			Standard Deviation	7.51	5.34	6.12	7.09	8.05	8.08	10.54	5.24	6.44	7.54	6.87	4.63
	Verizon 272 Affiliates		Trouble Reports	20	21	16	38	32	51	27	30	35	32	40	25
			AverageRepair Interval	6.10	11.65	5.12	6.13	9.77	11.01	6.86	7.49	10.11	5.12	8.47	5.81
			Standard Deviation	8.69	10.98	3.39	4.28	9.06	11.10	7.60	9.54	12.38	5.98	7.88	5.97
	Non-272 Affiliates		Trouble Reports	7	9	9	26	15	18	13	22	10	10	17	9
			AverageRepair Interval	4.59	10.13	7.08	4.82	6.53	6.73	5.47	6.05	6.25	6.76	3.80	6.60
			Standard Deviation	3.78	13.15	4.79	1.96	2.90	5.21	8.07	4.26	6.03	2.97	1.75	4.91
DS3	DS3	Non-Affiliate	Trouble Reports	3	13	6	6	8	8	6	3	3	6	5	3
			AverageRepair Interval	9.89	3.31	2.70	1.48	5.41	3.42	3.61	3.43	3.27	3.36	6.01	2.86
			Standard Deviation	14.11	3.66	2.30	0.89	5.48	3.06	3.60	1.18	2.22	3.90	5.68	1.56
	Verizon 272 Affiliates		Trouble Reports	2	--	2	8	3	4	1	--	1	4	3	5
			AverageRepair Interval	0.51	--	2.38	3.89	3.09	9.04	14.63	--	2.03	1.01	3.15	2.06
			Standard Deviation	0.41	--	2.53	2.18	1.26	4.37	--	--	--	1.14	1.87	1.44
	Non-272 Affiliates		Trouble Reports	--	--	--	6	1	1	--	--	1	1	1	2
			AverageRepair Interval	--	--	--	3.03	0.85	12.10	--	--	2.95	2.40	2.38	2.48
			Standard Deviation	--	--	--	3.43	--	--	--	--	--	--	--	2.83

VERIZON WASHINGTON DC 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	18	25	28	89	58	1576	182	2164	363	206	201	127
	INTERVALS	1:10	3:46	0:47	0:58	1:12	1:14	0:56	2:05	0:43	1:20	0:54	0:49
	STD. DEV.	0:58	4:16	0:15	0:24	0:34	1:21	0:36	1:27	0:14	2:44	0:25	0:30
NON AFFILIATES	RECORDS	1625	1570	1964	11359	1076	1116	983	901	810	579	736	1550
	INTERVALS	1:18	1:49	1:22	15:03	1:19	1:21	2:08	1:16	1:15	1:38	1:18	6:38
	STD. DEV.	1:14	2:43	1:35	9:07	2:02	0:58	2:58	1:34	1:22	1:58	1:21	4:28

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

VERIZON WASHINGTON DC 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	393	95	249	1162	282	55	150	87	526	43	72	108
	INTERVALS	1:16	0:51	0:49	1:20	2:27	0:50	0:53	0:53	1:09	1:37	1:20	1:57
	STD. DEV.	1:57	0:51	1:30	1:24	4:55	0:05	0:06	0:13	0:20	2:34	0:53	2:14
NON AFFILIATES	RECORDS	566	1131	643	969	898	1484	2057	684	881	675	531	492
	INTERVALS	1:30	2:31	2:02	1:30	1:53	4:26	5:21	1:28	2:27	3:54	1:41	1:28
	STD. DEV.	1:38	1:46	2:25	2:18	1:53	2:50	2:20	1:26	5:17	9:09	1:49	1:44

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
WV	DS0	Non-Affiliate	Circuit Orders	16	11	32	30	17	8	19	12	6	15	10	14
			% Confirmed on Time	100.00	90.91	100.00	100.00	100.00	100.00	91.67	83.33	66.67	90.00	92.86	
			Standard Deviation	0.00	0.30	0.00	0.00	0.00	0.00	0.00	0.29	0.41	0.49	0.32	0.27
	Verizon 272 Affiliates		Circuit Orders	0	0	0	0	0	6	11	21	17	21	47	18
			% Confirmed on Time	--	--	--	--	--	83.33	90.91	95.24	100.00	90.48	89.36	88.89
			Standard Deviation	--	--	--	--	--	0.41	0.30	0.22	0.00	0.30	0.31	0.32
	Non 272 Affiliates		Circuit Orders	0	0	1	2	0	1	0	0	0	1	1	1
			% Confirmed on Time	--	--	100.00	100.00	--	100.00	--	--	--	100.00	100.00	100.00
			Standard Deviation	--	--	--	0.00	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuit Orders	108	131	228	121	121	104	116	158	178	118	172	116
			% Confirmed on Time	96.30	96.95	94.74	95.87	95.04	98.08	85.34	91.14	87.64	86.44	84.30	92.24
			Standard Deviation	0.19	0.17	0.22	0.20	0.22	0.14	0.36	0.29	0.33	0.34	0.36	0.27
	Verizon 272 Affiliates		Circuit Orders	3	2	0	1	1	22	26	35	27	37	48	27
			% Confirmed on Time	100.00	100.00	--	100.00	100.00	100.00	88.46	91.43	92.59	89.19	93.75	88.89
			Standard Deviation	0.00	0.00	--	--	--	0.00	0.33	0.28	0.27	0.31	0.24	0.32
	Non 272 Affiliates		Circuit Orders	2	1	1	2	2	3	1	0	1	3	2	2
			% Confirmed on Time	100.00	100.00	100.00	100.00	100.00	100.00	100.00	--	100.00	100.00	100.00	100.00
			Standard Deviation	0.00	--	--	0.00	0.00	0.00	--	--	--	0.00	0.00	0.00
DS3 and above	Non-Affiliate		Circuit Orders	4	1	8	7	1	3	4	2	2	6	5	7
			% Confirmed on Time	100.00	100.00	75.00	100.00	100.00	100.00	75.00	100.00	100.00	66.67	100.00	100.00
			Standard Deviation	0.00	--	0.46	0.00	--	0.00	0.50	0.00	0.00	0.52	0.00	0.00
	Verizon 272 Affiliates		Circuit Orders	0	0	0	0	0	1	1	1	2	2	2	4
			% Confirmed on Time	--	--	--	--	--	100.00	100.00	100.00	0.00	100.00	100.00	75.00
			Standard Deviation	--	--	--	--	--	--	--	--	0.00	0.00	0.00	0.50
	Non 272 Affiliates		Circuit Orders	0	0	0	0	0	0	0	0	1	3	4	1
			% Confirmed on Time	--	--	--	--	--	--	--	--	100.00	0.00	50.00	0.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	0.00	0.58	--

FIRM ORDER CONFIRMATION (FOC) TIMELINESS - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
WV	DS0	Non-Affiliate	Circuit Orders	19	18	10	3	7	7	8	6	17	6	8	5
			% Confirmed on Time	94.74	83.33	100.00	100.00	100.00	100.00	100.00	100.00	88.24	100.00	100.00	100.00
			Standard Deviation	0.23	0.38	0.00	0.00	0.00	0.00	0.00	0.00	0.33	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuit Orders	11	17	24	5	8	7	2	7	4	12	9	8
			% Confirmed on Time	81.82	100.00	95.83	80.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.40	0.00	0.20	0.45	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	--	--	--	--	--
			% Confirmed on Time	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuit Orders	155	84	99	108	148	141	137	130	138	110	102	82
			% Confirmed on Time	89.68	95.24	94.95	88.89	95.95	93.62	97.08	93.08	94.93	92.73	94.12	91.46
			Standard Deviation	0.31	0.21	0.22	0.32	0.20	0.25	0.17	0.25	0.22	0.26	0.24	0.28
	Verizon 272 Affiliates		Circuit Orders	17	25	21	24	18	24	30	28	36	34	37	33
			% Confirmed on Time	100.00	96.00	100.00	83.33	94.44	95.83	93.33	92.86	100.00	91.18	78.38	93.94
			Standard Deviation	0.00	0.20	0.00	0.38	0.24	0.20	0.25	0.26	0.00	0.29	0.42	0.24
	Non-272 Affiliates		Circuit Orders	--	--	--	--	--	--	--	1	--	2	2	--
			% Confirmed on Time	--	--	--	--	--	--	--	100.00	--	100.00	100.00	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	0.00	0.00	--
DS3	Non-Affiliate		Circuit Orders	7	6	7	3	12	11	10	3	6	9	5	4
			% Confirmed on Time	85.71	83.33	71.43	100.00	83.33	81.82	90.00	100.00	100.00	100.00	100.00	100.00
			Standard Deviation	0.38	0.41	0.49	0.00	0.39	0.40	0.32	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuit Orders	1	4	1	--	--	2	1	2	2	2	4	3
			% Confirmed on Time	100.00	100.00	100.00	--	--	100.00	100.00	100.00	100.00	50.00	75.00	100.00
			Standard Deviation	--	0.00	--	--	--	0.00	--	0.00	0.00	0.71	0.50	0.00
	Non-272 Affiliates		Circuit Orders	1	--	1	--	--	--	--	--	--	--	--	--
			% Confirmed on Time	0.00	--	100.00	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

PERCENT INSTALLATION APPOINTMENTS MET - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
WV	DS0	Non-Affiliate	Circuits Installed	11	16	26	46	71	73	115	44	7	6	30	54
			% Installation Appointments Met	72.73	87.50	76.92	89.13	91.55	97.26	98.26	95.45	85.71	33.33	100.00	94.44
			Standard Deviation	0.47	0.34	0.43	0.00	0.28	0.16	0.13	0.21	0.38	0.52	0.00	0.23
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	18	15	25	30	35	22	48
			% Installation Appointments Met	--	--	--	--	--	88.89	93.33	96.00	93.33	94.29	95.45	60.42
			Standard Deviation	--	--	--	--	--	0.32	0.26	0.20	0.25	0.24	0.21	0.49
	Non 272 Affiliates		Circuits Installed	0	0	0	2	1	0	1	0	0	0	0	2
			% Installation Appointments Met	--	--	--	0.00	100.00	--	100.00	--	--	--	--	50.00
			Standard Deviation	--	--	--	0.00	--	--	--	--	--	--	--	0.71
DS1	Non-Affiliate		Circuits Installed	176	163	433	378	181	297	195	222	448	349	275	231
			% Installation Appointments Met	83.52	95.71	95.15	95.24	95.03	95.96	94.87	91.44	95.09	94.56	90.91	90.48
			Standard Deviation	0.37	0.20	0.22	0.20	0.22	0.20	0.22	0.28	0.22	0.23	0.29	0.29
	Verizon 272 Affiliates		Circuits Installed	2	0	5	0	1	48	58	65	47	34	45	45
			% Installation Appointments Met	100.00	--	80.00	--	100.00	97.92	86.21	84.62	91.49	94.12	91.11	88.89
			Standard Deviation	0.00	--	0.45	--	--	0.14	0.35	0.36	0.28	0.24	0.29	0.32
	Non 272 Affiliates		Circuits Installed	1	1	1	1	0	2	5	0	5	2	1	0
			% Installation Appointments Met	100.00	100.00	100.00	100.00	--	100.00	100.00	--	100.00	50.00	100.00	--
			Standard Deviation	--	--	--	0.00	--	0.00	0.00	--	0.00	0.71	--	--
DS3 and above	Non-Affiliate		Circuits Installed	6	2	5	8	7	8	4	3	7	6	7	16
			% Installation Appointments Met	66.67	100.00	80.00	100.00	71.43	100.00	100.00	66.67	85.71	100.00	85.71	100.00
			Standard Deviation	0.52	0.00	0.45	0.00	0.49	0.00	0.00	0.58	0.38	0.00	0.38	0.00
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	2	0	0	2	8	2	4
			% Installation Appointments Met	--	--	--	--	--	100.00	--	--	100.00	100.00	100.00	100.00
			Standard Deviation	--	--	--	--	--	0.00	--	--	0.00	0.00	0.00	0.00
	Non 272 Affiliates		Circuits Installed	0	0	0	0	0	0	0	0	0	2	2	3
			% Installation Appointments Met	--	--	--	--	--	--	--	--	100.00	100.00	100.00	33.33
			Standard Deviation	--	--	--	--	--	--	--	--	0.00	0.00	0.00	0.58

PERCENT INSTALLATION APPOINTMENTS MET - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
WV	DS0	Non-Affiliate	Circuits Installed	82	40	15	7	26	22	6	34	10	14	30	16
			% Installation Appointments Met	96.34	92.50	93.33	100.00	100.00	100.00	83.33	94.12	80.00	85.71	93.33	93.75
			Standard Deviation	0.19	0.27	0.26	0.00	0.00	0.00	0.41	0.24	0.42	0.36	0.25	0.25
	Verizon 272 Affiliates		Circuits Installed	7	16	34	12	22	4	6	5	30	26	16	10
			% Installation Appointments Met	57.14	87.50	82.35	83.33	100.00	50.00	83.33	40.00	100.00	100.00	81.25	100.00
			Standard Deviation	0.53	0.34	0.39	0.39	0.00	0.58	0.41	0.55	0.00	0.00	0.40	0.00
	Non-272 Affiliates		Circuits Installed	--	1	1	--	--	--	--	--	1	--	--	--
			% Installation Appointments Met	--	100.00	100.00	--	--	--	--	--	100.00	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	224	172	216	200	311	227	221	216	240	218	207	143
			% Installation Appointments Met	90.18	93.02	94.91	95.00	97.75	92.95	91.86	91.67	94.58	95.87	96.62	93.01
			Standard Deviation	0.30	0.26	0.22	0.22	0.15	0.26	0.27	0.28	0.23	0.20	0.18	0.26
	Verizon 272 Affiliates		Circuits Installed	38	30	42	23	45	54	55	60	57	53	97	67
			% Installation Appointments Met	73.68	93.33	85.71	95.65	95.56	92.59	98.18	96.67	96.49	100.00	95.88	98.51
			Standard Deviation	0.45	0.25	0.35	0.21	0.21	0.26	0.13	0.18	0.19	0.00	0.20	0.12
	Non-272 Affiliates		Circuits Installed	2	1	10	2	2	11	1	4	7	11	1	4
			% Installation Appointments Met	100.00	100.00	100.00	100.00	50.00	100.00	100.00	100.00	100.00	100.00	100.00	75.00
			Standard Deviation	0.00	--	0.00	0.00	0.71	0.00	--	0.00	0.00	0.00	--	0.50
DS3 and above	Non-Affiliate		Circuits Installed	10	7	9	10	5	12	7	8	4	6	5	11
			% Installation Appointments Met	90.00	85.71	100.00	100.00	100.00	100.00	85.71	100.00	100.00	100.00	100.00	81.82
			Standard Deviation	0.32	0.38	0.00	0.00	0.00	0.00	0.38	0.00	0.00	0.00	0.00	0.40
	Verizon 272 Affiliates		Circuits Installed	7	3	6	5	1	5	--	4	1	--	4	4
			% Installation Appointments Met	100.00	100.00	100.00	100.00	100.00	100.00	--	100.00	100.00	--	100.00	100.00
			Standard Deviation	0.00	0.00	0.00	0.00	--	0.00	--	0.00	--	--	0.00	0.00
	Non-272 Affiliates		Circuits Installed	1	7	5	2	--	--	--	--	--	2	2	3
			% Installation Appointments Met	100.00	100.00	100.00	100.00	--	--	--	--	100.00	100.00	100.00	100.00
			Standard Deviation	--	0.00	0.00	0.00	--	--	--	--	0.00	0.00	0.00	0.00

NEW INSTALLATION TROUBLE REPORT RATE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
WV	DS0	Non-Affiliate	Circuits Installed	28	11	16	26	46	42	73	115	44	7	6	30
			% New Circuit Failures	0.00	0.00	0.00	19.23	6.52	2.38	1.37	1.74	2.27	0.00	16.67	13.33
			Standard Deviation	0.00	0.00	0.00	0.40	0.25	0.15	0.12	0.13	0.15	0.00	0.41	0.35
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	29	18	15	25	30	35	22
			% New Circuit Failures	--	--	--	--	--	0.00	0.00	6.67	0.00	3.33	0.00	0.00
			Standard Deviation	--	--	--	--	--	0.00	0.00	0.26	0.00	0.18	0.00	0.00
	Non 272 Affiliates		Circuits Installed	1	0	0	0	2	1	0	1	0	0	0	0
			% New Circuit Failures	0.00	--	--	--	0.00	0.00	--	0.00	--	--	--	--
			Standard Deviation	--	--	--	--	0.00	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	231	177	163	433	378	138	297	195	222	448	349	275
			% New Circuit Failures	2.60	9.60	2.45	3.00	2.65	1.45	5.72	3.59	2.25	4.02	3.72	3.64
			Standard Deviation	0.16	0.30	0.16	0.17	0.16	0.12	0.23	0.19	0.15	0.20	0.19	0.19
	Verizon 272 Affiliates		Circuits Installed	1	2	0	5	0	44	48	58	65	47	34	45
			% New Circuit Failures	0.00	0.00	--	20.00	--	4.55	4.17	3.45	6.15	4.26	5.88	0.00
			Standard Deviation	--	0.00	--	0.45	--	0.21	0.20	0.18	0.24	0.20	0.24	0.00
	Non 272 Affiliates		Circuits Installed	4	1	1	1	1	0	2	5	0	5	2	1
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	--	0.00	0.00	--	0.00	0.00	0.00
			Standard Deviation	0.00	--	--	--	--	--	0.00	0.00	--	0.00	--	--
DS3 and above	Non-Affiliate		Circuits Installed	3	6	2	5	8	6	8	4	3	7	6	7
			% New Circuit Failures	0.00	33.33	0.00	0.00	0.00	16.67	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.52	0.00	0.00	0.00	0.41	0.00	0.00	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	0	0	0	0	0	1	2	0	0	2	8	2
			% New Circuit Failures	--	--	--	--	--	0.00	0.00	--	--	0.00	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	0.00	--	--	0.00	0.00	0.00
	Non 272 Affiliates		Circuits Installed	1	0	0	0	0	0	0	0	0	0	2	2
			% New Circuit Failures	0.00	--	--	--	--	--	--	--	--	--	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	0.00	0.00

NEW INSTALLATION TROUBLE REPORT RATE – 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
WV	DS0	Non-Affiliate	Circuits Installed	54	82	40	15	7	26	22	6	34	10	14	30
			% New Circuit Failures	3.70	3.66	0.00	0.00	0.00	0.00	0.00	0.00	0.00	10.00	0.00	10.00
			Standard Deviation	0.19	0.19	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.32	0.00	0.31
	Verizon 272 Affiliates		Circuits Installed	48	7	16	34	12	22	4	6	5	30	26	16
			% New Circuit Failures	8.33	14.29	0.00	8.82	8.33	4.55	25.00	0.00	0.00	6.67	34.62	6.25
			Standard Deviation	0.28	0.38	0.00	0.29	0.29	0.21	0.50	0.00	0.00	0.25	0.49	0.25
	Non-272 Affiliates		Circuits Installed	2	--	1	1	--	--	--	--	--	1	--	--
			% New Circuit Failures	0.00	--	0.00	100.00	--	--	--	--	--	0.00	--	--
			Standard Deviation	0.00	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Circuits Installed	231	224	172	216	200	311	227	221	216	240	218	207
			% New Circuit Failures	5.63	4.46	6.40	2.31	2.50	2.57	3.52	3.62	5.09	5.83	0.92	2.90
			Standard Deviation	0.23	0.21	0.25	0.15	0.16	0.16	0.18	0.19	0.22	0.23	0.10	0.17
	Verizon 272 Affiliates		Circuits Installed	45	38	30	42	23	45	54	55	60	57	53	97
			% New Circuit Failures	8.89	10.53	3.33	4.76	8.70	0.00	5.56	3.64	1.67	0.00	0.00	4.12
			Standard Deviation	0.29	0.31	0.18	0.22	0.29	0.00	0.23	0.19	0.13	0.00	0.00	0.20
	Non-272 Affiliates		Circuits Installed	--	2	1	10	2	2	11	1	4	7	11	1
			% New Circuit Failures	--	0.00	0.00	30.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	--	0.00	--	0.48	0.00	0.00	0.00	--	0.00	0.00	0.00	--
DS3	Non-Affiliate		Circuits Installed	16	10	7	9	10	5	12	7	8	4	6	5
			% New Circuit Failures	0.00	10.00	0.00	0.00	0.00	0.00	8.33	14.29	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.32	0.00	0.00	0.00	0.00	0.29	0.38	0.00	0.00	0.00	0.00
	Verizon 272 Affiliates		Circuits Installed	4	7	3	6	5	1	5	--	4	1	--	4
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	0.00	0.00	--	0.00	0.00	--	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	--	0.00	--	0.00	--	--	0.00
	Non-272 Affiliates		Circuits Installed	3	1	7	5	2	--	--	--	--	--	2	2
			% New Circuit Failures	0.00	0.00	0.00	0.00	0.00	--	--	--	--	--	0.00	0.00
			Standard Deviation	0.00	--	0.00	0.00	0.00	--	--	--	--	--	0.00	0.00

FAILURE RATE/TROUBLE REPORT RATE -2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
WV	DS0	Non-Affiliate	Circuits in Service	2572	2543	2507	2469	2464	1546	1539	1527	1514	1495	1493	1475
			Failure Report Rate	1.59	1.45	1.87	1.62	1.58	1.16	1.95	1.57	1.25	1.61	2.95	1.69
			Standard Deviation	0.13	0.12	0.14	0.13	0.12	0.11	0.14	0.12	0.11	0.13	0.17	0.13
	Verizon 272 Affiliates		Circuits in Service	0	0	0	0	0	873	873	879	893	878	877	909
			Failure Report Rate	--	--	--	--	--	4.24	4.47	2.16	2.58	2.73	4.10	2.20
			Standard Deviation	--	--	--	--	--	0.20	0.21	0.15	0.16	0.16	0.20	0.15
	Non 272 Affiliates		Circuits in Service	15	16	16	17	18	17	17	17	17	15	15	16
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
DS1	Non-Affiliate		Circuits in Service	7596	7599	7654	7668	7646	6089	6114	6148	6270	6382	6439	6489
			Failure Report Rate	2.41	2.07	2.03	1.93	1.84	2.45	4.66	2.62	2.04	2.99	1.99	2.05
			Standard Deviation	0.15	0.14	0.14	0.14	0.13	0.15	0.21	0.16	0.14	0.17	0.14	0.14
	Verizon 272 Affiliates		Circuits in Service	5	5	9	9	10	1612	1643	1662	1675	1676	1692	1690
			Failure Report Rate	0.00	0.00	11.11	0.00	0.00	2.48	2.80	2.83	1.91	1.85	1.30	1.72
			Standard Deviation	0.00	0.00	0.33	0.00	0.00	0.16	0.17	0.17	0.14	0.13	0.11	0.13
	Non 272 Affiliates		Circuits in Service	58	60	60	62	62	63	67	67	71	72	112	110
			Failure Report Rate	5.17	0.00	0.00	0.00	1.61	3.17	1.49	0.00	1.41	5.56	0.00	0.00
			Standard Deviation	0.22	0.00	0.00	0.00	0.13	0.18	0.12	0.00	0.12	0.23	0.00	0.00
DS3 and above	Non-Affiliate		Circuits in Service	165	166	164	170	175	137	137	137	137	140	142	150
			Failure Report Rate	1.21	1.81	1.83	0.59	0.57	2.19	1.46	0.73	2.92	0.00	0.70	0.00
			Standard Deviation	0.11	0.13	0.13	0.08	0.08	0.15	0.12	0.09	0.17	0.00	0.08	0.00
	Verizon 272 Affiliates		Circuits in Service	0	0	0	0	0	35	35	35	37	45	47	51
			Failure Report Rate	--	--	--	--	--	0.00	0.00	0.00	0.00	0.00	0.00	1.96
			Standard Deviation	--	--	--	--	--	0.00	0.00	0.00	0.00	0.00	0.00	0.14
	Non 272 Affiliates		Circuits in Service	72	72	70	68	68	67	67	67	67	69	74	78
			Failure Report Rate	0.00	0.00	1.43	0.00	0.00	0.00	0.00	1.49	1.49	0.00	0.00	0.00
			Standard Deviation	0.00	0.00	0.12	0.00	0.00	0.00	0.00	0.12	0.12	0.00	0.00	0.00

FAILURE RATE/TROUBLE REPORT RATE -2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
WV	DS0	Non-Affiliate	Circuits in Service	1456	1445	1412	1393	1371	1274	1259	1240	1227	1211	1082	1065
			Failure Report Rate	1.92	2.15	3.61	2.87	1.09	2.04	2.62	2.26	2.12	3.47	2.13	2.44
			Standard Deviation	0.14	0.14	0.19	0.17	0.10	0.14	0.16	0.15	0.14	0.18	0.14	0.15
	Verizon 272 Affiliates		Circuits in Service	901	909	921	925	925	922	914	910	910	904	896	843
			Failure Report Rate	2.55	2.64	1.85	8.86	2.27	3.04	2.84	3.52	3.41	2.99	3.91	4.51
			Standard Deviation	0.16	0.16	0.13	0.28	0.15	0.17	0.17	0.18	0.18	0.17	0.19	0.21
	Non-272 Affiliates		Circuits in Service	16	17	16	16	16	10	10	10	11	11	10	10
			Failure Report Rate	0.00	5.88	0.00	12.50	0.00	0.00	0.00	0.00	0.00	9.09	0.00	0.00
			Standard Deviation	--	0.24	--	0.34	--	--	--	--	0.30	--	--	
DS1	Non-Affiliate		Circuits in Service	6557	6592	6550	6571	6519	6591	6650	6646	6687	6642	6685	6709
			Failure Report Rate	2.15	1.41	2.26	4.90	1.92	3.61	3.31	2.68	2.68	2.92	1.96	1.89
			Standard Deviation	0.15	0.12	0.15	0.22	0.14	0.19	0.18	0.16	0.16	0.17	0.14	0.14
	Verizon 272 Affiliates		Circuits in Service	1705	1700	1685	1680	1674	1679	1694	1696	1706	1674	1684	1704
			Failure Report Rate	2.58	1.06	1.66	4.17	1.67	3.04	2.24	2.00	1.52	1.85	1.78	1.23
			Standard Deviation	0.16	0.10	0.13	0.20	0.13	0.17	0.15	0.14	0.12	0.13	0.13	0.11
	Non-272 Affiliates		Circuits in Service	110	111	114	113	116	113	112	113	110	119	120	123
			Failure Report Rate	0.91	0.00	0.88	7.08	4.31	3.54	8.93	2.65	3.64	0.84	1.67	1.63
			Standard Deviation	0.10	--	0.09	0.26	0.20	0.19	0.29	0.16	0.19	0.09	0.13	0.13
DS3	Non-Affiliate		Circuits in Service	154	159	166	169	168	172	178	184	185	184	188	199
			Failure Report Rate	0.65	0.00	1.81	0.00	0.00	0.00	3.93	0.54	0.00	0.00	0.53	1.51
			Standard Deviation	0.08	--	0.13	--	--	--	0.19	0.07	--	--	0.07	0.12
	Verizon 272 Affiliates		Circuits in Service	57	57	61	63	63	64	62	66	67	66	69	71
			Failure Report Rate	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	1.52	0.00	0.00
			Standard Deviation	--	--	--	--	--	--	--	--	--	0.12	--	--
	Non-272 Affiliates		Circuits in Service	79	86	91	93	95	93	93	93	93	95	96	99
			Failure Report Rate	0.00	0.00	0.00	2.15	0.00	0.00	0.00	0.00	1.08	1.05	0.00	1.01
			Standard Deviation	--	--	--	0.15	--	--	--	--	0.10	0.10	--	0.10

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2005

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
WV	DS0	Non-Affiliate	Trouble Reports	41	37	47	40	39	18	30	24	19	24	44	25
			AverageRepair Interval	5.97	6.28	5.59	6.45	7.11	7.89	6.22	6.02	9.50	4.73	6.95	4.30
			Standard Deviation	5.45	6.94	4.50	7.22	5.17	7.55	4.98	6.27	16.07	4.36	7.84	3.35
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	37	39	19	23	24	36	20
			AverageRepair Interval	--	--	--	--	--	8.56	8.15	8.02	4.22	6.85	7.25	6.29
			Standard Deviation	--	--	--	--	--	8.69	8.53	8.00	2.75	7.95	5.58	5.43
	Non 272 Affiliates		Trouble Reports	0	0	0	0	0	0	0	0	0	0	0	0
			AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
DS1	Non-Affiliate		Trouble Reports	183	157	155	148	141	149	285	161	128	191	128	133
			AverageRepair Interval	7.04	5.42	6.97	7.05	7.69	8.13	7.15	7.84	8.56	9.47	8.09	7.85
			Standard Deviation	6.38	4.59	7.40	6.43	5.83	9.26	6.97	6.73	8.49	10.62	7.91	8.93
	Verizon 272 Affiliates		Trouble Reports	0	0	1	0	0	40	46	47	32	31	22	29
			AverageRepair Interval	--	--	3.78	--	--	6.65	5.50	6.58	4.50	5.92	8.74	6.71
			Standard Deviation	--	--	--	--	--	6.22	5.13	4.37	2.95	4.60	8.01	6.12
	Non 272 Affiliates		Trouble Reports	3	0	0	0	1	2	1	0	1	4	0	0
			AverageRepair Interval	20.15	--	--	--	13.18	2.47	4.47	--	17.27	2.61	--	--
			Standard Deviation	10.40	--	--	--	--	0.62	--	--	--	2.09	--	--
DS3 and above	Non-Affiliate		Trouble Reports	2	3	3	1	1	3	2	1	4	0	1	0
			AverageRepair Interval	1.17	7.31	2.33	0.02	4.12	1.40	5.00	0.47	3.55	--	6.02	--
			Standard Deviation	0.57	2.83	2.94	--	--	1.19	6.22	--	6.24	--	--	--
	Verizon 272 Affiliates		Trouble Reports	0	0	0	0	0	0	0	0	0	0	0	1
			AverageRepair Interval	--	--	--	--	--	--	--	--	--	--	--	5.90
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	Non 272 Affiliates		Trouble Reports	0	0	1	0	0	0	0	1	1	0	0	0
			AverageRepair Interval	--	--	2.77	--	--	--	--	5.13	1.00	--	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--

AVERAGE REPAIR INTERVAL/MEAN TIME to RESTORE - 2006

State	ServType	Affiliation	Data	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
WV	DS0	Non-Affiliate	Trouble Reports	28	31	51	40	15	26	33	28	26	42	23	26
			AverageRepair Interval	4.49	3.56	3.97	5.39	7.99	4.69	5.24	6.52	2.97	4.15	5.26	4.52
			Standard Deviation	3.02	2.72	4.51	3.59	6.47	4.32	4.48	7.88	2.31	3.92	3.94	5.43
	Verizon 272 Affiliates		Trouble Reports	23	24	17	82	21	28	26	32	31	27	35	38
			AverageRepair Interval	6.87	3.95	6.13	6.12	6.90	8.96	7.58	8.38	7.51	6.33	6.93	11.48
			Standard Deviation	7.76	4.22	5.42	5.06	6.99	11.48	5.70	8.77	8.19	5.10	8.19	11.04
	Non-272 Affiliates		Trouble Reports	--	1	--	2	--	--	--	--	--	1	--	--
			AverageRepair Interval	--	1.43	--	1.23	--	--	--	--	--	8.30	--	--
			Standard Deviation	--	--	--	0.00	--	--	--	--	--	--	--	--
DS1	DS1	Non-Affiliate	Trouble Reports	141	93	148	322	125	238	220	178	179	194	131	127
			AverageRepair Interval	7.86	5.16	7.18	6.74	5.47	8.11	8.95	9.22	9.27	6.65	7.84	10.48
			Standard Deviation	7.56	5.59	6.03	7.90	4.07	8.49	8.58	8.73	8.32	5.70	6.73	15.73
	Verizon 272 Affiliates		Trouble Reports	44	18	28	70	28	51	38	34	26	31	30	21
			AverageRepair Interval	5.06	4.91	5.44	6.43	6.25	6.64	7.45	7.13	7.94	7.24	6.26	5.39
			Standard Deviation	4.05	5.14	4.60	4.08	5.44	5.70	6.81	5.99	7.39	6.18	4.85	4.86
	Non-272 Affiliates		Trouble Reports	1	--	1	8	5	4	10	3	4	1	2	2
			AverageRepair Interval	6.92	--	0.43	4.51	8.44	11.75	7.24	2.76	9.05	0.83	6.12	3.19
			Standard Deviation	--	--	--	2.58	2.87	7.75	5.53	1.03	1.76	--	2.19	0.11
DS3	DS3	Non-Affiliate	Trouble Reports	1	--	3	--	--	--	7	1	--	--	1	3
			AverageRepair Interval	1.92	--	10.85	--	--	--	2.80	7.67	--	--	14.28	13.12
			Standard Deviation	--	--	9.31	--	--	--	3.52	--	--	--	--	8.38
	Verizon 272 Affiliates		Trouble Reports	--	--	--	--	--	--	--	--	--	1	--	--
			AverageRepair Interval	--	--	--	--	--	--	--	--	--	0.05	--	--
			Standard Deviation	--	--	--	--	--	--	--	--	--	--	--	--
	Non-272 Affiliates		Trouble Reports	--	--	--	2	--	--	--	--	--	1	1	--
			AverageRepair Interval	--	--	--	13.57	--	--	--	--	--	1.53	12.13	--
			Standard Deviation	--	--	--	0.00	--	--	--	--	--	--	--	--

VERIZON WEST VIRGINIA 272 AUDIT REPORT - 2005 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	3	3	2	0	12	296	350	187	171	368	105	203
	INTERVALS	16:31	16:29	16:41	0:00	0:35	0:46	1:02	0:48	0:52	0:51	1:06	1:03
	STD. DEV.	0:00	0:08	0:00	N/A	0:04	0:36	2:16	0:12	1:45	0:54	2:14	1:41
NON AFFILIATES	RECORDS	1523	1168	2020	1048	1097	1038	1403	1240	541	8771	8317	2793
	INTERVALS	5:57	17:51	3:34	1:24	1:11	1:32	2:00	2:13	1:16	1:36	1:13	1:39
	STD. DEV.	7:28	1:26	5:56	0:00	1:12	1:30	1:41	3:22	1:11	0:54	0:59	1:58

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.

VERIZON WEST VIRGINIA 272 AUDIT REPORT - 2006 PIC INTERVALS

		JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
272 AFFILIATES	RECORDS	484	234	187	109	104	80	83	249	70	59	37	122
	INTERVALS	0:49	0:51	0:58	0:47	0:57	0:51	0:58	0:50	0:52	5:01	0:49	1:04
	STD. DEV.	0:11	1:22	1:23	0:25	0:13	0:16	0:33	0:09	0:22	10:51	0:07	0:44
NON AFFILIATES	RECORDS	830	773	905	1424	773	839	1260	522	733	581	628	468
	INTERVALS	1:04	1:34	1:40	1:03	1:40	1:44	4:07	1:39	1:23	5:44	1:16	1:23
	STD. DEV.	1:04	2:14	1:37	1:22	1:33	2:19	2:35	1:25	1:11	10:47	1:01	1:42

NOTES:

1. This report represents data showing the Average PIC Interval for carrier initiated files sent to Verizon by the entire carrier community, including Verizon LD. The "PIC Interval" is defined as "the time a PIC change is completed in the switch" minus "the time the request was received by XEA". Each incoming file is time stamped when XEA picks it up for processing. Intervals are measured in Hrs:Mins. The report also indicates the number of records processed each month for the affiliate and non-affiliates.